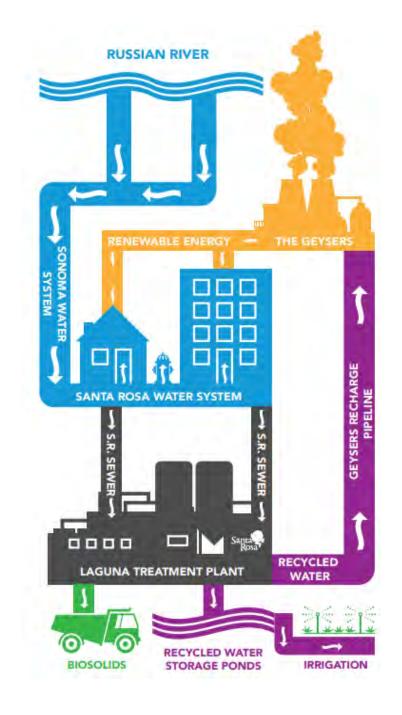


ENGINEERING RESOURCES

Andrew Allen, Supervising Engineer
Jeannine Sarragossa, Department Information Technology Supervisor

Engineering Resources

- Deputy Director Lori Urbanek
- 22 Professional and Technical Employees
- 3 Interactive Work Groups
 - Water Engineering Services
 - Asset Management Engineering
 - Water Information Technology





Water Engineering Services

- Six Professional and Technical Employees
- Provide counter service, phone and email response for internal and external customers related to new development of water and sewer services
- Calculate and collect demand fees
- Oversee a variety of Payment Plan programs with annual payments
- Entitle building permits
- Entitle and inspect water and sewer related Encroachment Permits



Water Engineering Services

- Assist with Rebuild efforts to re-establish water and sewer services
- Provide fire flow information and coordinate flow tests
- Process new water meter requests
- Participate on subcommittees related to Cannabis and the Downtown Development initiatives
- Coordinate water and sewer Standards updates
- Coordinate with Sonoma Water for parcels in City limits served by South Park County Sanitation District

Asset Management Engineering

- Eight Professional and Technical Employees
- Develop the Capital Improvement Project (CIP) Program for Local Water, Local Wastewater and Regional Operations
- Provide year-round CIP planning and budgeting, including annual review and mid-year tactical changes
- Manage Master Plans, Condition Assessments, and Special Studies for Local Water, Local Wastewater and Regional Operations



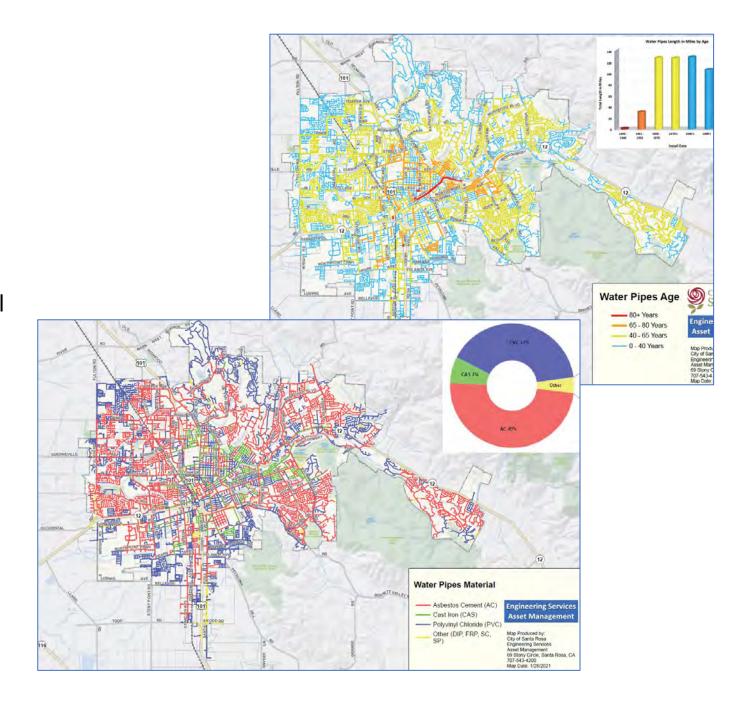
ARCADIS

City of Santa Rosa, California
Sanitary Sewer System

Master Plan Update October 2014

Asset Management Engineering

- Manage Water System and Wastewater Systems Modeling Consultants
- Provide Mapping and Geographical Information System (GIS) Services for Local Water, Local Wastewater, Regional Operations and Storm Water Assets
- Provide engineering support for the Water Engineering Services Section related to development projects
- Provide engineering support for the Storm Water & Creeks Section of the Environmental Services Division





Water Information Technology

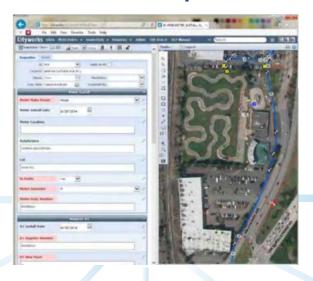
- Seven Professional and Technical Employees
- Support of all hardware and software used for specific Water Operations and Activities. (SCADA, TITAN, TOKAY, CIS)
- Support of regulatory and reporting requirements for Water.
- Process reviews and improvements in Operations and data collection through Web pages and mobile applications.
- Helpdesk support Specific to Water Staff.
- Technical Support on projects and decision support on Hardware and application purchases for the Water.

Water Information Technology



- Manage Cityworks Asset Management implementation for Water, Public Works, Parks, Recreation, and Parking. This is a GIS integrated software with the opportunity for mobile applications in the field and strategic asset and crew management in the office.
- Manage the new CCTV software and hardware for the Water Operations and Stormwater divisions using the GIS integrated software ITpipes.
- Manage the new SCADA upgrades for Local and Regional systems to improve the stability and security of the telemetry and control of the operations.
- Support the Electrical review for Asset Management of the LTP Electrical Systems.

Cityworks Implementation



FUTURE INVESTMENT

- Asset Lifecycle
- Projects
- Strategic Budgets

COSTS

- Labor
- Equipment
- Material
- Performance Budgeting

OPERATIONS

- Assignment Distribution
- Crew Size
- Community Engagement

 Operational Insights / Analytics

RISK

 Impacts on Service or Public Access

DATA

- Asset Mobile App updates
- GIS Search
- GIS Validation Tool

PERFORMANCE MEASURES

- Analytics
 Budget vs
 Actual
- SavedSearches
- Reports

LEVEL OF SERVICE

- Asset Readings
- Maintenance Strategy

Implementation Departments / Division

Water Department

Water Distribution

Water Administration

Wastewater Collection

Geysers

Reclamation

Treatment (Operations &

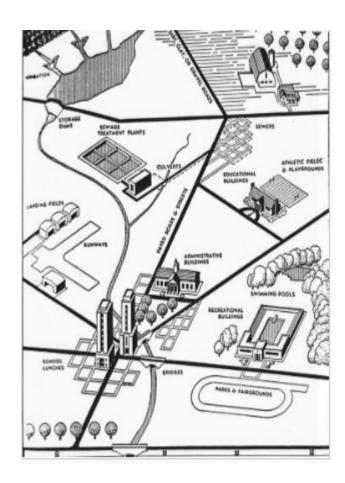
Maintenance)

Environmental

Storm Water

Recreation

Parks



Transportation and Public Works

Facilities

Street Maintenance

Electrical

Traffic

Finance

Parking

Purchasing / Warehouse

Project Management and Support

Dept of Information and Technology - Water

IT / Water GIS team

Woolpert – Cityworks Implementor



Questions?