

Presentation Overview



Service Overview & Trends



Service Planning



SRTP Process Old & New



Public Engagement



MTC Planning Scenarios



Process Timeline





State of Service Overview

Service Hours

Monthly Average 7,370



V

2

0

1



Fare Media

Adult - 27%

Youth - 12%

Half - 16%

Trips Taken

Average Weekday 6,121 Average Saturday 2,787 Average Sunday 1,330



Service Hours

Monthly Average 5,900

Y

2

0

2

2

Fare Media

Adult - 24%

Youth - 25%

Half - 15%

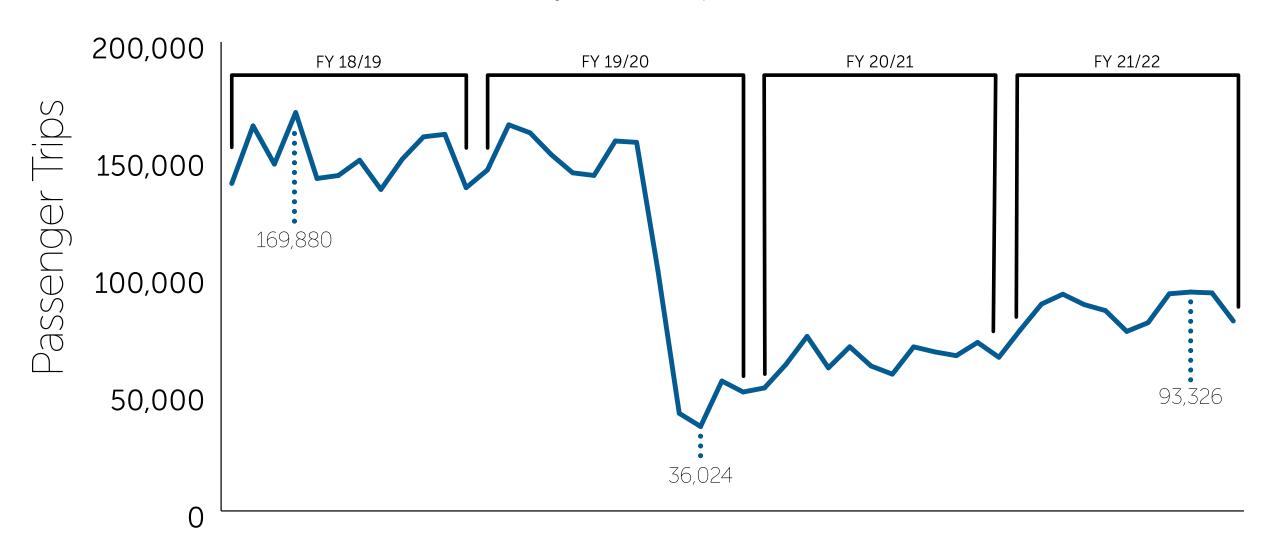
Trips Taken

Average Weekday 3,400 Average Saturday 1,600 Average Sunday 860





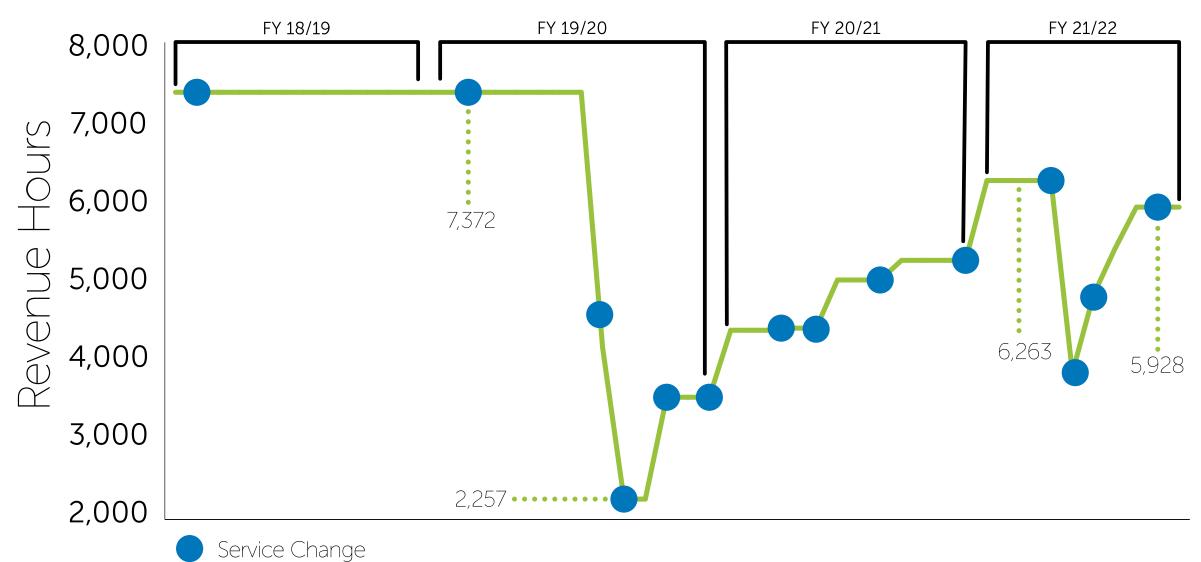
Monthly Ridership Trends







Service Level Trends







Old SRTP Process



Organizational Structure



Operations Plan



Goals, Objectives, & Standards



Operations Budget



Service & System Evaluation

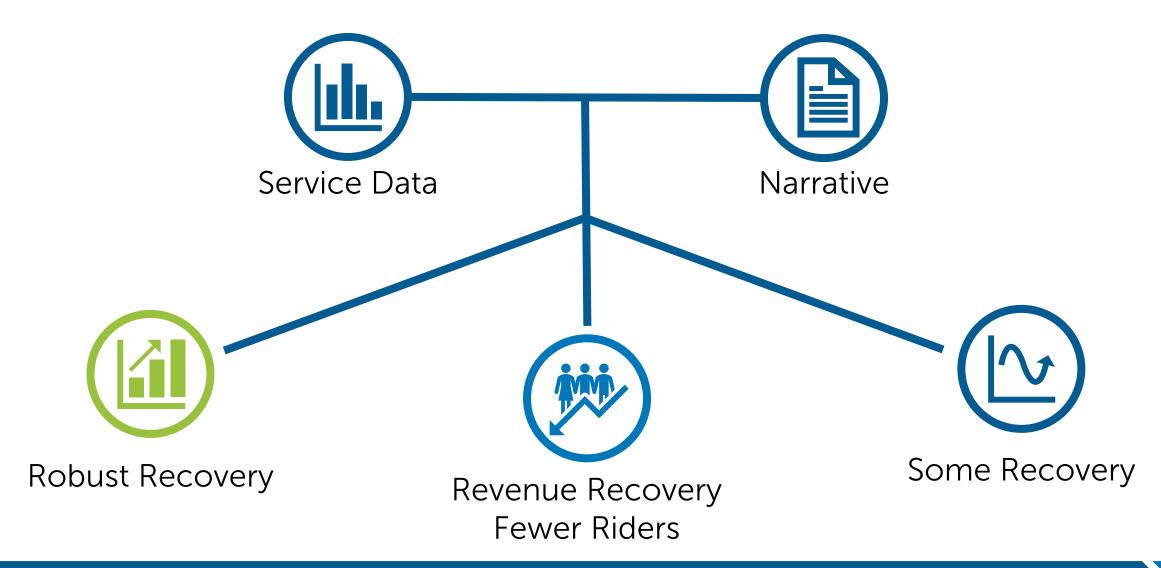


Capital Improvement Plan





New SRTP Process







Short Range Transit Plan MTC Planning Scenarios



Robust Recovery

 Revenue 100% of prepandemic levels with escalation



Revenue Recovery/ Fewer Riders

- Federal relief money is exhausted
- Other funding sources are fully recovered
- Farebox revenue is 20%-50% below pre-pandemic levels



Federal relief money is

exhausted

 Totals for all funding sources are 15% below pre-pandemic levels





Short Range Transit Plan Financial Considerations

Five-Year Operating Plan

- Based on anticipated changes in revenues, including:
 - Tapering off reliance on federal COVID emergency relief
 - Go Sonoma revenues beginning FY 25

Five-Year Capital Plan

- Fleet electrification/resilience
- Fleet and facility state of good repair

Overall Financial Plan

- Identify sustainable transit service levels over time
- Ensure adequate allocations of revenues to Capital Fund



Foundations of Service Planning

Framework for Service Planning: Council-adopted Service Design Guidelines

The guidelines contain definitions and principles to ensure equitable and efficient service across the service area.

The key components to the service design guidelines and transit planning philosophy are:

- Best practice principles of transit service design
- Service Allocation Methodology
- Route & Service Typologies





Foundations of Service Planning

Principles of Service Design



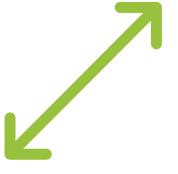
Frequent Service



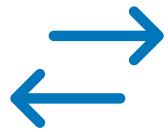
Strong Anchors



Direct Alignments



Spacing



Bi-Directional



Connectivity



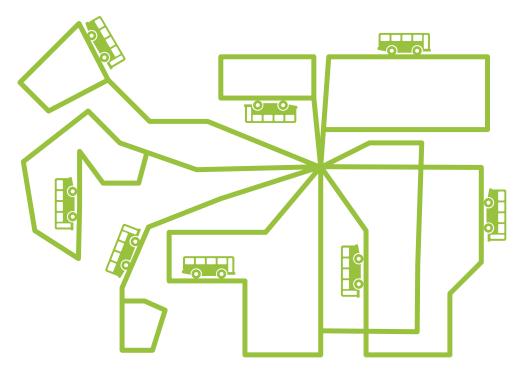


VS

Foundations of Service Planning Service Allocation

Coverage

Dispersed Service Everywhere

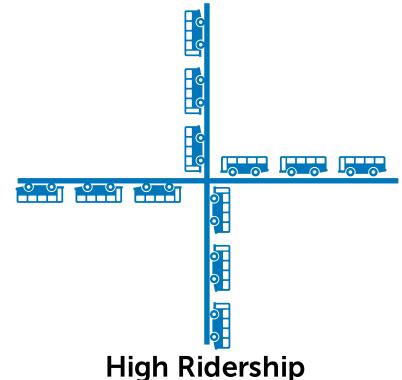


Low Ridership

but really important to the people who need the service

Productivity

Frequency & Speed Where There's Demand



but less service across the city





Foundations of Service Planning

Route Typologies

Rapid Bus



Frequency: 15 minutes

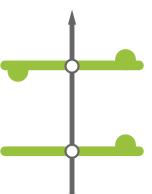
Span: Monday - Friday

Directness: High

Operating Context: Major Arterial

Market: High Demand

Local Routes



Frequency: 30-60 minutes

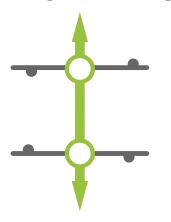
Span: 7 Days a week

Directness: Medium-High

Operating Context: Minor Arterial

Market: Moderate Demand

Trunk Routes



Frequency: 15-30 minutes

Span: 7 Days a week

Directness: High

Operating Context: Major Arterial

Market: High Demand

Circulators / "Flex" Service



Frequency: 60 minutes or less

Span: Mon. - Fri. to 7 days

Directness: Low - Medium

Operating Context: Minor Streets

Market: Neighborhoods





Public Engagement

Rider Survey



Available to the public in-person and online in both English and Spanish

Examples of Questions

- How has your use of transit changed from before the pandemic?
- If CityBus increases service in some way what will benefit you the most? (Pick One)
 - Sunday service level matches Saturday
 - Later evening service on weekdays
 - Increased frequency on major corridors
 - New areas served



In-Person Outreach Efforts

- Direct outreach to riders at major transit hubs
- Route-specific outreach at bus stops/onboard buses
- Stakeholder outreach
- Public workshops/community meetings
- Coordinating with other City public engagement efforts





Short Range Transit Plan Service Planning

New Service Spans & Destinations



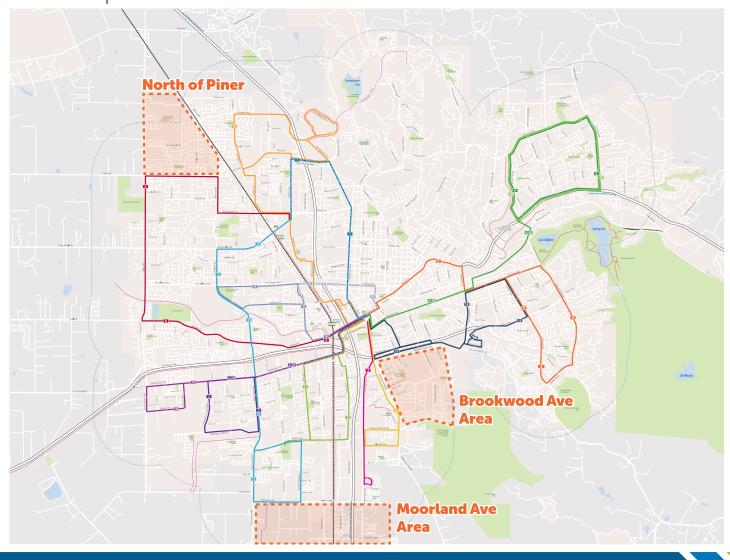
Service extending further into the evening



Equal spans of service on Saturday and Sunday



Expand CityBus service to new areas







Short Range Transit Plan Service Planning

Route Realignment



Proposed Route 9

- Bi-directional service
- Adds service to Dutton & Coddingtown

Rear Cub Way

Current Route 9

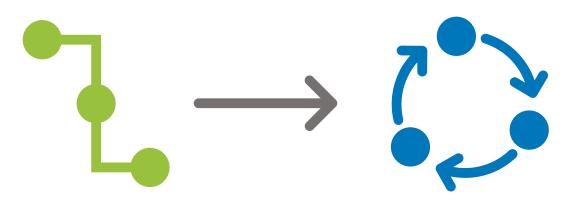
- One way loop
- Serves Ninth St and College Ave





Service Planning

New Service Typology



Coverage service using deviated fixed route or on-demand services AKA microtransit.



Example: Marin Access allows on-demand service requests via a smart phone for first and last miles trips in a 2.5-mile radius around major transit hubs.





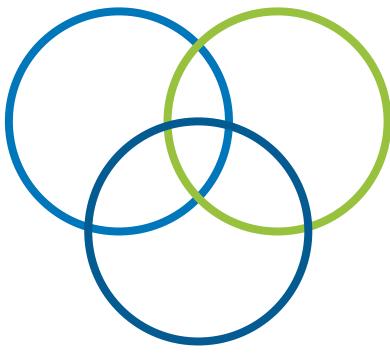
Short Range Transit Plan Service Planning Transit Integration

Identify and evaluate local needs and priorities to complete SRTP & inform MTC's regional planning



Lay groundwork for integrated service planning with Sonoma County Transit and Petaluma Transit









Project Timeline











Short Range Transit Plan Council Feedback







What transit related concerns or opportunities have you observed in your district and across the City?

Are there changes in the travel needs of your constituents from before the pandemic?

What service changes as do you see as a priority for improving CityBus and Santa Rosa Paratransit service and access for all residents?

What else should we be exploring in this Short Range Transit Plan update?

























