



CONTRACT AWARD TO
C.A.R.E. EVALUATORS, INC.
TO PROVIDE FUNCTIONAL ASSESSMENTS
TO DETERMINE ELIGIBILITY FOR ADA
PARATRANSIT SERVICES

City Council Meeting
June 25, 2019

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Transportation and Public Works - Transit

CURRENT

- City of Santa Rosa Paratransit service is a door-to-door service that is fully accessible to individuals with disabilities.
- City of Santa Rosa Paratransit has successfully utilized functional assessments to determine eligibility for ADA paratransit services in accordance with the provisions of the Americans with Disabilities Act (ADA) since 2012.
- An RFP process was conducted in order to select a contractor in accordance with City and federal purchasing guidelines.

PROPOSED

- C.A.R.E Evaluators' performance has met the City's expectations in their management of the functional assessment program since 2012.
- C.A.R.E Evaluators' proposal has been determined to be fair and reasonable.
- The Professional Services Agreement recommended by the Department of Transportation and Public Works is a three-year agreement not to exceed \$300,000 with two one-year renewal options.

BENEFIT

- Implementation of an eligibility assessment program is a financially responsible, effective and efficient way for Santa Rosa to sustain the quality paratransit service currently provided to persons living with a disability.
- Certification of eligibility through this process has helped the City maintain consistent capacity levels and costs for ADA paratransit service.

RECOMMENDATION

- It is recommended by the Transportation and Public Works Department that the Council, by resolution, award a contract to C.A.R.E. Evaluators, Inc. of Aliso Viejo, California, to provide functional assessments to determine eligibility for ADA paratransit services for an amount not to exceed \$300,000 for three years with two one-year options to extend.
- Questions?