

**Transcription of Voicemail Public Comments for the August 10, 2021 Economic Development  
Subcommittee Meeting**

Public Comment 1:

Hi, this is a message for the Short-Term Rental that will be going to the development process. And my comment is – one thank-you for allowing us to provide a comment on this. I understand that you will be providing a specific ordinance. And I wanted to request that the City consider what the City can do for Short Term Rental operators, in helping them efficiently and effectively, safely operate their business. One example is, instead of having complaints go to a non-emergency police phone number, is there a different department that can handle short term rental complaints? Maybe we can save non-emergency police calls for those related to those needing a police presence. My other comment is, is that, I would like Recology, the trash collector, to offer a curbside pickup of containers. Right now, a service for the Recology trash, compost and recycling to go into a property, to collect the containers is not available. I asked if this was available. I had a manager come to my property from San Francisco. He stated that because Santa Rosa uses a machine operated garbage collection truck, that their drivers weren't able to enter my property and collect the containers. For convenience, for someone that is looking to do a short term rental, I would like Recology to offer a curbside, walk through, pickup of the containers so that we don't have to maybe hire someone to do that on our property or ask our guests that stay at a short term rentals to do that. So, I would like the City to come up with ways to help short term operators operate that works for the community.

Public Comment 2: Commenter was on the call and choice to speak live.

Public Comment 3: Richard Hoyerman

Hi my name is Richard Hoyerman, my phone number is (707) [REDACTED], my email is [REDACTED] I'd like to leave commentary based on input for the short-term rental legislation, that the Planning Commission is reviewing at this point. I am a hotel, a short-term rental operator. And in the past seven years, I've paid over \$12,000 in TOT and BIA taxes. And I'm hosting a rental that is a hosted rental in the City of Santa Rosa. I currently have a 5-star rating on Airbnb. My guests are quiet, respectful and have no impact on parking cause I provide parking and there's plenty of on street parking in my neighborhood. This income provides supplemental income for my life. I'm a senior, I'm married, my age is 67, my husband is 72. We've lived at this address for 22 years. We meet all safety and COVID requirements. I would not be very interested in the City passing legislation that's requiring more paperwork or inspections, that would cut into my income and become burdensome. Understand the rationale for looking into this and understand there are some instances where there could be some application of the law. I do want to comment that the photo that was included in the PowerPoint presentation, that's showing a party bus is a negative, and I don't believe that that picture is actually representative of the Airbnb community in Santa Rosa. In fact, it's probably a false photograph, Probably fake news. Anyway, I'm reaching out to let you know my opinion and hope that the City looks at the Airbnb and the short-term rental business as an economic boon for small time operators like myself and small businesses. Thank you.