



APPROVAL OF MUTUAL NON-DISCLOSURE AGREEMENT  
BETWEEN SONOMA COUNTY, ONSOLVE LLC AND  
THE CITY OF SANTA ROSA TO ALLOW USE OF CERTAIN  
SANTA ROSA WATER CUSTOMER DATA FOR EMERGENCY  
NOTIFICATION PURPOSES

City Council Meeting  
November 27, 2018

Neil Bregman  
Emergency Preparedness Coordinator, Fire Department

# CURRENT

- The County uses SoCoAlert as one tool to notify residents during emergencies
- SoCoAlert is activated using a software product known as “CodeRed”, which is owned by OnSolve LLC
- Only landline telephones and registered mobile phones can be called in an emergency using SoCoAlert.

# PROPOSED



- With protections provided under this NDA the City will be able to add contact information for 53,000 water customers (name, address and phone number) to the “CodeRed” database and increasing the ability to contact them via SoCoAlert in an emergency event.
- Information would only be used in case of a public safety threat and for no other purpose.

# BENEFIT



- Adding more data means more people can receive emergency/ life safety information they need in a timely manner.

# RECOMMENDATION

- Approve the NDA between the City, County of Sonoma and OnSolve LLC for Water Data inclusion in the “CodeRed” system for SoCoAlert notifications.

Questions?