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CITY OF SANTA ROSA  
HOUSING AND COMMUNITY SERVICES

Public Comment Card:  
Five-Year Public Housing Agency Plan for 2026-2031  
Annual Public Housing Agency Plan for 2026-2027

If you wish to submit a public comment on the Five-Year and Annual PHA Plan, you may use this form and turn it in to the front desk, attention to Rebecca Lane. This form is not required; it is provided for your convenience. Providing your name and contact information is optional.

Summary: FSS for Individuals? Utility Payments are too low, office is too unusable for poor people.

(Background: Single individual, unemployed, poor credit due to PGE issue, locked into unsafe housing).

Hello, I'd like to see some changes, here in SR-HUD. The process is unsafe and inaccessible, for [every] poor people. Cell service plans and working phones are hard to acquire nowadays. The drop box at the front is unsafe, and I've had stuff left for my tech go missing. The policy of "no walking" and "no in-person annual exam appointments" is the final leg of the triad of inaccessibility. I want HUD clients to get the same level of security as water payment customers (they have a mail-box can outside). Also, the hours, closing early, are a real killer. I'd like to see the office open till 5:30. Also: I need transportation help, for job pursuits, and I want to get into "FSS." Please don't call it "FSS" but "Household Self-Sufficiency" or HSS. If I could get a family I would, but I shouldn't need one, to qualify for assistance.

PS. Please don't think that our current libraries are a substitute for a cellphone -- their computers are often filled with malware, and the branches are dangerously contagious, with many threatening/stalking homeless ex-cons loitering inside.