



City of
Santa Rosa

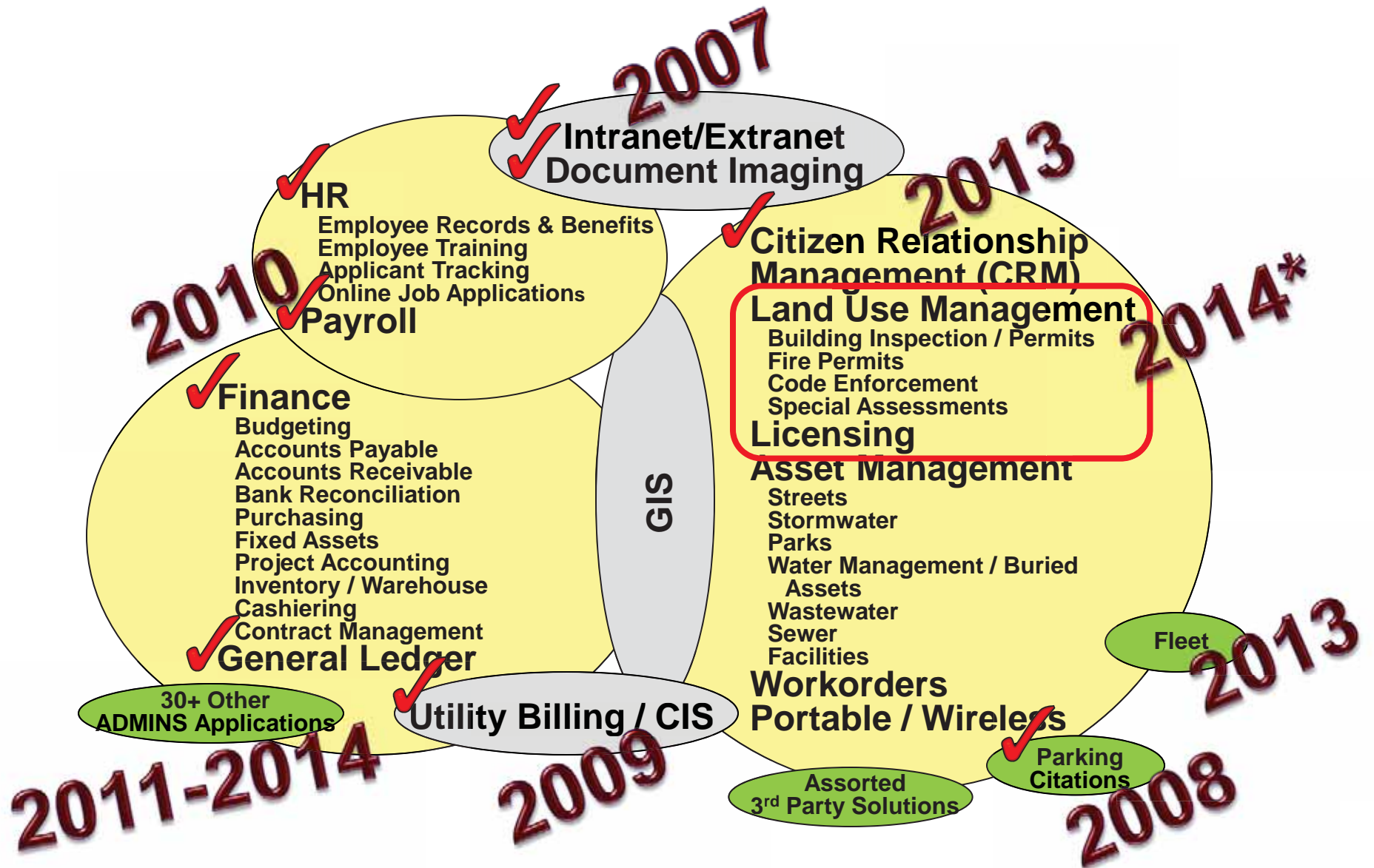
Accela Permits Plus

**Land Management System
Software and Services**

Software Upgrade

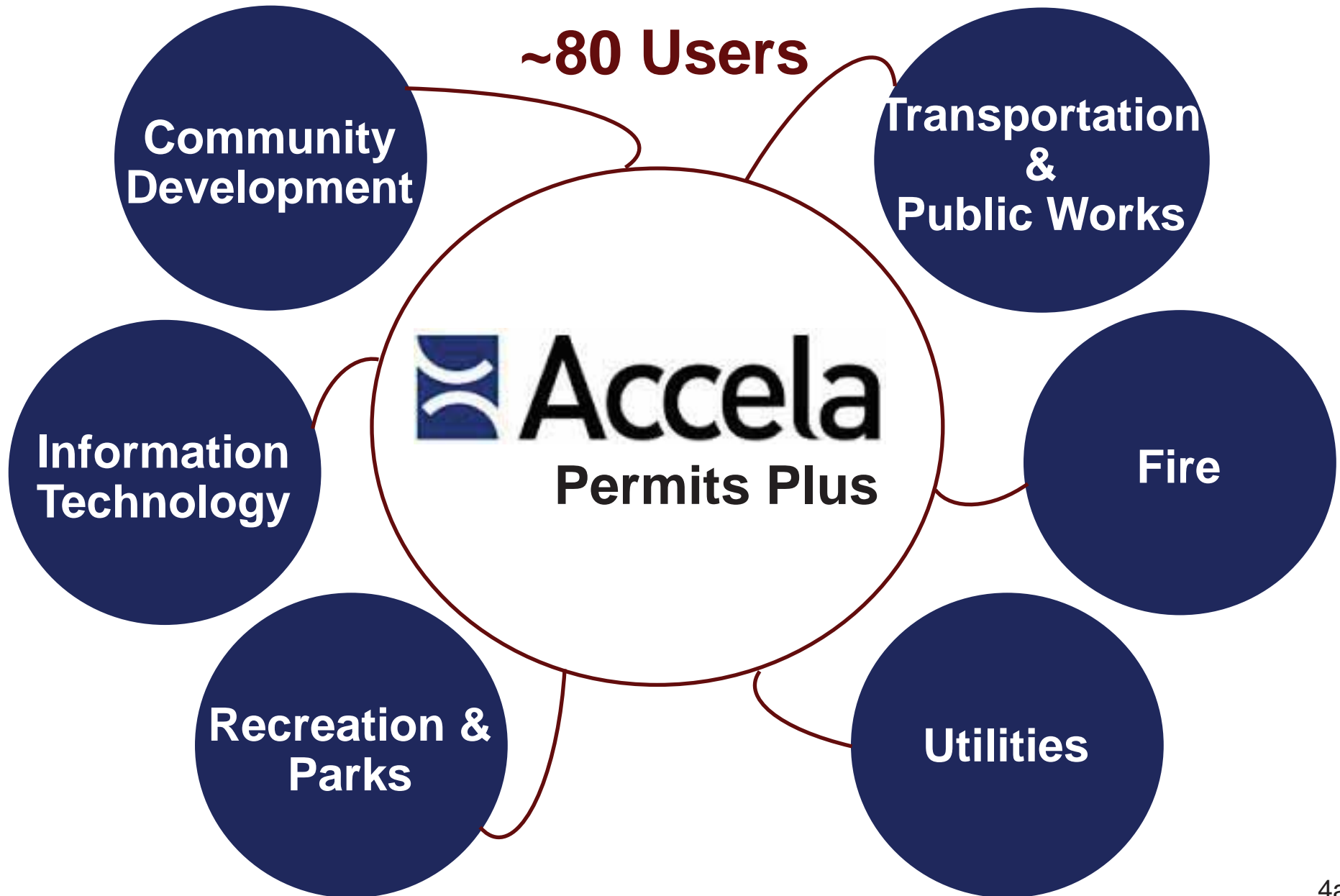
July 30, 2013

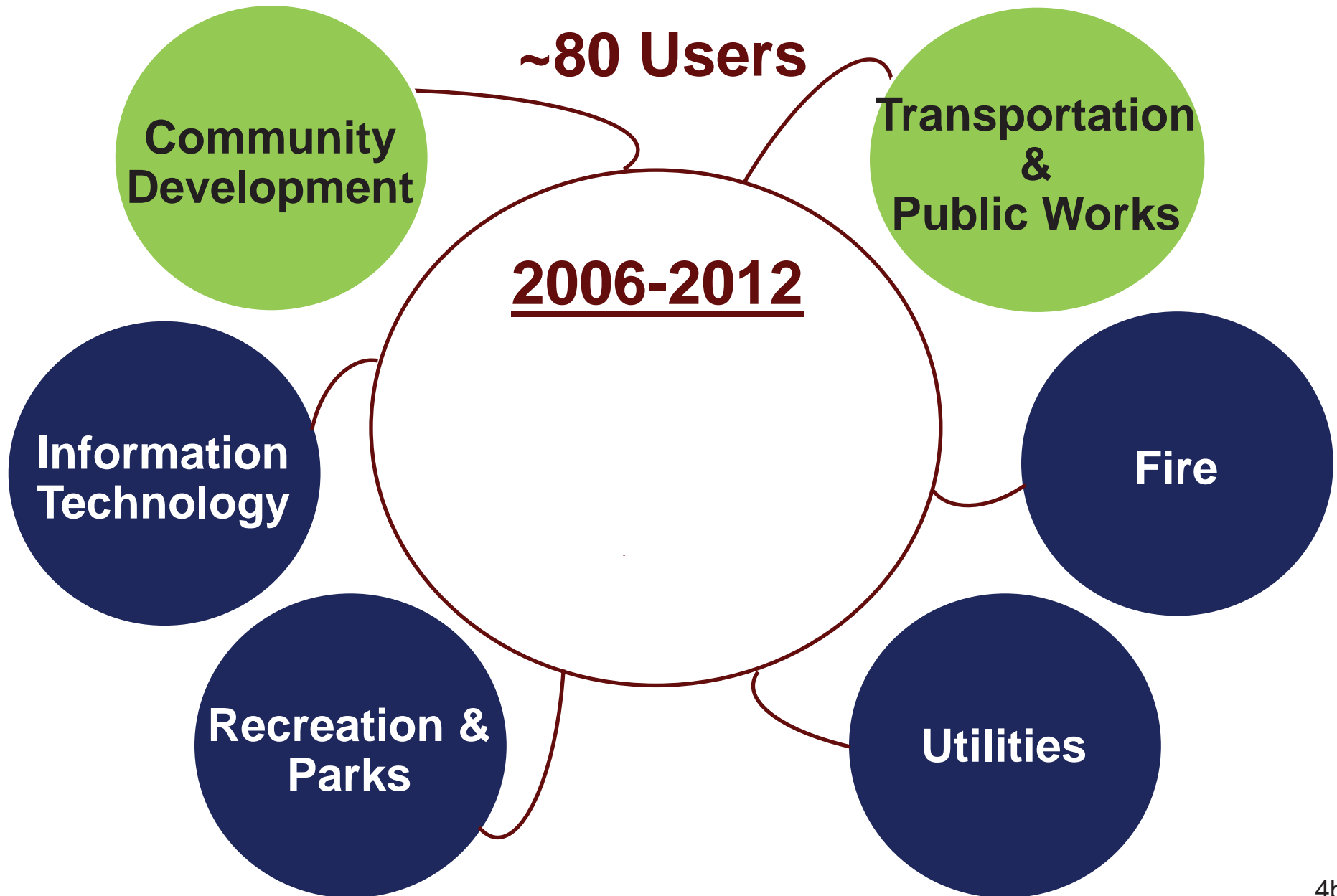
Core Systems Software Roadmap

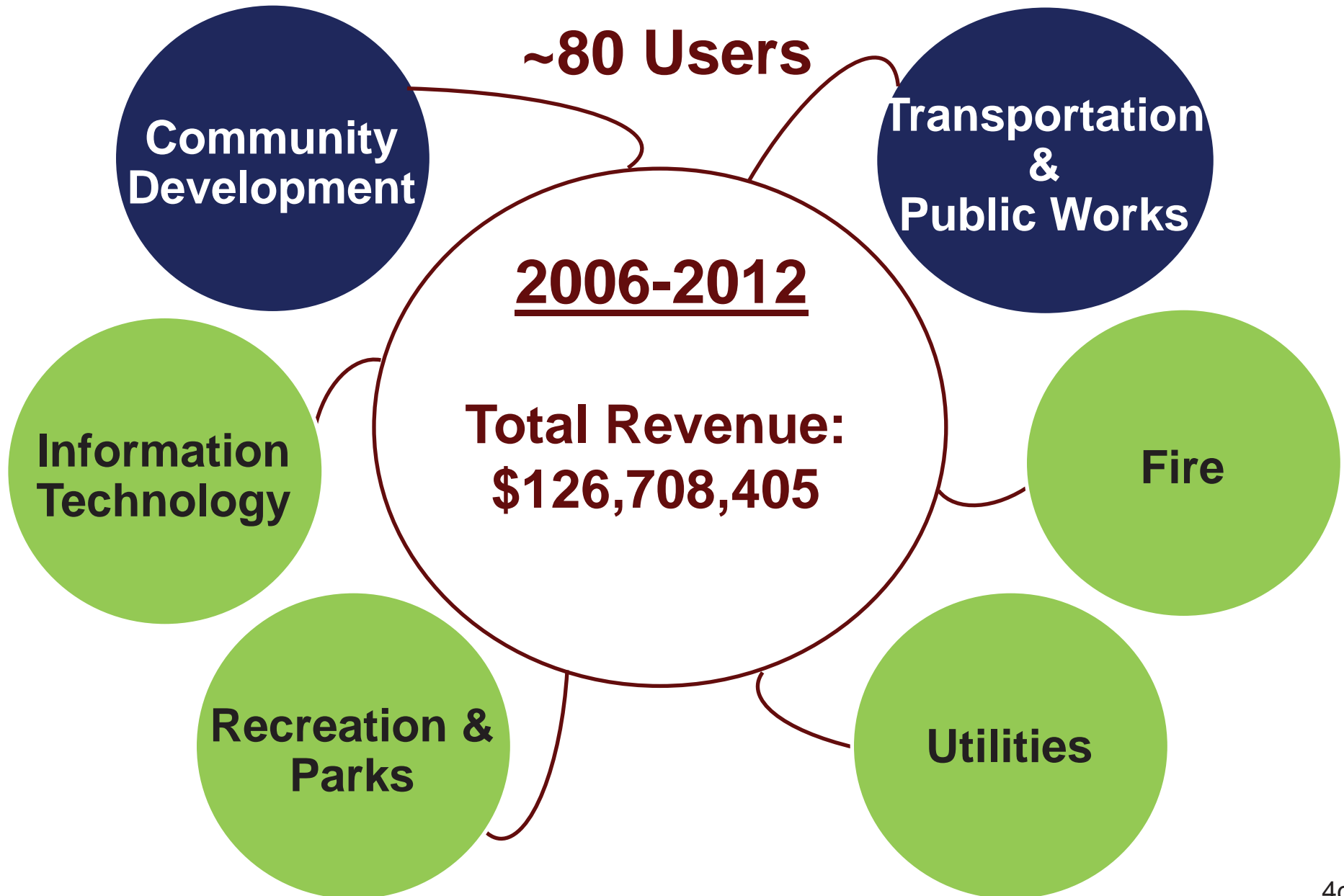


- Purchased Accela's Permits Plus in 1996
 - ❖ Various Types of Permits
 - ❖ Inspections
 - ❖ Code Compliance
 - ❖ Plan Check
 - ❖ Online Portal (basic permits)
 - ❖ Parcel, Address, Owner Records Lookup









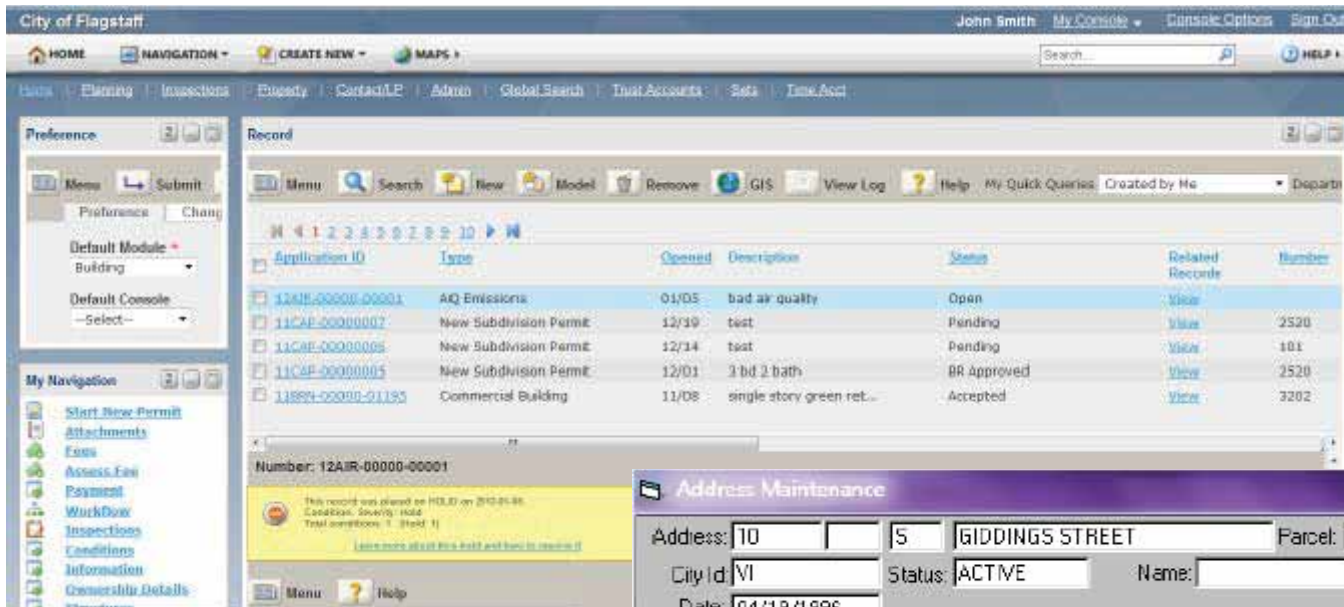
Why Upgrade Permits Plus?

- Support is Being Phased Out by Accela
- Aging, Non-Supported Technology Platform
- Inefficiencies Due To Older Software Code



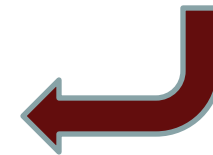
Accele Automation Advantages

- Existing Permits Plus Functionality
- Runs on Current Technology Platform
- Addresses Efficiencies and Unmet Needs




Application ID	Type	Opened	Description	Status	Related Records	Number
12AIR-00000-00001	AQ Emissions	01/05	bad air quality	Open	View	
11CAP-000000007	New Subdivision Permit	12/19	test	Pending	View	2520
11CAP-000000008	New Subdivision Permit	12/14	test	Pending	View	101
11CAP-000000005	New Subdivision Permit	12/01	3 bd 2 bath	RR Approved	View	2520
118894-00000-01195	Commercial Building	11/08	single story green ret...	Accepted	View	3202

**Accele
Automation**



Permits Plus



Address: 10 5 GIDDINGS STREET Parcel: 1234-567-8899-

City ID: VI Status: ACTIVE Name: Back Ext

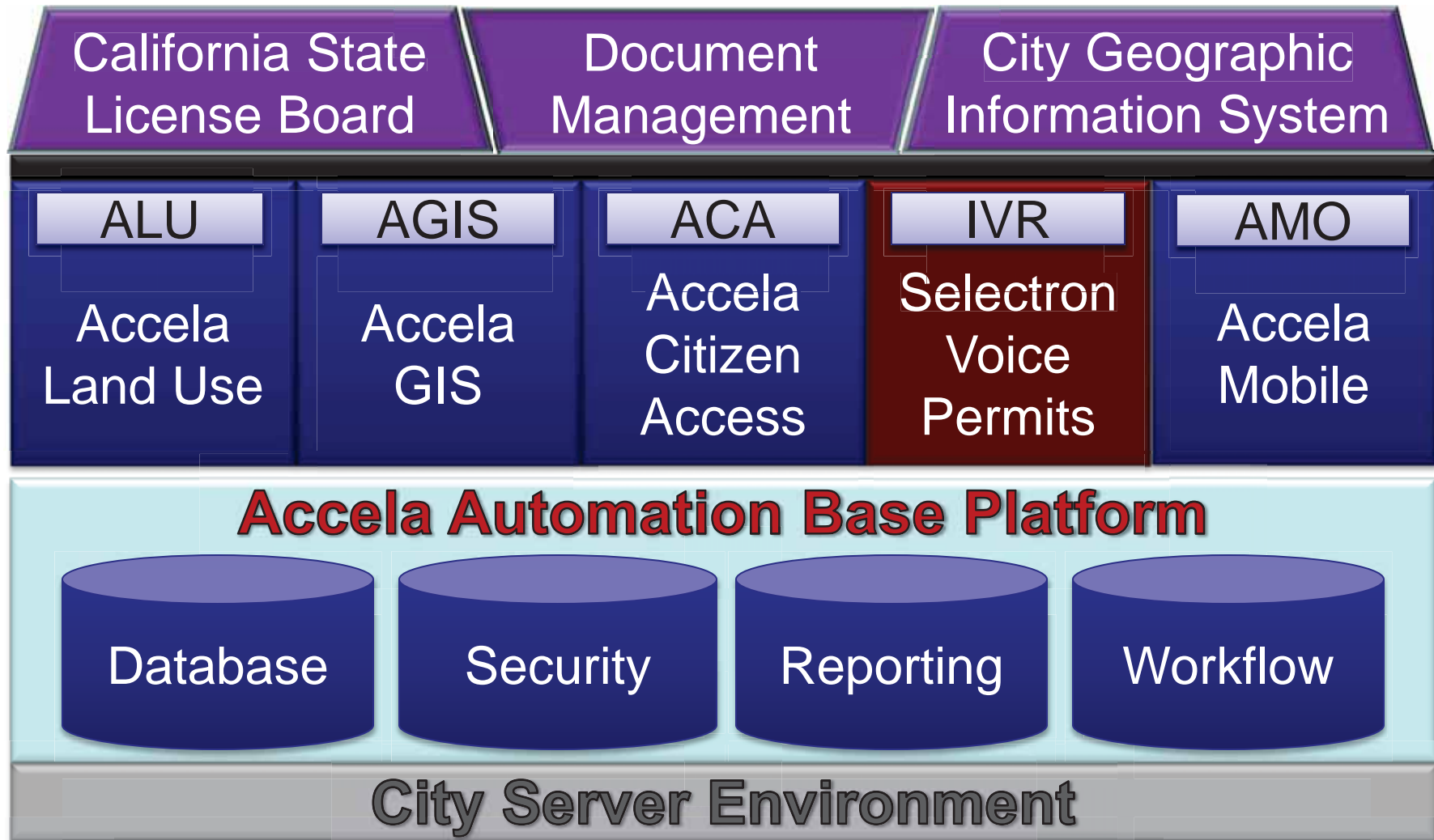
Date: 04/19/1996 Back Stop

Time Log (F8)

Info APD Attach Screen L/H/W People Locs Events Image

Implementation Plan

Phase 1.0.





Phase 1.C. (continued)

Improve Data Access and Reporting Features

Implement City-wide Special Events Functionality

PHASE 2: Expand on New Functionality

Address Outstanding Items from PHASE 1

One-Time Permits

Calendaring & Inspections to Additional Depts

Electronic Plan Review

Interactive Voice Response (IVR) Features

Report Enhancements & Data Analysis Tools

Mobile Capabilities

Online Customer Service Functionality



Accele Automation User Agencies

<u>Agency</u>	<u>Pop. (approx)</u>	<u>Agency</u>	<u>Pop. (approx)</u>
City of Larkspur*	12,000	City of Lincoln, NE	263,000
City of Benicia*	27,000	County of Placer*	357,000
City of Los Gatos*	30,000	City of Oakland*	400,000
City of Martinez*	37,000	City of Omaha, NE	415,000
City of West Sacramento*	49,000	County of Solano*	417,000
City of Palo Alto*	66,000	County of Monterey	422,000
City of Pleasanton*	72,000	County of Santa Barbara	427,000
City of Alameda*	75,000	City of Atlanta, GA	433,000
City of Livermore*	82,000	City of Sacramento*	472,000
City of Santa Monica	90,000	County of Stanislaus*	519,000
City of Berkeley*	115,000	City of Oklahoma City, OK	592,000
City of Roseville*	122,000	County of San Mateo*	727,000
City of Concord*	125,000	City of San Francisco*	815,000
County of Napa*	140,000	County of Contra Costa*	1,000,000
<<City of Santa Rosa*	169,000>>	County of Sacramento*	1,436,000
Salt Lake City, UT	190,000	County of San Diego	3,140,000
City of San Bernardino	213,000	County of Maricopa, AZ	3,880,000
City of Reno, NV	228,000	City of New York, NY	8,245,000
City of Madison, WI	237,000	State of New York	19,570,000

* Northern California Agency

-- partial list --

Implementation Costs

Accela, Inc.	
Software	\$128,661.92 *
Accela Automation Services (including T&E)	\$112,370.00
10% Contingency	\$24,103.00
Total	\$265,134.92
IK Consulting, LLC	
Implementation Services (including T&E)	\$228,857.00
10% Contingency	\$22,886.00
Total	\$251,743.00
Selectron Technologies, Inc.	
IVR Implementation Services	\$34,675.00
10% Contingency	\$3,468.00
Total	\$38,143.00
NCC Group Escrow Associates, LLC	
Software Code Escrow Services	\$750.00
Total	\$750.00
Total Contract Awards - Implementation	\$555,770.92
Additional Project Costs	
Server Environment Hardware and Software	\$22,000.00
TOTAL IMPLEMENTATION COSTS	\$577,770.92

* Includes \$275,610.04 software discount

5-Year Support and Maintenance

Accela, Inc.

	Accela Automation	Permits Plus	Difference
1st Year	\$80,854.39	\$55,373.12	
2nd Year	\$83,280.02	\$60,910.43	
3rd Year	\$85,778.42	\$67,001.48	
4th Year	\$88,351.77	\$73,701.62	
5th Year	\$91,002.32	\$81,071.78	

5-Year Total	\$429,266.92	\$338,058.43	\$91,208.49
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IK Consulting, LLC

3-Years Support Services (Total)	\$46,000.00
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Total Difference (Over 5 Years)	\$137,208.49
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Annual Difference (Over 5 Years)	\$27,441.70
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Recommended Contract Awards

1. Accela, Inc.*
 - ❖ Software, Services, Support and Maintenance
2. IK Consulting, LLC
 - ❖ Implementation and Support Services
3. Selectron Technologies, Inc.*
 - ❖ IVR integration services
4. NCC Group Escrow Associates, LLC
 - ❖ Software code escrow services

Recommended Increase in Appropriations

1. Information Technology Fund Reserves
 - ❖ \$28,912.00 for balance of project funding

* *Waiver of competitive bids due to upgrade of existing system*

Questions?

