

CITY OF SANTA ROSA
CITY COUNCIL

TO: MAYOR AND CITY COUNCIL
FROM: KRISTIE BARTLETT, IT OPERATIONS MANAGER
INFORMATION TECHNOLOGY DEPARTMENT

SUBJECT: AGREEMENT WITH PACKET FUSION, INC.

AGENDA ACTION: RESOLUTION

RECOMMENDATION

It is recommended by the Information Technology Department, that the Council, by resolution, authorize a) utilization of the WSCA-NASPO cooperative purchase agreement (State of Utah Cooperative Contract No. AR627 and California Participating Addendum No. 7-14-70-09), and b) approval of a 5-Year Agreement, which includes a 15% discount, with Packet Fusion, Inc., Pleasanton, California, for support, licenses and equipment for the City's telephone system, for a total amount not to exceed \$300,000 over the five-year period.

EXECUTIVE SUMMARY

The City supports over 1,300 desk phones. The ShoreTel-based telephone system requires licensing, equipment, periodic software updates and product support to be provided by an approved ShoreTel Value Added Resellers (VAR). This agreement would approve a 5-Year agreement with a ShoreTel VAR to provide such services, licenses and equipment.

BACKGROUND

The recommendation by the Information Technology Department is to enter into a Professional Services Agreement with Packet Fusion.

PRIOR CITY COUNCIL REVIEW

Not applicable.

ANALYSIS

Not applicable.

FISCAL IMPACT

Sufficient funds for ShoreTel support services were approved in the FY17/18 Information Technology budget. Approval of this action does not have a fiscal impact on the General Fund or other Enterprise Funds.

ENVIRONMENTAL IMPACT

Not a project.

BOARD/COMMISSION/COMMITTEE REVIEW AND RECOMMENDATIONS

Not applicable.

NOTIFICATION

Not applicable.

ATTACHMENTS

- Attachment 1 – Agreement
- Attachment 2 – WSCA Agreement
- Resolution

CONTACT

Kristie Bartlett, IT Operations Manager
707-543-3104
kbartlett@srcity.org