Water and Wastewater Rate Study

Santa Rosa Water - BPU Study Session

December 5, 2024



Agenda

- 1) Project Objectives and General Rate Setting
- 2) Water Financial Plan
- 3) Water Rate Recommendations
- 4) Wastewater Financial Plan
- 5) Wastewater Recommendations
- 6) Value of Water Campaign
- 7) Next Steps

Project Objectives and General Rate Setting

Rate Setting Objectives

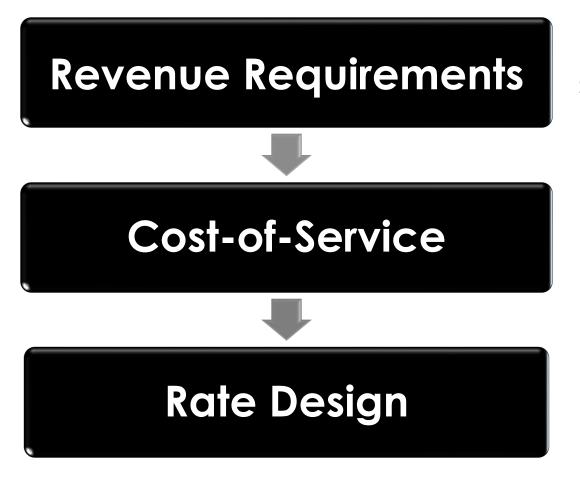
- Legal compliance
- Financial sufficiency and sustainability
- Minimize rate increases
- Public understanding
- Affordability

Legal Requirements for Setting Water Rates In California

Proposition 218 (Article XIIID, Section 6 of California Constitution)

- Revenues shall not exceed funds required to provide service; nor used for another purpose
- Amount shall not exceed the proportional cost of the service attributable to the parcel
- Service must be actually used or immediately available
- Approval process includes 45-day notice, public hearing, and written majority protest. Does not require a voting process (unlike taxes).

Rate Study Overview

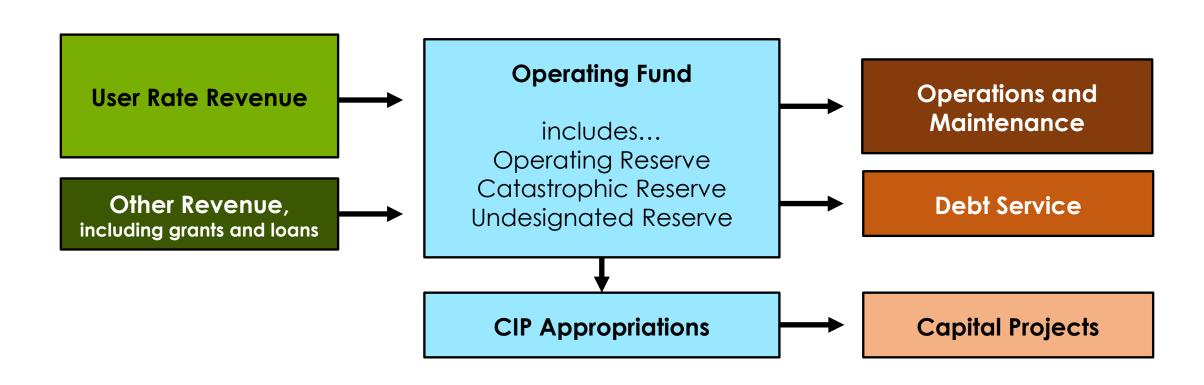


Compare the revenues of the water, wastewater, and regional utilities to their expenses in multi-year *financial plans* to determine the overall level of annual rate adjustments

Proportionately allocate revenue requirements between the various customer classes based on service and demand requirements

Design water and wastewater rates to recover the revenue requirement from each customer class and meet other rate setting objectives

Fund/Reserve Structure and Cash Flows



Project Highlights

- Capital appropriation goals have been set based on recommendations from most recent Infrastructure Report Card
- 2. Water and wastewater cost of service analyses (COSA) have been updated (with no changes to basic rate structure) ... except for minor change to eliminate special classification for residential accounts with no outdoor water usage
- 3. Recommend re-instating the automatic pass-through of Sonoma Water rate changes

Water Utility

Primary Model Inputs

- ✓ Fund and reserve balances as of June 30, 2023.
- ✓ FY 2024/25 budgeted revenues and expenses
- ✓ Existing debt service schedules
 - Plus estimates for FY2025/26 Regional bond issue
- ✓ FY 2023/24 utility billing data

Primary Model Assumptions

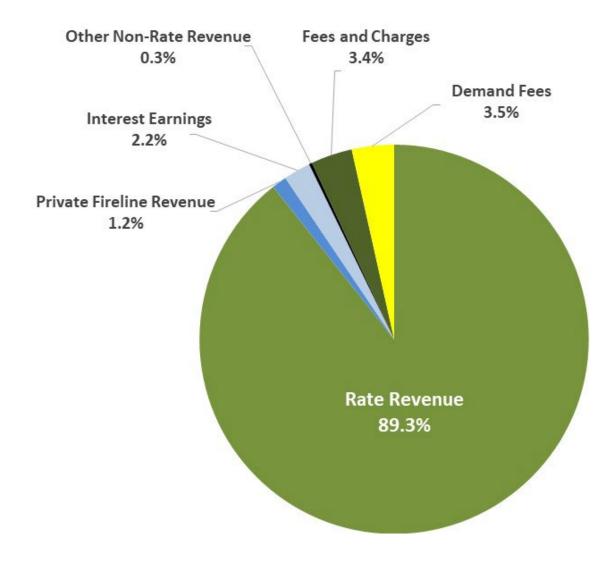
- ✓ Annual inflation factors:
 - > Salary costs at 9%, 4% and then 3.5% thereafter
 - ➤ Benefit costs at 3.6%, 1.6% and then 2% thereafter
 - > Utilities & chemicals at 4.5% per year
 - General and construction at 3.0% per year
 - Sonoma Water inflation not predicted (see pass-through)

- ✓ Interest earnings on reserve balances at 1.0% per year
- ✓ Growth at 1.1% per year
- ✓ Stable water demand

Water Revenue

FY2024/25 Budget

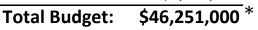
Rate Revenue		\$50,985,000
		<i>+//</i>
Non-Rate Revenue		
Private Fireline Revenue		\$700,000
Interest Earnings		\$1,284,000
interest Larmings		\$1,204,000
Other Non-Rate Revenue		\$151,000
Fees and Charges		\$1,957,000
rees and enarges		71,337,000
Demand Fees		\$2,000,000
	Total:	\$57.077.000

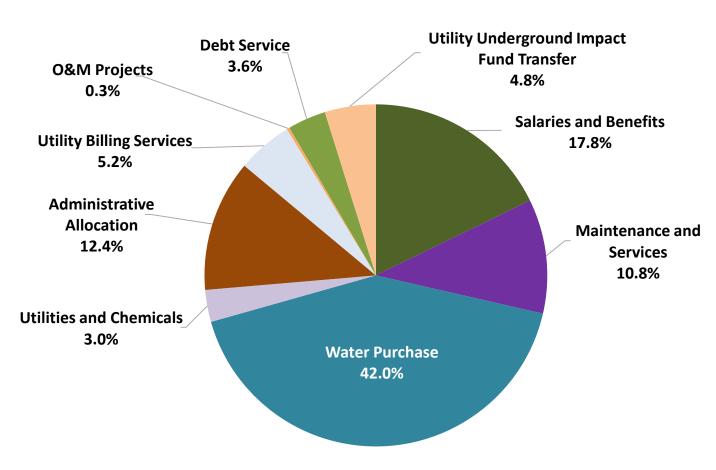


Water Operating and Debt Expenses

FY2024/25 Budget

25,000 56,000 29,000
•
25,000
19,000
51,000
00,000
39,000
96,000
26,000





^{*} Does not include capital spending

Water Reserve Targets

Strong financial practices/policies are in the interest of rate payers by protecting Santa Rosa Water against unforeseen circumstances and contributing towards a strong credit rating.

Current policies:

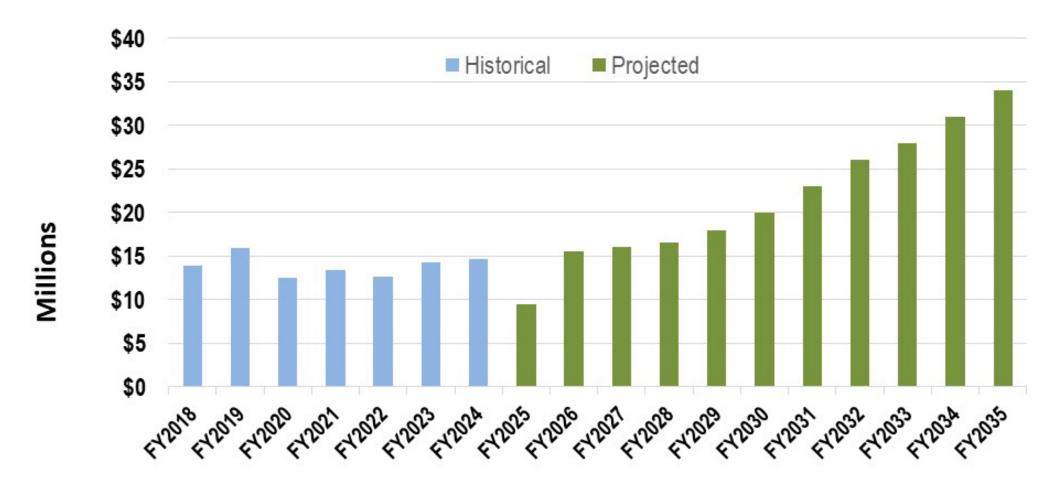
Operating Reserve: For changes in operating costs or disruption in revenue. Target = 15% O&M costs (current target approximately: \$6 million)

<u>Catastrophic Reserve</u>: Ensures timely response to natural disasters and/or other emergencies. Current Level = \$5.75 million Recommended Target = \$17.5 million

Current Total Target = \$23.5 million

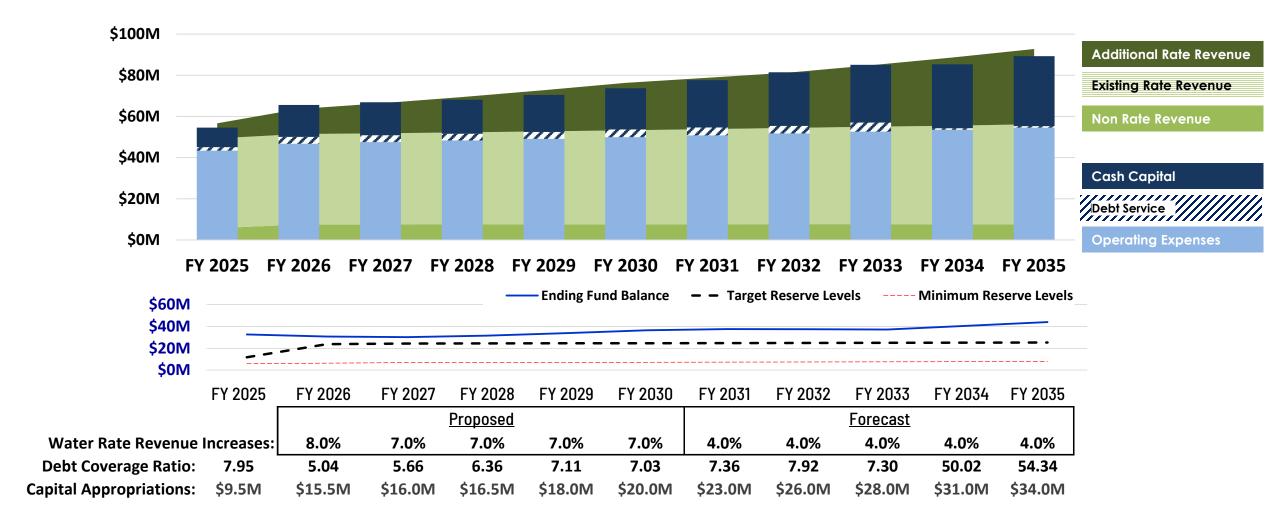
Water Capital Appropriations

Goal: Increase annual capital appropriations* from current levels (average \$13.8 million per year) to \$34 million per year by FY2034/35.



¹⁵

Water Financial Forecast & Proposed Rate Revenue Increases



Water Cost Allocation Principles

Customer costs

✓ Assigned to each customer on an equal basis

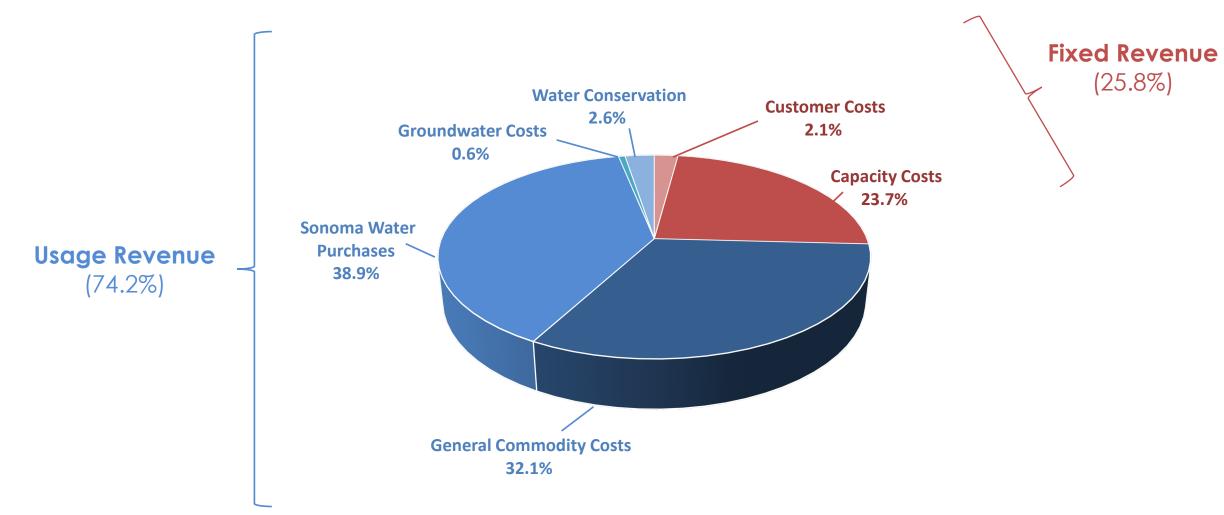
Capacity costs

✓ Assigned to each customer based on meter size

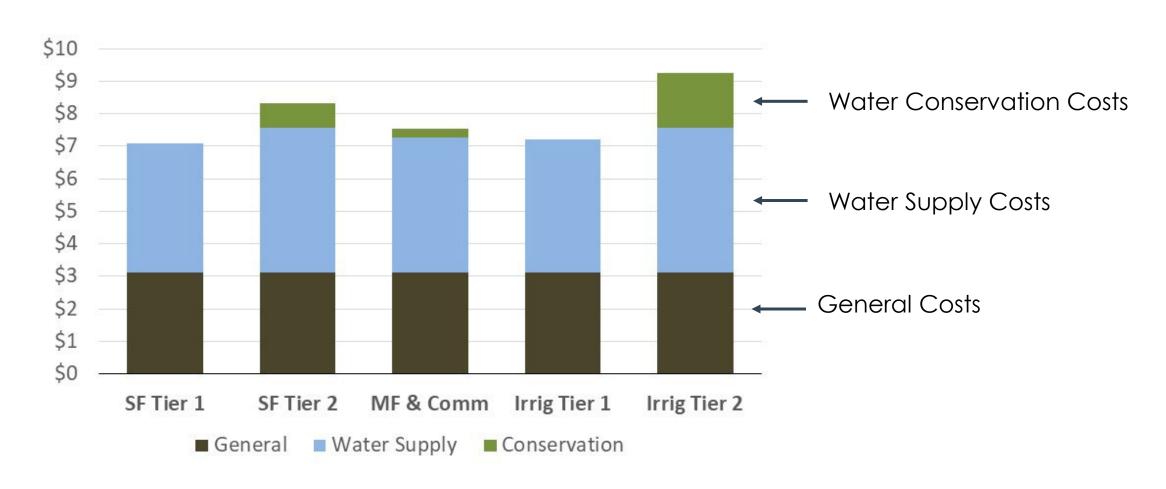
Commodity costs

- ✓ Assigned to each customer based on usage
 - Tiered water usage rates based on differential water supply and water conservation costs

Water Fixed vs Variable Revenue



Water Usage Rate Calculations



Recommended FY 2025/26 **Water Rate** Schedule

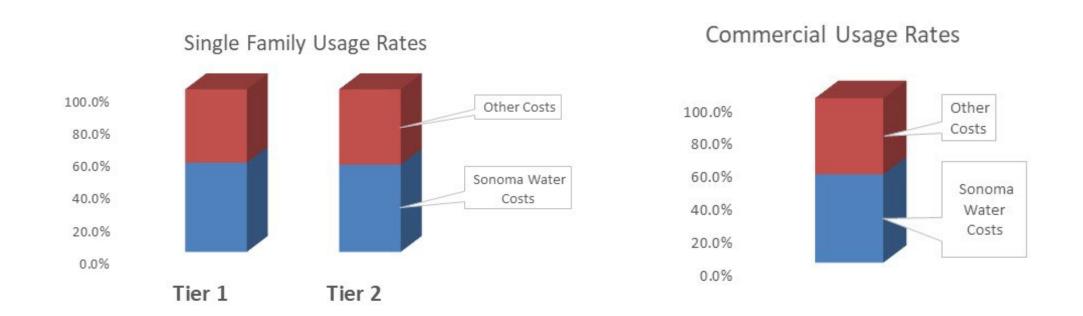
		<u>Current</u>		Change		
Water Usa	nge Rates (\$/TGAL)			\$	%	
Single Family	y Residential & Duplex					
Tier 1 Tier 2	Use up to Sewer Cap ¹ Above Sewer Cap	\$6.61 \$7.49	\$7.29 \$8.51	\$0.68 \$1.02	10.3% 13.6%	
Multi-Family	, Commercial, Industrial, and Institutional All water use	\$6.98	\$7.74	\$0.76	10.9%	
Irrigation (po	otable water) ²					
Tier 1 Tier 2	Use up to 125% of water budget Over 125% of water budget	\$6.72 \$8.32	\$7.41 \$9.44	\$0.69 \$1.12	10.3% 13.5%	
Irrigation (re	ecycled water) ²					
Tier 1	Use up to 125% of water budget	\$6.38	\$7.04	\$0.66	10.3%	
Tier 2	Over 125% of water budget	\$8.32	\$9.44	\$1.12	13.5%	
Monthly S	ervice Charges (Potable Water))				
_	5/8" & 3/4" meters	\$15.55	\$15.61	\$0.06	0.4%	
	1" meter	\$34.90	\$36.30	\$1.40	4.0%	
	1 1/2" meter	\$67.15	\$70.77	\$3.62	5.4%	
	2" meter	\$105.87	\$112.14	\$6.27	5.9%	
	3" meter	\$196.18	\$208.67	\$12.49	6.4%	
	4" meter	\$325.22	\$346.57	\$21.35	6.6%	
	6" meter	\$647.80	\$691.32	\$43.52	6.7%	
Monthly S	ervice Charges (Recycled Wate	r)				
-	5/8" & 3/4" meters	\$13.99	\$14.05	\$0.06	0.4%	
	1" meter	\$31.41	\$32.67	\$1.26	4.0%	
	1 1/2" meter	\$60.43	\$63.69	\$3.26	5.4%	
	2" meter	\$95.28	\$100.93	\$5.65	5.9%	
	3" meter	\$176.57	\$187.80	\$11.23	6.4%	
	4" meter	\$292.70	\$311.91	\$19.21	6.6%	
	6" meter	\$583.02	\$622.19	\$39.17	6.7%	
Notes:						

¹ The Sewer Cap is calculated for each customer based on the average billing period water use during November through March.

² The landscape water budget varies for each customer each billing period and is determined using the site's square footage for the types of plants and the evapotranspiration rate for the billing period.

Proposed SCWA Pass-Through Provision

- All Usage Rates increase based on the proposed schedule...
- ... however, a portion of the Usage Rates will be adjusted based on actual changes in wholesale water costs
- Adjustments occur each July, following Sonoma Water rate action (with 30-day notice provided to customers)



Example Calculation of SCWA Pass-Through Provision

Santa Rosa Water Rate Increase			SCWA Santa Ros				
Proposed 2027 Change: 7.00%			Example Change: 10.0%				
	Current Rates	Increase to Santa Rosa Portion of Rates	Increase to SCWA Portion of Rates	Final Usage Rates	Change		
Water Usage Rate	es (\$/TGAL)						
Single Family							
Tier 1	\$7.29	\$0.24	\$0.39	\$7.92	8.6%		
Tier 2	\$8.51	\$0.29	\$0.44	\$9.24	8.6%		
Commercial/Industria	l/Multifamily						
All Water Use	\$7.74	\$0.26	\$0.41	\$8.40	8.5%		
Irrigation (potable)							
Tier 1	\$7.41	\$0.24	\$0.40	\$8.05	8.6%		
Tier 2	\$9.44	\$0.35	\$0.44	\$10.23	8.4%		
Irrigation (recycled)							
Tier 1	\$7.04	\$0.23	\$0.38	\$7.65	8.7%		
Tier 2	\$9.44	\$0.35	\$0.44	\$10.23	8.4%		

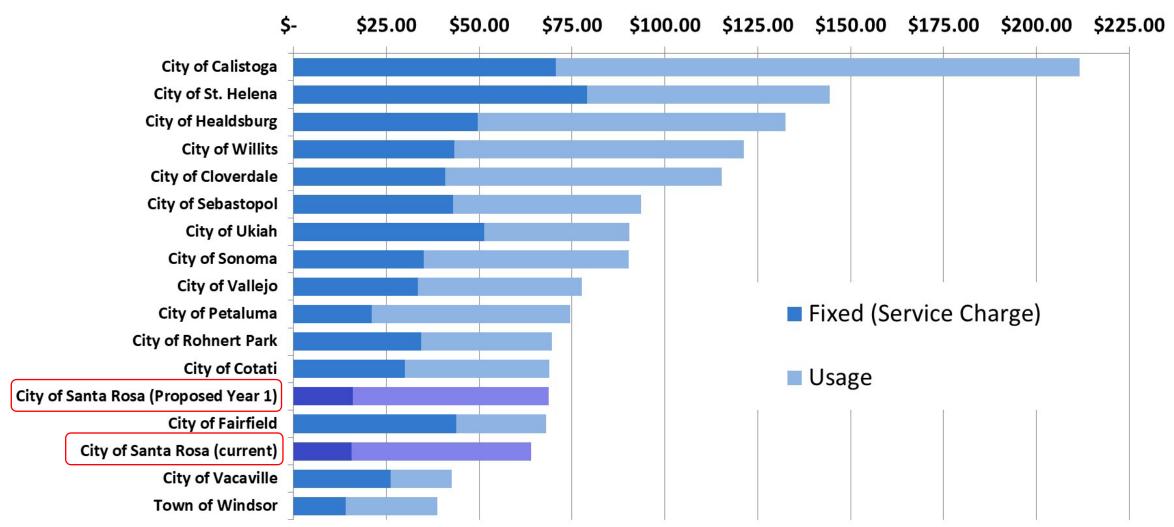
(No change to service charges due to changes in SCWA costs)

Notes:

¹ Rates charged by SCWA for water from the Santa Rosa Aqueduct. Rates for the upcoming fiscal year are typically adopted in April of each year.

Comparison to Other Local Agencies – Water Charges

for single family homes with 3/4" meter and 7,000 gallons of water usage



Wastewater Utility

Local Wastewater Revenue

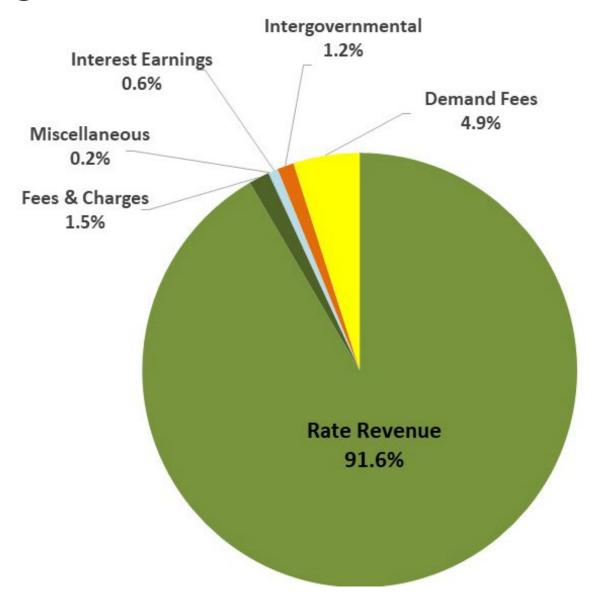
FY2024/25 Budget

Rate Revenue	\$73,460,000

Non-Rate Revenue

Non-Rate Revenue	
Fees & Charges	\$1,229,000
Miscellaneous	\$135,000
Interest Earnings	\$450,000
Intergovernmental	\$995,583
Demand Fees	\$3,950,000
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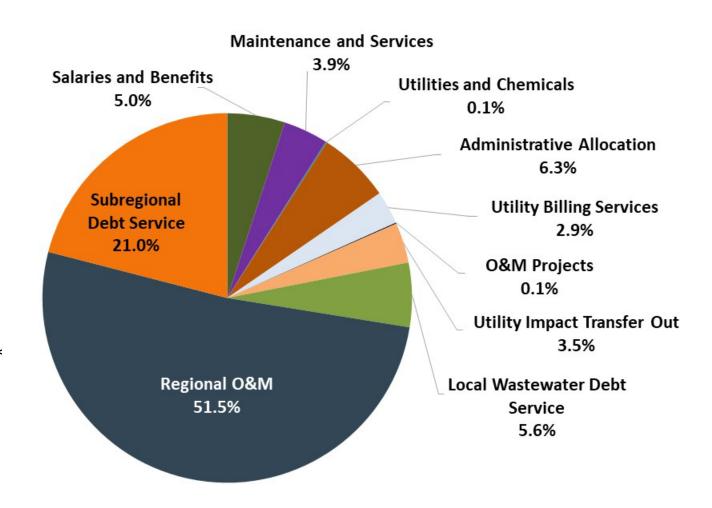
Total: \$80,219,583



Local Wastewater Operating and Debt Expenses

FY2024/25 Budget

Total Budget:	\$77,070,000 [*]
Subregional Debt Service	\$16,174,000
Regional O&M	\$39,670,000
Local Wastewater Debt Service	\$4,330,000
Utility Impact Transfer Out	\$2,715,000
O&M Projects	\$65,000
Utility Billing Services	\$2,233,000
Administrative Allocation	\$4,890,000
Utilities and Chemicals	\$91,000
Maintenance and Services	\$3,014,000
Salaries and Benefits	\$3,888,000



^{*} Does not include capital spending

Local Wastewater Reserve Targets

Strong financial practices/policies are in the interest of rate payers by protecting the Santa Rosa Water against unforeseen circumstances and contributing towards a strong credit rating.

Current Local WW Policies:

Operating Reserve: For changes in operating costs or disruption in revenue. Target = 15% O&M costs (current target approximately \$2.1 million)

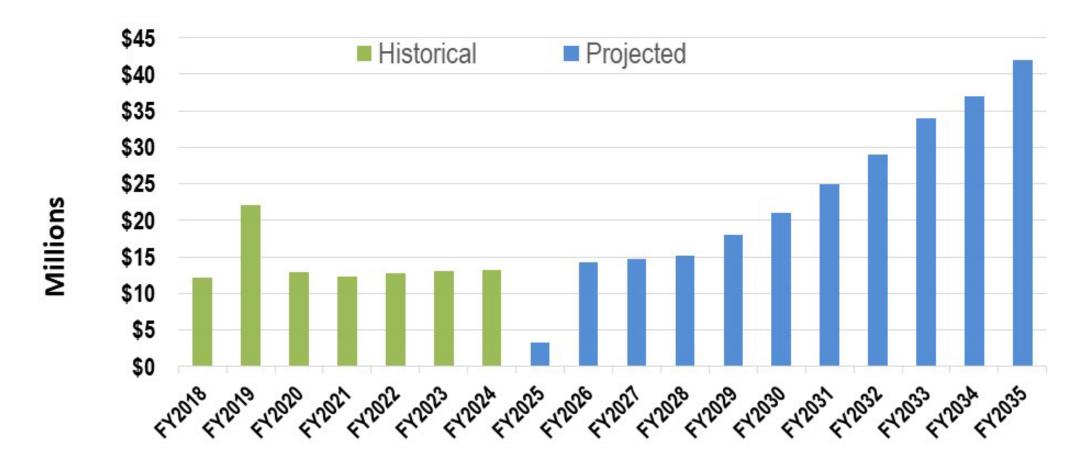
<u>Catastrophic Reserve</u>: Ensures timely response to natural disasters and/or other emergencies. Target = \$6.8 million Recommended Target = \$21.5 million

<u>Rate Stabilization Reserve</u>: Ensures ability to meet debt obligations. Target = \$1.0 million

Current Total Local Target = \$24.6 million

Local Wastewater Capital Appropriations

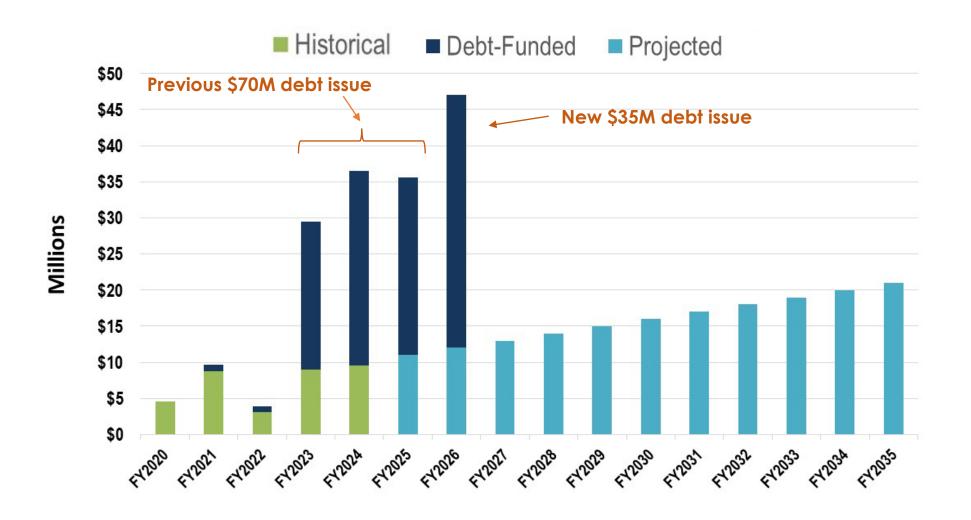
Goal: Increase annual capital appropriations* from current levels (average \$14.2 million per year) to \$42 million per year by 2034/35.



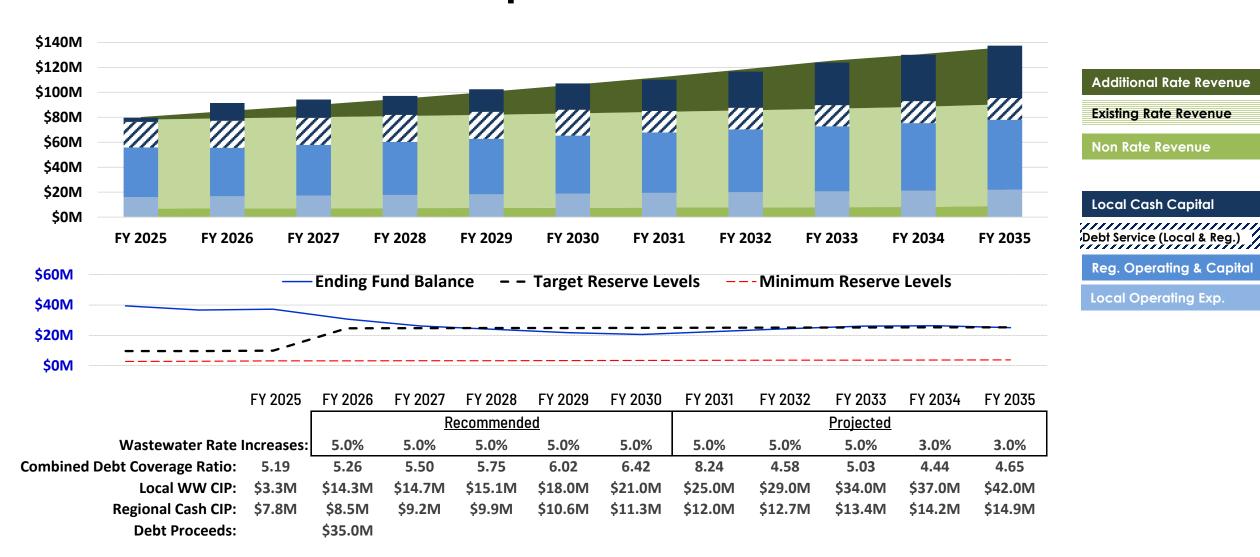
²⁸

Regional Capital Appropriations

Goal: Increase annual cash-funding by \$1 million per year from current levels (about \$11 million per year) to \$21 million per year by FY2034/35.



Local Wastewater Financial Forecast & Proposed Rate Revenue Increases

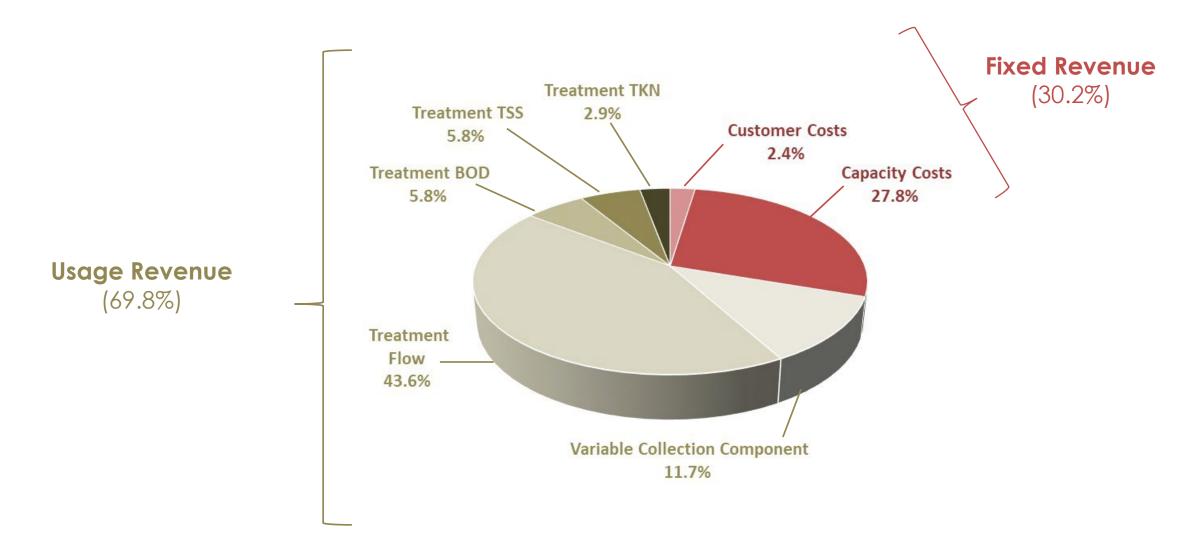


³⁰

Wastewater Cost Allocation Principles

- Customer costs
 - ✓ Assigned to each customer on an equal basis
- Capacity costs
 - ✓ Assigned to each customer based on meter size
- Wastewater treatment costs
 - ✓ Assigned to sewer usage rates based on flow and strength

Wastewater Fixed vs Variable Revenue



Recommended FY 2025/26 Wastewater Rate Schedule

	Current		Change	
Wastewater Usage Rates (\$/TGAL) 1			\$	%
Single Family and Multi-Family ²	\$16.04	\$16.86	\$0.82	5.1%
Commercial, Industrial, and Institutional				
Low Strength	\$13.18	\$13.87	\$0.69	5.2%
Standard Strength	\$16.04	\$16.86	\$0.82	5.1%
Medium Strength	\$17.88	\$18.77	\$0.89	5.0%
High Strength	\$22.30	\$23.39	\$1.09	4.9%
Monthly Service Charges				
Single Family	\$27.65	\$29.77	\$2.12	7.7%
Multi-Family, Commercial, Industrial, Institu	utional			
5/8" & 3/4" meters	\$27.65	\$29.77	\$2.12	7.7%
1" meter	\$63.83	\$69.80	\$5.97	9.4%
1 1/2" meter	\$124.12	\$136.53	\$12.41	10.0%
2" meter	\$196.47	\$216.60	\$20.13	10.2%
3" meter	\$365.28	\$403.42	\$38.14	10.4%
4" meter	\$606.46	\$670.32	\$63.86	10.5%
6" meter	\$1,209.38	\$1,337.56	\$128.18	10.6%

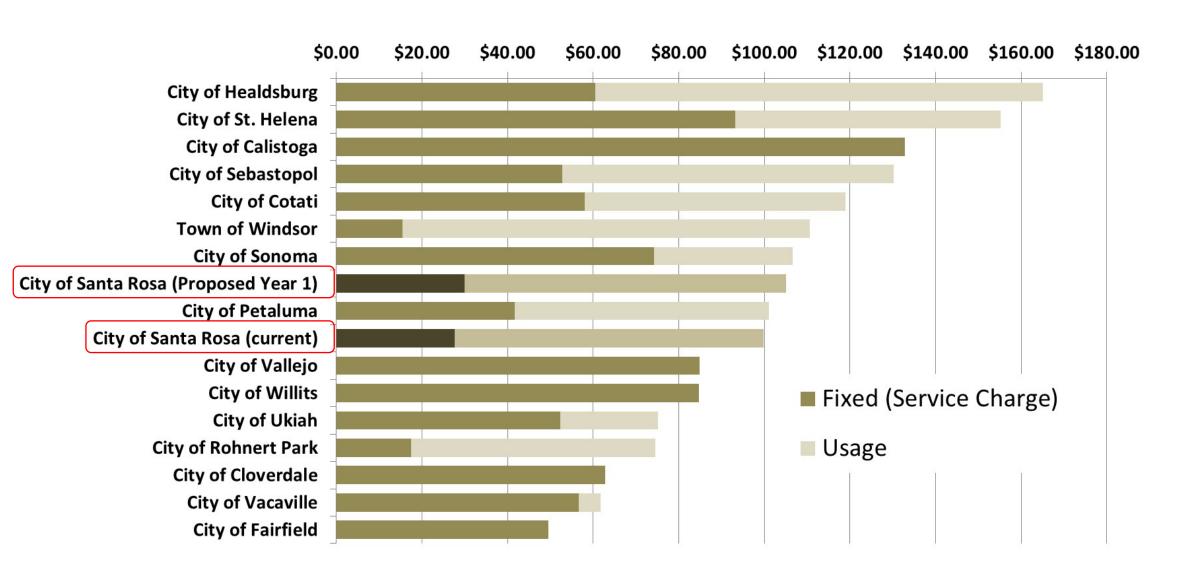
Notes:

¹ Wastewater usage charge applies to the estimated wastewater generated. For single-family residential accounts and multi-family accounts that don't have a separate irrigation meter for landscaping the esimated wastewater is based on the lower of current water use or the Sewer Cap. The Sewer Cap is calculated for these residential accounts based on the average water use from complete billing periods within the months of November through March. For all accounts with separate irrigation meters (whether multifamily or non-residential) the wastewater generated is based on actual water usage during the billing period.

² Multifamily accounts include duplex, and triplex accounts.

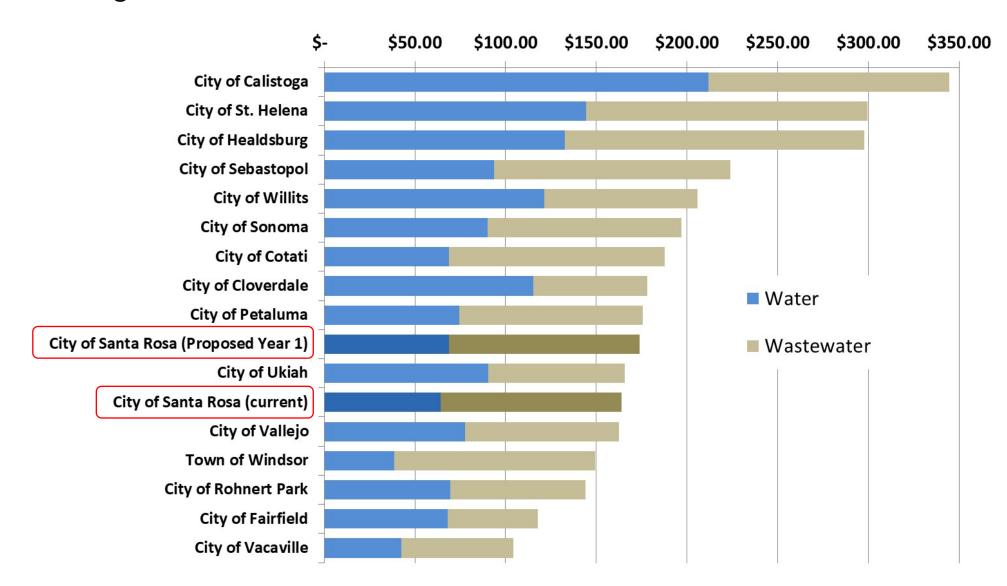
Comparison to Other Local Agencies – Sewer Charges

for single family homes with 4,500 gallons of winter water usage



Comparison to Other Local Agencies – Combined

for single family homes with $\frac{3}{4}$ " meter, 7,000 gallons of water usage and 4,500 gallons of winter water usage



FY 2025/26 Bill Impact Analysis

	Meter	Water Use	WW Use	Bills With	Current Water/	WW Rates	Bills With F	Proposed Water	/WW Rates	Change in	Total Bill
	Size	(TGAL)	(TGAL)	Water	Wastewater	Total	Water	Wastewater	Total	\$	%
Single Family Residential											
Low Water Use	5/8"	4	4	\$41.99	\$91.81	\$133.80	\$44.77	\$97.21	\$141.98	\$8.18	6.1%
Median Water Use	5/8"	7	4.5	\$64.02	\$99.83	\$163.85	\$69.69	\$105.64	\$175.33	\$11.48	7.0%
High Water Use	5/8"	12	6	\$100.15	\$123.89	\$224.04	\$110.41	\$130.93	\$241.34	\$17.30	7.7%
Very High Water Use	5/8"	20	7	\$159.19	\$139.93	\$299.12	\$177.27	\$147.79	\$325.06	\$25.94	8.7%
Duplex	5/8"	8	6	\$70.19	\$123.89	\$194.08	\$76.37	\$130.93	\$207.30	\$13.22	6.8%
Small Apartment (4 DUs)	1"	15	12	\$139.60	\$256.31	\$395.91	\$152.40	\$272.12	\$424.52	\$28.61	7.2%
Large Apartment (24 DUs)	2"	80	80	\$664.27	\$1,479.67	\$2,143.94	\$731.34	\$1,565.40	\$2,296.74	\$152.80	7.1%
Very Lrg. Apart. (100 DUs)	4"	320	320	\$2,558.82	\$5,739.26	\$8,298.08	\$2,823.37	\$6,065.52	\$8,888.89	\$590.81	7.1%
Small Retail	5/8"	6	6	\$57.43	\$106.73	\$164.16	\$62.05	\$112.99	\$175.04	\$10.88	6.6%
Large Retail	2"	80	80	\$664.27	\$1,250.87	\$1,915.14	\$731.34	\$1,326.20	\$2,057.54	\$142.40	7.4%
Office Building	1 1/2"	40	40	\$346.35	\$651.32	\$997.67	\$380.37	\$691.33	\$1,071.70	\$74.03	7.4%
Car Wash	2"	60	60	\$524.67	\$987.27	\$1,511.94	\$576.54	\$1,048.80	\$1,625.34	\$113.40	7.5%
Mixed Comm. w/ Food	1"	35	35	\$279.20	\$844.33	\$1,123.53	\$307.20	\$888.45	\$1,195.65	\$72.12	6.4%
Hotel w/ Restaurant	3"	200	200	\$1,592.18	\$4,825.28	\$6,417.46	\$1,756.67	\$5,081.42	\$6,838.09	\$420.63	6.6%
Restaurant	1 1/2"	50	50	\$416.15	\$1,239.12	\$1,655.27	\$457.77	\$1,306.03	\$1,763.80	\$108.53	6.6%
Supermarket	2"	160	160	\$1,222.67	\$3,057.27	\$4,279.94	\$1,350.54	\$3,219.80	\$4,570.34	\$290.40	6.8%
Mortuary	1"	20	20	\$174.50	\$509.83	\$684.33	\$191.10	\$537.60	\$728.70	\$44.37	6.5%
Small Winery	1"	10	10	\$104.70	\$286.83	\$391.53	\$113.70	\$303.70	\$417.40	\$25.87	6.6%
Sm. Irrig. (Wtr Budg.=18 tg)	1"	20		\$172.50	(na)	\$172.50	\$188.56	(na)	\$188.56	\$16.06	9.3%
Lrg. Irrig. (Wtr. Budg.=250 tg)	4"	300		\$2,421.22	(na)	\$2,421.22	\$2,569.57	(na)	\$2,569.57	\$148.35	6.1%

Debt Service Details

Existing Debt Service

- ✓ Water utility = \$1.6 million per year, increasing to \$4.4 million by 2033 and then dropping off.
- ✓ Wastewater utility = \$4.3 million then dropping off in 2034
- ✓ Subregional system = \$21.6 million total... with \$16.2 million being Santa Rosa's portion

Proposed 2026 Subregional Debt (new money)

- √ \$35 million in proceeds
- ✓ Initial estimated annual debt service = \$1.9 million per year (Santa Rosa's portion)

Summary of Recommended Water/Wastewater Rate Adjustments

	Baseline Water Rate Adjustments ²	Wastewater Rates Adjustment	Change in a Typical Single Family Utility Bill ³
July 2025 ¹	8.0%	5.0%	7.0%
July 2026	7.0%	5.0%	5.8%
July 2027	7.0%	5.0%	5.8%
July 2028	7.0%	5.0%	5.8%
July 2029	7.0%	5.0%	5.8%

¹ While the overall rate revenue adjustment for FY 2025/26 are reflected in the table above, actual changes to individual customers' utility bills may vary in FY 2025/26 due to adjustments to the rate structure.

² The final adjustment to Water rates will be dictated by the pass-through of Sonoma Water wholesale water costs.

³ Typical single family bill includes a 5/8" water meter, 7,000 gallons of monthly water use, and 4,500 gallons of wastewater.

Capital Project Delivery

Previous 5 years of Water CIP Budget vs Expenditures

	5 Year Outlay (FY19-20 to FY23-24)					
	Water	Sewer	Regional	Total		
Balance 6/30/19	\$37,500,000	\$53,900,000.00	\$21,300,000.00	\$112,700,000		
Budget	\$67,900,000	\$63,500,000.00	\$35,100,000.00	\$166,500,000		
Expenditures	\$(55,400,000)	\$(67,300,000.00)	\$(34,000,000.00)	\$(156,700,000)		
Balance 6/30/24	\$50,000,000	\$50,100,000.00	\$22,400,000.00	\$122,500,000		
Change	\$12,500,000	\$(3,800,000.00)	\$1,100,000.00	\$9,800,000		

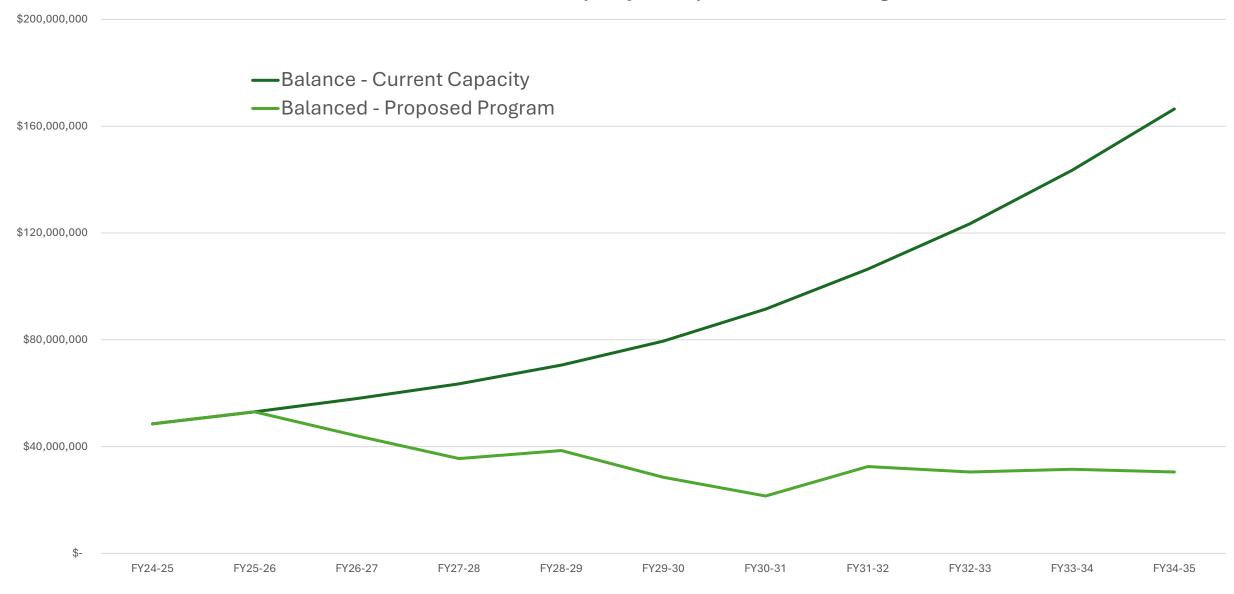
	Projected Balances without Delivery Capacity Changes			
	Water	Sewer	Regional	
Balance 6/30/24	\$50,000,000	\$50,000,000	\$22,500,000	
Budget (FY24-25 to FY34-35)	\$237,500,000	\$253,400,000	\$176,000,000	
Expenditures at Current Rate	\$(121,000,000)	\$(148,500,000)	\$(77,000,000)	
Projected Balance 6/30/35	\$166,500,000	154,900,000	\$121,500,000	

Proposed Capital Delivery Program

- Issue Project Management RFP → late FY24-25
- Issue Design Services RFP for package of projects → early FY25-26
- Deliver projects during FY26-27 and FY27-28
- Prepare next cycle during FY27-28 at increased scale
- Decreased backlog balance by \$20M despite 120% increase in investment
- Close ten-year outlook with a balance equivalent to one-year of spending

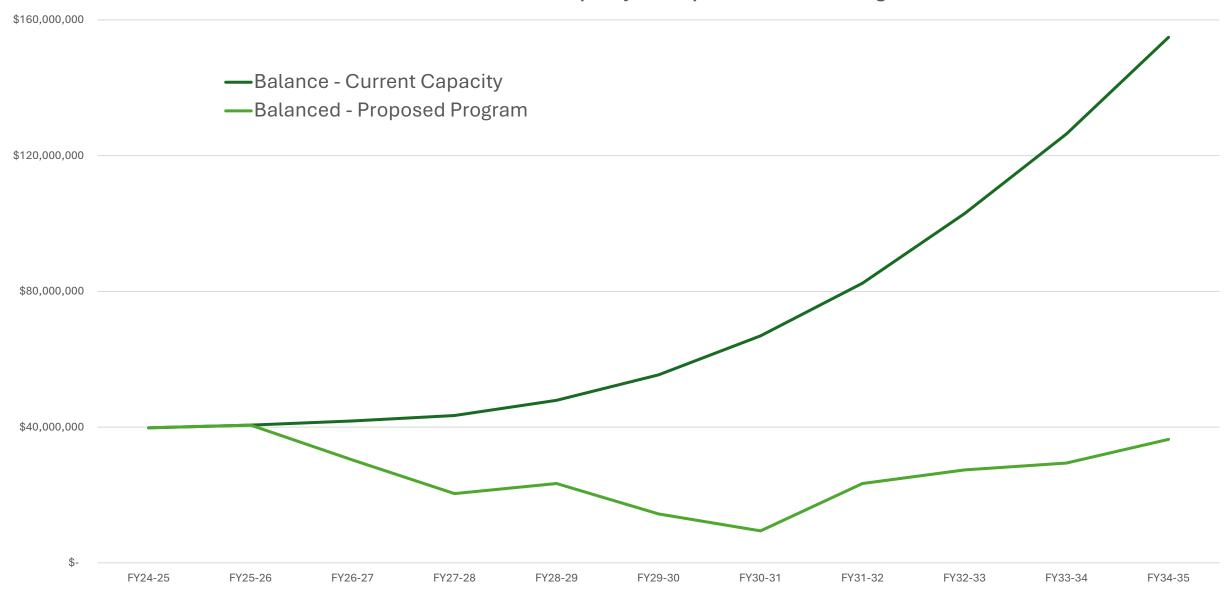
	Water		Water			
	Funds	Current Spending	Balance	Updated Spending	Balance	
6/30/2024	\$50,000,000					
FY24-25	\$9,500,000	\$(11,000,000)	\$48,500,000	\$(11,000,000)	\$48,500,000	
FY25-26	\$15,500,000	\$(11,000,000)	\$53,000,000	\$(11,000,000)	\$53,000,000	Cycle 1
FY26-27	\$16,000,000	\$(11,000,000)	\$58,000,000	\$(25,000,000)	\$44,000,000	
FY27-28	\$16,500,000	\$(11,000,000)	\$63,500,000	\$(25,000,000)	\$35,500,000	
FY28-29	\$18,000,000	\$(11,000,000)	\$70,500,000	\$(15,000,000)	\$38,500,000	Cycle 2
FY29-30	\$20,000,000	\$(11,000,000)	\$79,500,000	\$(30,000,000)	\$28,500,000	
FY30-31	\$23,000,000	\$(11,000,000)	\$91,500,000	\$(30,000,000)	\$21,500,000	
FY31-32	\$26,000,000	\$(11,000,000)	\$106,500,000	\$(15,000,000)	\$32,500,000	Cycle 3
FY32-33	\$28,000,000	\$(11,000,000)	\$123,500,000	\$(30,000,000)	\$30,500,000	
FY33-34	\$31,000,000	\$(11,000,000)	\$143,500,000	\$(30,000,000)	\$31,500,000	
FY34-35	\$34,000,000	\$(11,000,000)	\$166,500,000	\$(35,000,000)	\$30,500,000	
	\$237,500,000	\$(121,000,000)		\$(257,000,000)		42

Water Balance with Current Capacity vs. Proposed Consultant Program



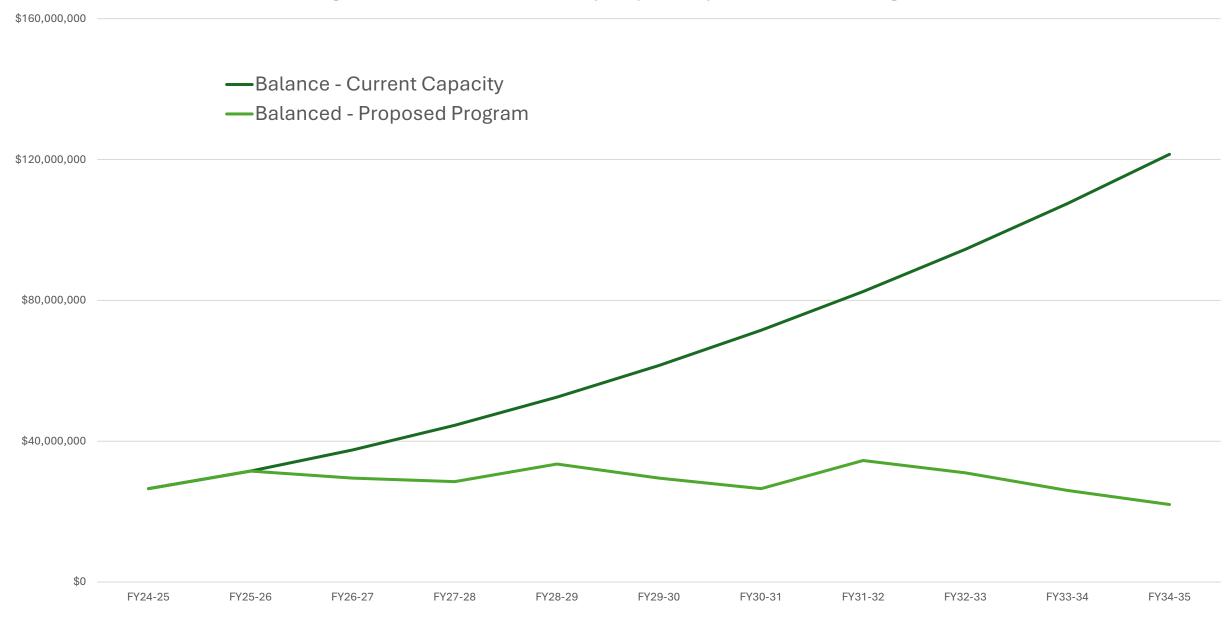
	Water		Water			
	Funds	Current Spending	Balance	Updated Spending	Balance	
6/30/2024	\$50,000,000					
FY24-25	\$3,300,000	\$(13,500,000)	\$ 39,800,000	\$(13,500,000)	\$39,800,000	
FY25-26	\$14,300,000	\$(13,500,000)	\$ 40,600,000	\$(13,500,000)	\$40,600,000	Cycle 1
FY26-27	\$14,700,000	\$(13,500,000)	\$41,800,000	\$(25,000,000)	\$30,300,000	
FY27-28	\$15,100,000	\$(13,500,000)	\$ 43,400,000	\$(25,000,000)	\$20,400,000	
FY28-29	\$18,000,000	\$(13,500,000)	\$ 47,900,000	\$(15,000,000)	\$23,400,000	Cycle 2
FY29-30	\$21,000,000	\$(13,500,000)	\$ 55,400,000	\$(30,000,000)	\$14,400,000	
FY30-31	\$25,000,000	\$(13,500,000)	\$ 66,900,000	\$(30,000,000)	\$9,400,000	
FY31-32	\$29,000,000	\$(13,500,000)	\$82,400,000	\$(15,000,000)	\$23,400,000	Cycle 3
FY32-33	\$34,000,000	\$(13,500,000)	\$102,900,000	\$(30,000,000)	\$27,400,000	
FY33-34	\$37,000,000	\$(13,500,000)	\$126,400,000	\$(35,000,000)	\$29,400,000	
FY34-35	\$42,000,000	\$(13,500,000)	\$154,900,000	\$(35,000,000)	\$36,400,000	
	\$253,400,000	\$(148,500,000)		\$(267,000,000)		

Sewer Balance with Current Capacity vs. Proposed Consultant Program



	Regional		Regional			
	Funds	Current Spending	Balance	Updated Spending	Balance	
6/30/2024	\$22,500,000					
FY24-25	\$11,000,000	\$(7,000,000)	\$26,500,000	\$(7,000,000)	\$26,500,000	
FY25-26	\$12,000,000	\$(7,000,000)	\$31,500,000	\$(7,000,000)	\$31,500,000	Cycle 1
FY26-27	\$13,000,000	\$(7,000,000)	\$37,500,000	\$(15,000,000)	\$29,500,000	
FY27-28	\$14,000,000	\$(7,000,000)	\$44,500,000	\$(15,000,000)	\$28,500,000	
FY28-29	\$15,000,000	\$(7,000,000)	\$52,500,000	\$(10,000,000)	\$33,500,000	Cycle 2
FY29-30	\$16,000,000	\$(7,000,000)	\$61,500,000	\$(20,000,000)	\$29,500,000	
FY30-31	\$17,000,000	\$(7,000,000)	\$71,500,000	\$(20,000,000)	\$26,500,000	
FY31-32	\$18,000,000	\$(7,000,000)	\$82,500,000	\$(10,000,000)	\$34,500,000	Cycle 3
FY32-33	\$19,000,000	\$(7,000,000)	\$94,500,000	\$(22,500,000)	\$31,000,000	
FY33-34	\$20,000,000	\$(7,000,000)	\$107,500,000	\$(25,000,000)	\$26,000,000	
FY34-35	\$21,000,000	\$(7,000,000)	\$121,500,000	\$(25,000,000)	\$22,000,000	
	\$176,000,000	\$(77,000,000)		\$(176,500,000)		46

Regional Balance with Current Capacity vs. Proposed Consultant Program



Value of Water Campaign

Key Message:

 Investing Now to Secure Our Water Future

Outreach Plan:

- Two phase multi-media campaign
 - May Nov. 2024: Value of Water Service and the Need to Invest
 - Dec. July 2025: Proposed Water Rates, Prop 218 Noticing, and Adopted Rate Schedule



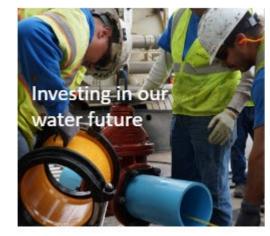
Value of Water Campaign

Using the power of digital advertising and partnerships to boost engagement.

- srcity.org/ValueOfWater
- City Connections eNewsletter
- QuenchCA Campaign

- Water Bill Messaging
- Digital, Print, and Radio
- Social Media
 - ₱ Facebook.com/SRWater
 - @SantaRosaWater









Value of Water Campaign

Digital Campaign using Google Ads for Sept. 30-Oct. 27

- 228K Impressions
- 5.17K Clicks to srcity.org/ValueOfWater

Social Media Campaign May – Oct. 2024





- 95K Impressions
- 3.14 K Engagement/Link Clicks



Rate Setting Tentative Schedule

- Presentation to BPU in Study Session December 5 (today)
- BPU rate recommendation consideration December 19
- Presentation to City Council in Study Session January 7
- Prop. 218 notifications mailing TBD
- Public Hearing March 2025

Questions?