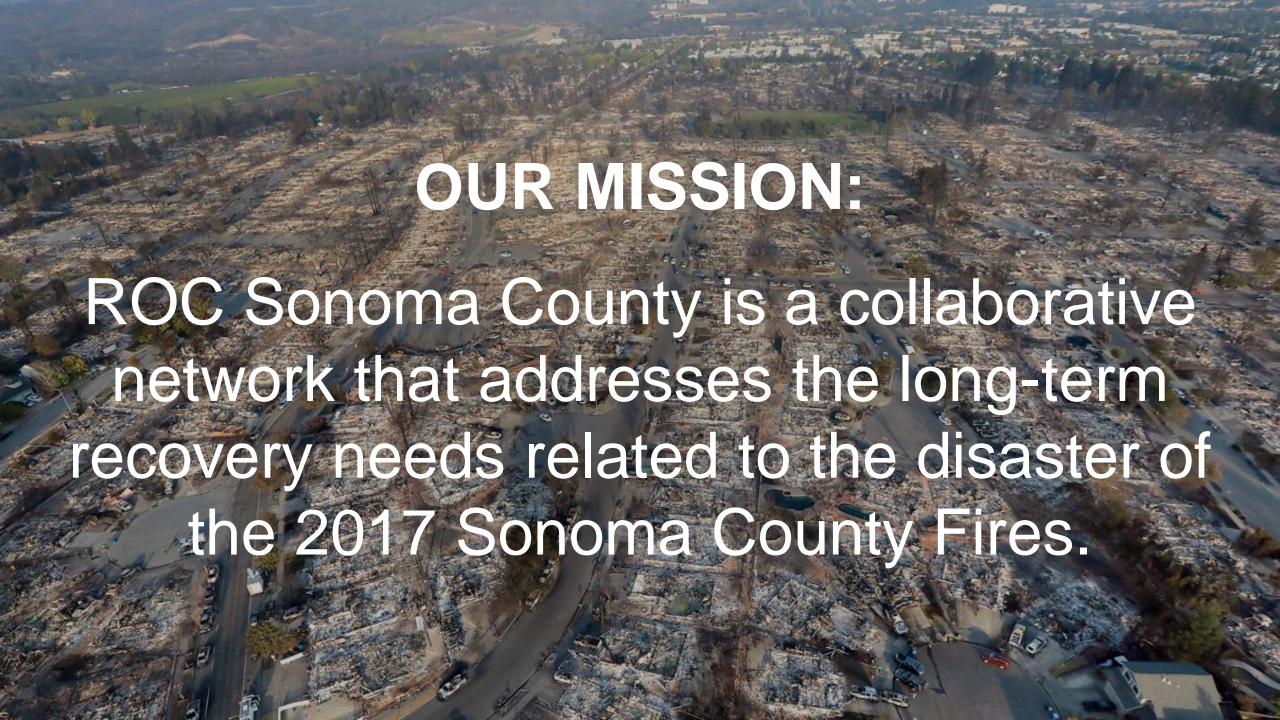


### Long-Term Recovery Group

Jennielynn Holmes & Adam Peacocke



### What is ROC?

- Long Term Recovery Groups (LTRGs) are initiated by FEMA after a community disaster
- Participants are a voluntary collaboration of community organizations working together to provide services
- Groups typically exist for 3-5 years

## Who are the participants in ROC Sonoma?

















### How does it work?

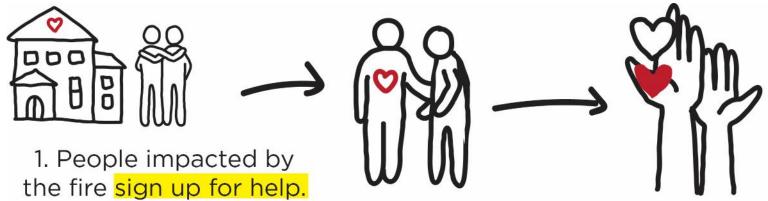


## Who is eligible for help from ROC Sonoma?



### A clients' journey





 Case managers determine eligibility, conduct a needs assessment, and develop a recovery plan to help people navigate government, insurance, and nonprofit resources.

3. When other resources have been utilized, case managers quantify unmet needs and work with philanthropic partners to meet those financial needs.

# What has ROC Sonoma accomplished to date?

- Met with 1,325 clients to assess needs (13,000+ interactions)
- Many clients needed only minor assistance
  - Replacement of uninsured equipment essential for a home based office that was destroyed in the fire.
  - Gap funding for rent while transitioning to a new home.
- DCMS are currently working with 386 clients to create recovery plans
- 275 cases are Levels 3 & 4 which means total loss and limited recovery resources
- DCMS have helped 335 clients to full recovery

## What has ROC Sonoma accomplished to date?

- Housing Committee (Rental and Construction)
  - Helped re-house over 200 renters who lost their rentals in the disaster
  - Partnered with the City of Santa Rosa to provide 48 housing choice vouchers to the most vulnerable
- Disbursed over \$2.4M of direct client assistance to fire survivors, with over half being considered extremely low income based on HUD income guidelines
- Partnered with Hope City to do volunteer rebuilds for homeowners at \$150,000 per home

#### ROC Resource Center

ROC Resource Center is a one stop location for serving fire survivors

- 698 individuals visited the Resource Center
- 30 individuals/month receive help with case work (precase management assistance)
- 85 distinct events for fire survivors (e.g. group counseling, trauma-informed yoga, insurance workshops, etc.)
- 72 training and support events for partner organization

#### What is the need?

- We are still experiencing fire survivors coming in for the first time to receive support and assistance
- Difficulties finding affordable rentals and funding for those who were renting and didn't have a pathway to rebuild
- Concern about how federal and state government assistance will be able to fill the gap of the unmet need
- Based on current case load we estimate an additional \$4.6M of funding will be needed to help current DCM clients recover

#### **Contact Information**

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