

## Kolarik, Mark

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**From:** Kolarik, Mark  
**Sent:** Wednesday, July 31, 2024 2:11 PM  
**To:** Toomians, Kristinae  
**Cc:** Jones, Jessica; Murray, Susie; Bisla, Sachnoor; Briscoe, Jandon  
**Subject:** Zoning Administrator Meeting Late Correspondence - August 1, 2024  
**Attachments:** Late Correspondence.pdf

Hi Kristinae,

Additional documents have been added to the 8/1/24 Regular Agenda. Please see attached, regarding:

Public Hearing - Item 6.1 – Revocation of SVR24-060

Thank you,

**Mark Kolarik | Senior Administrative Assistant**

Planning & Economic Development | Administration  
100 Santa Rosa Avenue, Room 3 | Santa Rosa, CA 95404  
Tel. (707) 543-4663

*May we have your feedback?*



[www.srcity.org/PEDFeedbackSurvey](http://www.srcity.org/PEDFeedbackSurvey)

**From:** [Jim Pratt](#)  
**To:** [Jones, Jessica](#)  
**Subject:** [EXTERNAL] 1611 Manzanita Avenue  
**Date:** Sunday, July 28, 2024 9:03:35 PM

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Hello Ms. Jones:

My family and I live at 1577 Manzanita Ave., Santa Rosa CA 95404.

I am writing in hope the City of Santa Rosa will revoke the use permit allowing 1611 to operate as a vacation rental.

For years my family and I have been bothered by unruly guests at that house. Excessive cars, speeding vehicles, loud noise and music during the day and night have made our tranquil neighborhood unbearable at times.

Please permanently revoke the permit.

Sincerely,

Jim Pratt



Sent from my iPhone

**From:** [David Long](#)  
**To:** [Jones, Jessica](#)  
**Subject:** [EXTERNAL] Revocation of SVR24-060, Agenda Item 6.1 for 8/1/24 Zoning Administrator Meeting  
**Date:** Wednesday, July 31, 2024 8:04:36 AM

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Hi Jessica,

Thank you for carrying this revocation over the finish line - it has been a long time coming.

From the get go, this property has been a big problem. The neighborhood has suffered through nearly three years of ongoing bad behavior, over-occupancy, noise at all hours and life safety risks. It is a prime, but not the only example of why the City would have been better off by eliminating all Non-Hosted Short-Term Rentals back in 2021.

Even though more than 40 justified code violation complaints were filed against this property, the burden of proving just three "strikes" in a 12-month period has been difficult. The process, including overly-accommodating standard City practices, has consumed countless hours of staff time and frustrated residents. Please end this nightmare by securing permit revocation now.

Thank you,  
David Long

**From:** [Monica Jacobson](#)  
**To:** [Jones, Jessica](#)  
**Cc:** [Mark Jacobson](#)  
**Subject:** [EXTERNAL] Public hearing of 1611 Manzanita Ave revocation of STR permit  
**Date:** Wednesday, July 31, 2024 12:42:55 PM

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Dear Deputy Director,

In response to the public hearing notice of 1611 Manzanita Ave revocation of STR permit, I would like to provide comment. We live very close to this non hosted STR. From the very beginning, the property has been mismanaged at the duress of the neighborhood. Starting with the non permitted remodeling of the property, adding bedrooms to a septic system permitted only for the original 4 bedrooms. Increasing the bedrooms to 6 resulted in large numbers of people that they allowed to rent the property. These were not families of 8 or 10, but groups. After all day wine tasting they would hold loud get togethers which disturbed the peace of our neighborhood. Many times resulting in off color language and loud music. This is a neighborhood with children and working parents. The managing property could not adequately supervise this rental, and the owners showed little care.

Initially we had a local contact for when the noise and swearing went past 10:00pm only to find that the call center was located in the Philippines. We have had to call local police more than once due to quite hours non compliance, resulting in aggressive behavior from the renters. Events where 12 cars are parked along our street which has no sidewalks or street parking, provided another safety issue on Manzanita Ave. Still the management company and owners did nothing to insure that city ordinances were being adhered to. There have been numerous complaints against this property and now 3 citations in a calendar year. This has gone on too long.

We have lost sleep, and experienced constant anxiety from this STR. Please revoke the permit and bring our neighborhood some peace.

Respectfully,  
Mark and Monica Jacobson

[REDACTED]