



MAINTENANCE AND SUPPORT AGREEMENT – AVAIL TECHNOLOGIES, INC.

City Council Meeting
October 23, 2018

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Transportation and Public Works - Transit

CURRENT

- In 2012, the City contracted with Avail Technologies for an automated vehicle location (AVL) system for CityBus at a cost of \$1.5 million
- The system provides real-time bus arrival information to the public and operational data for system management, performance, evaluation, and planning
- The hardware installed in 2013 has several years of useful life remaining

PROPOSED

- Issue new agreement for the maintenance and support of CityBus' passenger information systems for five additional years, until October 31, 2023 at a total cost of \$497,117 (approximately \$100,000 annually)

BENEFIT

- Maximizes benefit of capital investment in Avail system
- Extends availability of important operational management, performance evaluation, and planning tools
- Provides continuity for public information, including real-time bus arrival info. and automated stop announcements

RECOMMENDATION

- It is recommended by the Transportation and Public Works Department that the Council, by Resolution, approve a five-year Maintenance and Support Agreement with Avail Technologies, Inc., of State College, Pennsylvania, in order to maximize CityBus' initial capital investment in automated vehicle location systems, that will consist of five annual payments not to exceed a total of \$497,117.
- Questions?