

**CITY OF SANTA ROSA  
GENERAL SERVICES AGREEMENT  
WITH DCD MOTORSPORTS, INC.  
AGREEMENT NUMBER F001472**

This "Agreement" is made as of this     day of                     by and between the City of Santa Rosa, a municipal corporation ("City"), and DCD Motorsports, Inc. a California Corporation, DBA Santa Rosa BMW ("Contractor").

**RECITALS**

A. City desires to retroactively contract with a certified BMW motorcycle repair and service center to provide for all parts, maintenance and services associated with City fleet of Police BMW motorcycles for the period starting May 01, 2017. A waiver of competitive bidding has been requested and approved for the period and services described herein.

B. City desires to retain a qualified contractor to conduct the services described above in accordance with the terms of this Agreement.

C. Contractor represents to City that it is fully qualified to conduct the services described above.

D. The parties have negotiated upon the terms pursuant to which Contractor will provide such services and have reduced such terms to writing.

**AGREEMENT**

**NOW, THEREFORE**, City and Contractor agree as follows:

**1. SCOPE OF SERVICES**

Contractor shall provide to City the services described in Exhibit A ("Scope of Services"). Contractor shall provide these services at the time, place, and in the manner specified in Exhibit A. Exhibit A is attached hereto solely for the purpose of defining the manner and scope of services to be provided by Contractor and is not intended to, and shall not be construed so as to, modify or expand the terms, conditions or provisions contained in this Agreement. The parties agree that any term contained in Exhibit A that adds to, varies or conflicts with the terms of this Agreement is null and void.

## 2. TIME FOR PERFORMANCE

The services described herein shall be provided retroactive to May 01, 2017. Contractor shall devote such time and effort to the performance of services as is necessary for the satisfactory and timely performance of Contractor's obligations under this Agreement. Neither party shall be considered in default of this Agreement, to the extent that party's performance is prevented or delayed by any cause, present or future, that is beyond the reasonable control of that party.

## 3. STANDARD OF PERFORMANCE

Contractor shall perform all services required under this Agreement in the manner and according to the standards currently observed by a competent practitioner of Contractor's occupation in California. All products and services of whatsoever nature that Contractor provides to City pursuant to this Agreement shall conform to the standards of quality normally observed by persons currently practicing in Contractor's occupation, and shall be provided in accordance with any schedule of performance specified in Exhibit A. Contractor shall assign only competent personnel to perform services pursuant to this Agreement. In the event that City, at any time during the term of this Agreement, desires the removal of any person assigned by Contractor to perform services pursuant to this Agreement, because City, in its sole discretion, determines that such person is not performing in accordance with the standards required herein, Contractor shall remove such person immediately upon receiving notice from City of the desire of City for the removal of such person.

## 4. COMPENSATION

The total of all fees paid to Contractor for the satisfactory performance and completion of all services set forth in Exhibit A shall not exceed the total sum of \$95,000.00 (Ninety-five thousand dollars and zero cents). The Chief Financial Officer is authorized to pay all proper claims from Various Charge Numbers.

## 5. BILLABLE RATES, PAYMENTS TO CONTRACTOR

a. Billable Rates. Contractor shall be paid for the performance of services at rates and described parts mark-up as set forth in Exhibit B.

b. Payments. Payments will be delayed where Contractor fails to provide the information required under subsection c.1 below or fails to comply with the insurance requirements in Attachment One to this Agreement. In no event shall the City be obligated to pay late fees or interest, whether or not such requirements are contained in Contractor's invoice.

c. Invoices. Payment will be made on a calendar-month basis in arrears. Invoices shall be submitted to the person and address specified in the Agreement, bid, or purchase order. In the event this Agreement becomes effective or terminates during the course of a month, the amount paid to the Contractor for the partial month shall be determined by prorating the amount on the basis of the number of calendar days involved. Processing of payment will be delayed for Contractor's failure to include reference to Agreement (including number) on the invoice **and for failure to maintain current insurance information with the City in accordance with insurance requirements hereunder.** In no event shall City be obligated to pay late

fees or interest, whether or not such requirements are contained in the Contractor's invoice. Invoices for services provided in June or for any services not previously invoiced shall be submitted within 10 working days after June 30 to facilitate City fiscal year end closing. Failure to comply with this invoice submission requirement may delay payment.

In connection with any cash discount specified in the bid response, if applicable, or Contractor's Proposal, time will be computed from the date correct invoices are received by the person and address specified in the Agreement, bid, or purchase order. For the purpose of earning the discount, payment is deemed to be made on the date of mailing of the City warrant or check. All invoices shall contain the following information:

1. Contractor name and remittance address
2. Date of invoice issuance
3. Amount of invoice
4. City purchase order or Agreement number
5. Identification of Agreement or purchase order line item(s) (if multiple lines) and description of services provided
6. Date of completion of services
7. Detail of costs, including labor, materials, tax, etc.

d. Business Taxes. Contractor shall pay to the City when due all business taxes payable by Contractor under the provisions of Chapter 6-04 of the Santa Rosa City Code. The City may deduct any delinquent business taxes, and any penalties and interest added to the delinquent taxes, from its payments to Contractor.

## **6. TERM, SUSPENSION, TERMINATION**

a. The term of this Agreement shall be for two years, commencing on May 01, 2017. City and Contractor may, upon mutual written agreement of both parties, extend this Agreement for up to three (3) additional one year terms.

b. City shall have the right at any time to temporarily suspend Contractor's performance hereunder, in whole or in part, by giving a written notice of suspension to Contractor. If City gives such notice of suspension, Contractor shall immediately suspend its activities under this Agreement, as specified in such notice.

c. City shall have the right to terminate this Agreement for convenience at any time by giving a written notice of termination to Contractor. If City gives such notice of termination, Contractor shall immediately cease rendering services pursuant to this Agreement. If City terminates this Agreement, City shall pay Contractor the reasonable value of services rendered by Contractor prior to termination. In this regard, Contractor shall furnish to City such information as in the judgment of the City is necessary for City to determine the reasonable value of the services rendered by Contractor. City shall not in any manner be liable for lost profits that might have been made by Contractor had the Agreement not been terminated or had Contractor completed the services required by this Agreement.

## **7. TERMINATION OF AGREEMENT FOR DEFAULT**

If at any time 1) Contractor fails to conform to the requirements of this Agreement; 2) Contractor seeks relief under any law for the benefit of insolvents or is adjudicated bankrupt; 3) any legal proceeding is commenced against Contractor which may interfere with the performance of this Agreement; or 4) Contractor has failed to supply an adequate working force, or materials of proper quality, or has failed in any other respect to prosecute the work with the diligence and force specified and intended in and by the terms of this Agreement, which default is not fully corrected or remedied to the reasonable satisfaction of City within ten (10) days following the date a written notice thereof by City, then City shall have the right and power, at its option and without prejudice to any other rights or remedies it may have, to immediately terminate this Agreement. Any cost or expense incurred by City arising out of Contractor's breach or default hereunder, and for City's enforcement of these rights, shall be the obligation of Contractor and may, at City's discretion, be deducted from any amounts that may then be owing to Contractor under this Agreement, without any release or waiver of any other rights or remedies in law or equity to which City may be entitled.

## **8. INDEMNIFY AND HOLD HARMLESS AGREEMENT**

Contractor shall indemnify, defend and hold harmless City and its employees, officials, and agents, from and against any liability, (including liability for claims, suits, actions, arbitration proceedings, administrative proceedings, regulatory proceedings, losses, expenses or costs of any kind, whether actual, alleged or threatened, interest, defense costs, and expert witness fees), where the same results from or arises out of the performance of this Agreement by Contractor, its officers, employees, agents, or sub-contractors, excepting only that resulting from the sole, active negligence or intentional misconduct of City, its employees, officials, or agents. This indemnification obligation is not limited in any way by any limitation on the amount or type of damages or compensation payable to or for Contractor or its agents under workers' compensation acts, disability benefits acts, or other employees' benefits acts. The provisions of this Section 8 shall survive any expiration or termination of this Agreement.

## **9. INSURANCE REQUIREMENTS**

Contractor shall maintain in full force and effect all of the insurance coverage described in, and in accordance with, Attachment One, "Insurance Requirements", which is attached hereto and hereby incorporated herein by this reference. Maintenance of the insurance coverages as set forth in Attachment One is a material element of this Agreement and a material part of the consideration provided by Contractor in exchange for the City's agreement to make the payments prescribed hereunder. Failure by Contractor to (i) maintain or renew coverage, (ii) provide the City notice of any changes, modifications, or reductions in coverage, or (iii) provide evidence of renewal, may be treated by the City as a material breach of this Agreement by Contractor, whereupon the City shall be entitled to all rights and remedies at law and in equity, including but not limited to the immediate termination of this Agreement. Notwithstanding the foregoing, any failure by Contractor to maintain required insurance coverage shall not excuse or alleviate Contractor from any of its other duties or obligations under this Agreement. In the event Contractor, with approval of the City pursuant to Section 11 below, retains or utilizes any subcontractors in the provision of any services to City under this Agreement, Contractor shall assure that any such subcontractor has first obtained, and shall maintain, all of the insurance coverage requirements set forth in Attachment One.

## **10. LEGAL REQUIREMENTS AND PERMITS; NONDISCRIMINATION**

a. Legal Requirements and Permits. Contractor represents and warrants that Contractor has all licenses, permits, City Business Tax Certificate, qualifications, and approvals of whatsoever nature that are legally required for Contractor to practice its occupation and provide services under this Agreement. Contractor shall perform all services described herein in compliance with all applicable federal, state and local laws, rules, regulations, and ordinances, including but not limited to, (i) the Americans With Disabilities Act (ADA) of 1990, (42 U.S.C. 12101, et seq.), and any regulations and guidelines issued pursuant to the ADA, which prohibits discrimination against individuals with disabilities and may require reasonable accommodations; (ii) and Labor Code Sections 1700-1775, which require prevailing wages (in accordance with DIR schedule at [www.dir.ca.gov](http://www.dir.ca.gov)) be paid to any employee performing work covered by Labor Code Section 1720 et seq.; (iii) OSHA; and (iv) the Immigration Reform and Control Act of 1986. Contractor shall, if requested by City, provide certification and evidence of such compliance. If Contractor is an out-of-state corporation, Contractor warrants and represents that it possesses a valid certificate of qualification to transact business in the State of California issued by the California Secretary of State pursuant to Section 2105 of the California Corporations Code.

b. Non-Discrimination. With respect to the provision of goods or services under this Agreement, Contractor agrees not to discriminate against any person because of the race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status of that person.

## **11. ASSIGNMENT AND SUBCONTRACTING**

Contractor shall not subcontract or assign any right or obligation under this Agreement without the written consent of the City. Any attempted or purported subcontract or assignment without City's written consent shall be void and of no effect. No right under this Agreement, or claim for money due or to become due hereunder, shall be asserted against the City, or persons acting for the City, by reason of any so-called assignment of this Agreement or any part thereof and Contractor hereby agrees to indemnify and hold City harmless against any and all such claims. In the event Contractor obtains the prior written consent of City to assign monies due or to become due under this Agreement, Contractor shall provide City a copy of the instrument of assignment duly executed by Contractor, which shall contain a clause subordinating the claim of the assignee to all prior liens for services rendered or materials supplied for the performance of work. Upon notice and request by the City, Contractor shall promptly remedy, to include termination of any subcontract as appropriate and necessary, any default or failure to perform in a satisfactory manner the work undertaken by any subcontractor. Contractor shall be fully responsible and accountable to the City for the acts and omissions of its subcontractors, and of persons directly or indirectly employed by them, to the same extent that Contractor is for the acts and omissions of persons

directly employed by Contractor. Nothing contained in this Agreement shall create any contractual relation between any subcontractor and the City.

**12. BINDING EFFECT**

This Agreement shall be binding on the heirs, executors, administrators, successors, and assigns of the parties, subject to the provisions of Section 11, above.

**13. RETENTION OF RECORDS**

Contractor shall be required to retain any records necessary to document the charges for the services to be performed under this Agreement and make such records available to the City for inspection at the City's request for a period of not less than four (4) years.

**14. ENTIRE AGREEMENT**

This document, including all Exhibits and Attachment One, contains the entire agreement between the parties and supersedes whatever oral or written understanding the parties may have had prior to the execution of this Agreement. No alteration to the terms of this Agreement shall be valid unless approved in writing by Contractor, and by City, in accordance with applicable provisions of the Santa Rosa City Code.

**15. SEVERABILITY**

If any portion of this Agreement or the application thereof to any person or circumstance shall be held invalid or unenforceable, the remainder of this Agreement shall not be affected thereby and shall be enforced to the greatest extent permitted by law.

**16. WAIVER**

Neither City acceptance of, or payment for, any service performed by Contractor, nor any waiver by either party of any default, breach or condition precedent, shall be construed as a waiver of any provision of this Agreement, nor as a waiver of any other default, breach or condition precedent or any other right hereunder.

**17. ENFORCEMENT OF AGREEMENT**

This Agreement shall be governed, construed and enforced in accordance with the laws of the State of California. Venue of any litigation arising out of or connected with this Agreement shall lie exclusively in the state trial court located in Sonoma County in the State of California, and the parties consent to jurisdiction over their persons and over the subject matter of any such litigation in such court, and consent to service of process issued by such court.

## **18. CONTRACTOR NOT AGENT**

Except as City may specify in writing, Contractor and Contractor's personnel shall have no authority, express or implied, to act on behalf of City in any capacity whatsoever as an agent. Contractor and Contractor's personnel shall have no authority, express or implied, to bind City to any obligations whatsoever.

## **19. INDEPENDENT CONTRACTOR**

a. It is understood and agreed that Contractor (including Contractor's employees) is an independent contractor and that no relationship of employer-employee exists between the parties hereto for any purpose whatsoever. Neither Contractor nor Contractor's assigned personnel shall be entitled to any benefits payable to employees of City. City is not required to make any deductions or withholdings from the compensation payable to Contractor under the provisions of this Agreement, and Contractor shall be issued a Form 1099 for its services hereunder. As an independent contractor, Contractor hereby agrees to indemnify and hold City harmless from any and all claims that may be made against City based upon any contention by any of Contractor's employees or by any third party, including but not limited to any state or federal agency, that an employer-employee relationship or a substitute therefor exists for any purpose whatsoever by reason of this Agreement or by reason of the nature and/or performance of any services under this Agreement.

b. It is further understood and agreed by the parties hereto that Contractor, in the performance of Contractor's obligations hereunder, is subject to the control and direction of City as to the designation of tasks to be performed and the results to be accomplished under this Agreement, but not as to the means, methods, or sequence used by Contractor for accomplishing such results. To the extent that Contractor obtains permission to, and does, use City facilities, space, equipment or support services in the performance of this Agreement, this use shall be at the Contractor's sole discretion based on the Contractor's determination that such use will promote Contractor's efficiency and effectiveness. Except as may be specifically provided elsewhere in this Agreement, the City does not require that Contractor use City facilities, equipment or support services or work in City locations in the performance of this Agreement.

c. If, in the performance of this Agreement, any third persons are employed by Contractor, such persons shall be entirely and exclusively under the direction, supervision, and control of Contractor. Except as may be specifically provided elsewhere in this Agreement, all terms of employment, including hours, wages, working conditions, discipline, hiring, and discharging, or any other terms of employment or requirements of law, shall be determined by Contractor. It is further understood and agreed that Contractor shall issue W-2 or 1099 Forms for income and employment tax purposes, for all of Contractor's assigned personnel and subcontractors.

d. The provisions of this Section 19 shall survive any expiration or termination of this Agreement. Nothing in this Agreement shall be construed to create an exclusive relationship between City and Contractor. Contractor may represent, perform services for, or be employed by such additional persons or companies as Contractor sees fit.

## 20. NOTICES

Except as otherwise specifically provided in this Agreement, any notice, submittal or communication required or permitted to be served on a party hereto, may be served by personal delivery to the person or the office of the person identified below. Service may also be made by mail, by placing first-class postage affixed thereto, and addressed as indicated below, and depositing said envelope in the United States mail to:

### City

Brandalyn Tramel  
Purchasing Agent  
631 First Street, 2<sup>nd</sup> Floor  
Santa Rosa, California 95404  
Phone: (707) 543-3706  
[btramel@srcity.org](mailto:btramel@srcity.org)

### Contractor

Dennis Gonzales  
DCD Motorsports, Inc.  
DBA Santa Rosa BMW  
800 American Way,  
Windsor CA 95492  
Phone 707-838-9100  
[dennis@santarosabmw.com](mailto:dennis@santarosabmw.com)

## 21. AUTHORITY; SIGNATURES REQUIRED FOR CORPORATIONS

Contractor hereby represents and warrants to the City that it is (a) a duly organized and validly existing corporation, formed and in good standing under the laws of the State of California, (b) has the power and authority and the legal right to conduct the business in which it is currently engaged, and (c) has all requisite power and authority and the legal right to consummate the transactions contemplated in this Agreement. Contractor hereby further represents and warrants that this Agreement has been duly authorized, and when executed by the signatory or signatories listed below, shall constitute a valid agreement binding on Contractor in accordance with the terms hereof.

If this Agreement is entered into by a corporation, it shall be signed by two corporate officers, one from each of the following two groups: a) the chairman of the board, president or any vice-president; b) the secretary, any assistant secretary, chief financial officer, or any assistant treasurer. The title of the corporate officer shall be listed under the signature.

Executed as of the day and year first above stated.



**CONTRACTOR:**

**CITY OF SANTA ROSA**  
a Municipal Corporation

Name of Firm: DCD Motorsports, Inc. DBA  
Santa Rosa BMW

TYPE OF BUSINESS ENTITY (check one):

- Individual/Sole Proprietor
- Partnership
- Corporation
- Limited Liability Company
- Other (please specify: \_\_\_\_\_)

By: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Signatures of Authorized Persons:

By:  \_\_\_\_\_

Print Name: DENNIS GUZMAN

Title: PRES.

By:  \_\_\_\_\_

Print Name: CHRISTINE GONZALES

Title: SEC.

APPROVED AS TO FORM:

  
\_\_\_\_\_  
Office of the City Attorney

ATTEST:

\_\_\_\_\_  
City Clerk

City of Santa Rosa Business Tax Cert. No.

\_\_\_\_\_ N/A \_\_\_\_\_

Attachments:

- Attachment One - Insurance Requirements
- Exhibit A - Scope of Services or Contractor's Proposal
- Exhibit B - Compensation/Rates



canceled by either party, except after prior written notice has been provided to the entity in accordance with the policy provisions.

2. Liability, umbrella and excess policies shall provide or be endorsed to provide the following:

a. For any claims related to this project, Contractor's insurance coverage shall be primary and any insurance or self-insurance maintained by City shall be excess of the Contractor's insurance and shall not contribute with it; and,

b. **The City of Santa Rosa, its officers, agents, employees and volunteers are to be covered as additional insureds on the CGL policy.** General liability coverage can be provided in the form of an endorsement to Contractor's insurance at least as broad as ISO Form CG 20 10 11 85 or if not available, through the addition of both CG 20 10 and CG 20 37 if a later edition is used.

C. **Verification of Coverage and Certificates of Insurance:** Contractor shall furnish City with original certificates and endorsements effecting coverage required above. Certificates and endorsements shall make reference to policy numbers. All certificates and endorsements are to be received and approved by the City before work commences and must be in effect for the duration of the Agreement. The City reserves the right to require complete copies of all required policies and endorsements.

D. **Other Insurance Provisions:**

1. No policy required by this Agreement shall prohibit Contractor from waiving any right of recovery prior to loss. Contractor hereby waives such right with regard to the indemnitees.
2. All insurance coverage amounts provided by Contractor and available or applicable to this Agreement are intended to apply to the full extent of the policies. Nothing contained in this Agreement limits the application of such insurance coverage. Defense costs must be paid in addition to coverage amounts.
3. Policies containing any self-insured retention (SIR) provision shall provide or be endorsed to provide that the SIR may be satisfied by either Contractor or City. Self-insured retentions above \$10,000 must be approved by City. At City's option, Contractor may be required to provide financial guarantees.
4. Sole Proprietors must provide a representation of their Workers' Compensation Insurance exempt status.
5. City reserves the right to modify these insurance requirements while this Agreement is in effect, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

*ON FILE AT CITY OF SANTA ROSA PER COVER LETTER*

*[Handwritten Signature]* 7/27/2017

Exhibit A

Exhibit A

Services include, but are not limited to, all maintenance and services not performed on fleet of City of Santa Rosa Police BMW motorcycles under warranty:

Accessories installation

Chain adjustments

Chain and sprocket installation and/or replacements

Regular maintenance: oil, filter, radiator flush and fill, shaft drive fluid changes, tune-up, valve adjustment

Windshield maintenance replacement and/or repair

Tire and wheel maintenance, repair or replacement

Collision repair and bodywork

All required and recommended maintenance, estimates, diagnostics, repair service and bodywork as approved by Police as well as scheduled services as described in the BMW Rider's Manual as determined by the year/make/model

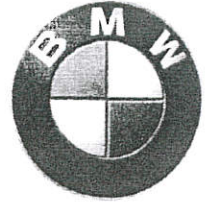
Parts and materials must be latest model or current date and meet specifications as required by BMW

Contractor is, and will continue to be, the only authorized franchised BMW dealer of OEM (Original Equipment Manufacturer) motorcycle replacement parts and service center.

Prices charged to the City shall be based on percentage discounts or cost plus percentages from manufacturer's published price lists. Percentage discounts shall not be decreased but may be increased for the duration of the contract and cost plus percentages shall not be increased but may be decreased for the duration of the contract. Price lists changes must be identified and applied through an amendment to this Agreement. If the prices on the price lists are raised, the City reserves the right to accept such raises or to cancel such items from the contract via amendment to this Agreement. Contractor shall immediately notify the City of such price increase, and shall immediately give the City the benefit of any decline in price increases. Changes in price shall be effective on the date the Amendment to the Agreement is executed. Increases in price lists shall not be retroactive.

City shall be responsible for pick-up and delivery of motorcycles to be serviced. Contractor shall store a spare motorcycle at no charge, which will be issued to the Officer leaving their motorcycle for service/repair.

# Santa Rosa BMW



7/27/17

## EXHIBIT B

We sell Parts and Tires at the manufactured advertised price. Current Labor Rate is \$106 per hour.

Parts sold to the City of Santa Rosa at the same rate as consumers.

Attached are copies of associated repair orders reflecting hourly rate, parts pricing and current tax rate.

DCD Motorsports DBA Santa Rosa BMW Motorcycles

Dennis Gonzales and Christine Gonzales

Two handwritten signatures in black ink. The first signature is on the left and the second is on the right, both appearing to be cursive and matching the names above.

800 American Way  
Windsor, CA 95492

Phone:  
(707) 838-9100

Fax:  
(707) 687-2508

Website  
santarosabmw.com

### Santa Rosa BMW & Triumph

800 American Way  
Windsor, CA 95492  
707-838-9100

### Repair Order Invoice

R/O Number: 23515 Invoice Number: 4109666  
Date In: 6/2/2017 Today Date: 6/15/2017  
Date Promised: 6/2/2017 Date Closed: 6/13/2017  
Cashier: Dennis Gonzales Date Cashiered: 6/15/2017

**Repair Order For:**

S.R.P.D. (Acc Payable), TRAFFIC BUREAU  
965 SONOMA AVE  
Purchase Order # 146498  
SANTA ROSA, CA 95404  
h:543-3636 w:543-3635

Description: R.O. #23515

**Units For This Repair Order**

Service Writer: Aaron Alvarado

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles In/Out
2016	BMW	R1200RTP	Z196240			71291

**Job: SERVICE SAMPLE**

Job For: 2016 BMW R1200RTP Z196240

**Description**

CUSTOMER DROP OFF FOR 6K SERVICE

**Parts**

Part Number	Quantity	Description	Each Price	Extension
11427721779	1	OIL FILTER	\$19.97	\$19.97
CRUSH GASKETS	1	CRUSH GASKETS	\$0.97	\$0.97
83212366958	4	MOTOR OIL ADVANTEC 5W-40	\$16.53	\$66.12
81220142156	1	BRAKE FLUID	\$5.97	\$5.97
<b>Parts Subtotal</b>				<b>\$93.03</b>

**Labor**

Description	Job Code	Technician	Line Total
6k service		Joe Anderson	\$190.80
<b>Labor Subtotal</b>			<b>\$190.80</b>

**Recommendations**

**Resolution**

PERFORMED 6000 MILE SERVICE

**Other Charges**

Shop Supplies	\$3.00
Waste Disposal \$5	\$5.00
<b>Job Subtotal</b>	<b>\$291.83</b>

# Santa Rosa BMW & Triumph

800 American Way  
Windsor, CA 95492  
707-838-9100

# Repair Order Invoice

R/O Number: 23515      Invoice Number: 4109685  
Date In: 6/2/2017      Today Date: 6/15/2017  
Date Promised: 6/2/2017      Date Closed: 6/13/2017  
Cashier: Dennis Gonzales Date Cashiered: 6/15/2017

**Repair Order For:**

S.R.P.D. (Acc. Payable), TRAFFIC BUREAU  
966 SONOMA AVE  
Purchase Order # 146498  
SANTA ROSA, CA 95404  
t:543-3636 w:543-3635

Description: R.O #23515

**Job: F/R TIRES SAMPLE**

Job For: 2016 BMW R1200RTP Z196240

**Description**

FRONT AND REAR TIRE WORN  
CUSTOMER HAS MICHELINS, WANTS DUNLOPS

**Parts**

Part Number	Quantity	Description	Each Price	Extension
0301-0688	1	TIRE R-SMART 3 120/70ZR17	\$138.60	\$138.60
0302-1143	1	TIRE R-SMART 3 180/55ZR17	\$181.46	\$181.46
<b>Parts Subtotal</b>				<b>\$320.08</b>

**Labor**

Description	Job Code	Technician	Line Total
F/R TIRES		Joe Anderson	\$106.00
<b>Labor Subtotal</b>			<b>\$106.00</b>

**Recommendations**

**Resolution**

REPLACED FRONT AND REAR TIRE

**Job Subtotal      \$426.08**

**Job: WINDSCREEN CONCERNS (Warranty Claim Number: 52124)**

Job For: 2016 BMW R1200RTP Z196240

**Description**

CUSTOMER DESCRIBES NOISY WINDSCREEN WHEN ADJUSTING.

**Labor**

Description	Job Code	Technician	Line Total
WINDSCREEN REMOVE AND CLEAN	4699000	Joe Anderson	Warranty
<b>Labor Subtotal</b>			<b>Warranty</b>

**Recommendations**

**Resolution**

COMPLAINT VERIFIED BY TECHNICIAN  
WINDSCREEN MAKES NOISE WHEN ADJUSTING  
REMOVED WINDSCREEN CLEANED LUBED ADJUSTING  
UNIT  
REPLACED WINDSCREEN