City of Santa Rosa

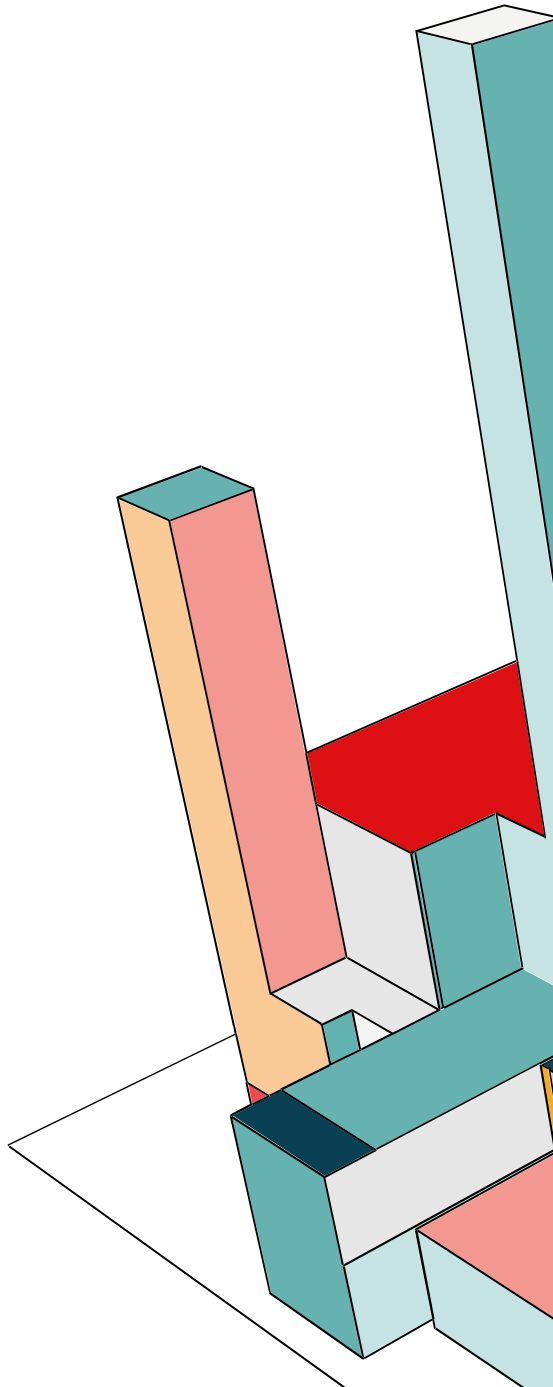
SANTA ROSA INSIGHTS: YOUR PORTAL TO UPDATES ON CITY SERVICES

City Council Meeting
Staff Briefing
December 17th, 2024

Presenters:
Brian Tickner – Chief Information Officer, IT Department
Luke Faser – Administrative Analyst, City Manager's Office

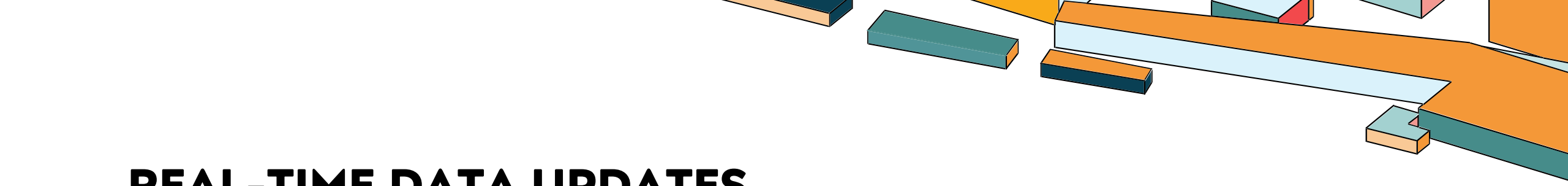
ACKNOWLEDGEMENTS:

- Brian Tickner – CIO, IT Department
- John Roush – Sr. Programmer Analyst, IT Department
- Mark Maria – Programmer Analyst, IT Department
- Shawn Moore - Programmer Analyst, IT Department
- Daryel Dunston – Assistant City Manager



BACKGROUND:

SANTA ROSA INSIGHTS AIMS TO PROVIDE THE PUBLIC WITH A COMPREHENSIVE VIEW OF THE CITY'S EFFORTS TOWARDS ORGANIZATIONAL EXCELLENCE. THIS SUITE OF DATA DASHBOARDS IS DESIGNED TO STREAMLINE ACCESS TO RELEVANT DATA, PROMOTING TRANSPARENCY AND PUBLIC TRUST.



REAL-TIME DATA UPDATES

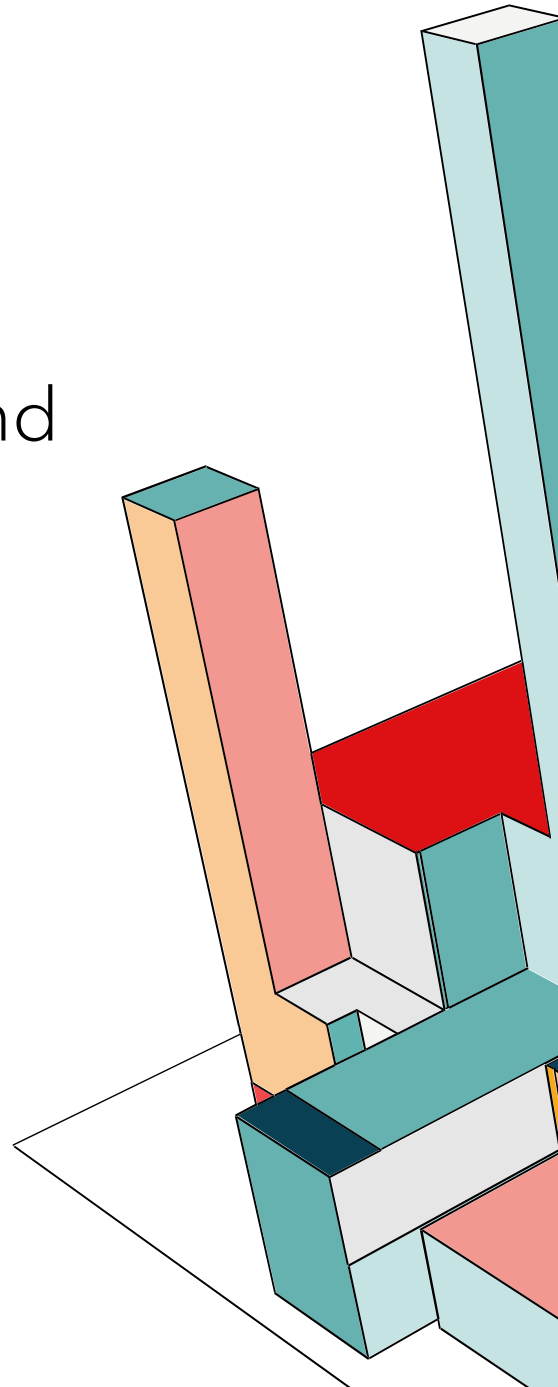
Santa Rosa Insights uses real-time data updates to reflect current metrics and efforts in the community. This feature promotes transparency and allows users to track progress seamlessly over time.

One of the key features of these dashboards is the automation of the update process. This future-proofs the site, as the automated system reduces the risk of errors and ensures that updates can continue without disruption as data needs evolve.

RESIDENT ACCESS

The public can now access the user-friendly and interactive data dashboards at:

https://Insights.SRCity.org



City of Santa Rosa Insights CALIFORNIA

Government | Services | Living Here | Doing Business | How Do I... | Get Involved

Welcome to Santa Rosa Insights — your gateway to staying informed about city services! This interactive tool offers insights into the work being done across the city, with more dashboards to be added over time. We invite you to check back periodically for updates and explore the improvements happening in our community. Simply click a dashboard image on the left to get started!

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BUILDING PERMITS

Explore building permit activity across the city over the past 12 months with our interactive Building Permits Dashboard. This tool provides a detailed map view of permits issued, allowing you to filter by status or focus on specific categories such as Residential or Non-Residential. Enhance your search by selecting permits by Council District, month, or streets with the most activity. For additional details, simply hover your mouse over any point on the map to see a pop-up containing more information.

Planning, Building & Housing | 5. Plan for and Encourage Housing for All and Reduce Homelessness | Planning & Economic Development | 7. Foster a Safe, Healthy, and Inclusive Community | Public Safety | 1. Promote Citywide Economic Development | Economy & Community (expired)

File Type: PowerBI, Data TimeStamp: December 6, 2024 1:16 AM, Update Frequency: Daily at approx 1:00am (PBI Gateway)

BUILDING-RELATED FIRE PERMITS

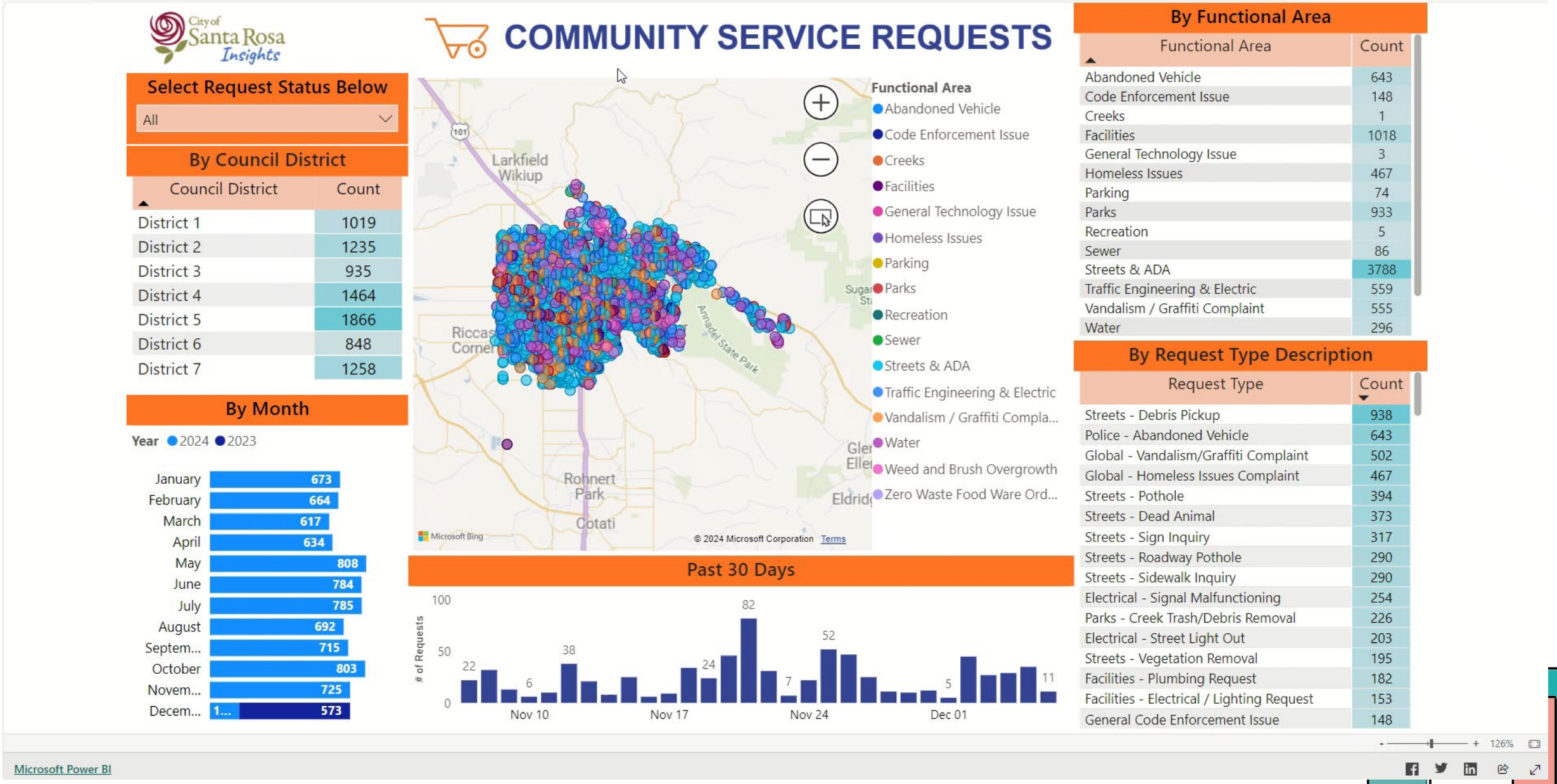
This dashboard offers a map view and detailed information on building-related fire permits issued throughout the city over the past 12 months. Tailor your exploration by filtering for specific permit types or statuses. You can also refine the data by Council District, month, or streets with the most permit activity. For an in-depth look, hover your mouse over any map point to see a pop-up with additional information.

Planning, Building & Housing | 5. Plan for and Encourage Housing for All and Reduce Homelessness | 7. Foster a Safe, Healthy, and Inclusive Community | Fire | Planning & Economic Development | Public Safety

File Type: PowerBI, Data TimeStamp: December 6, 2024 1:16 AM, Update Frequency: Daily at approx 1:00am (PBI Gateway)

COMMUNITY SERVICE REQUESTS

Recorded Demonstration



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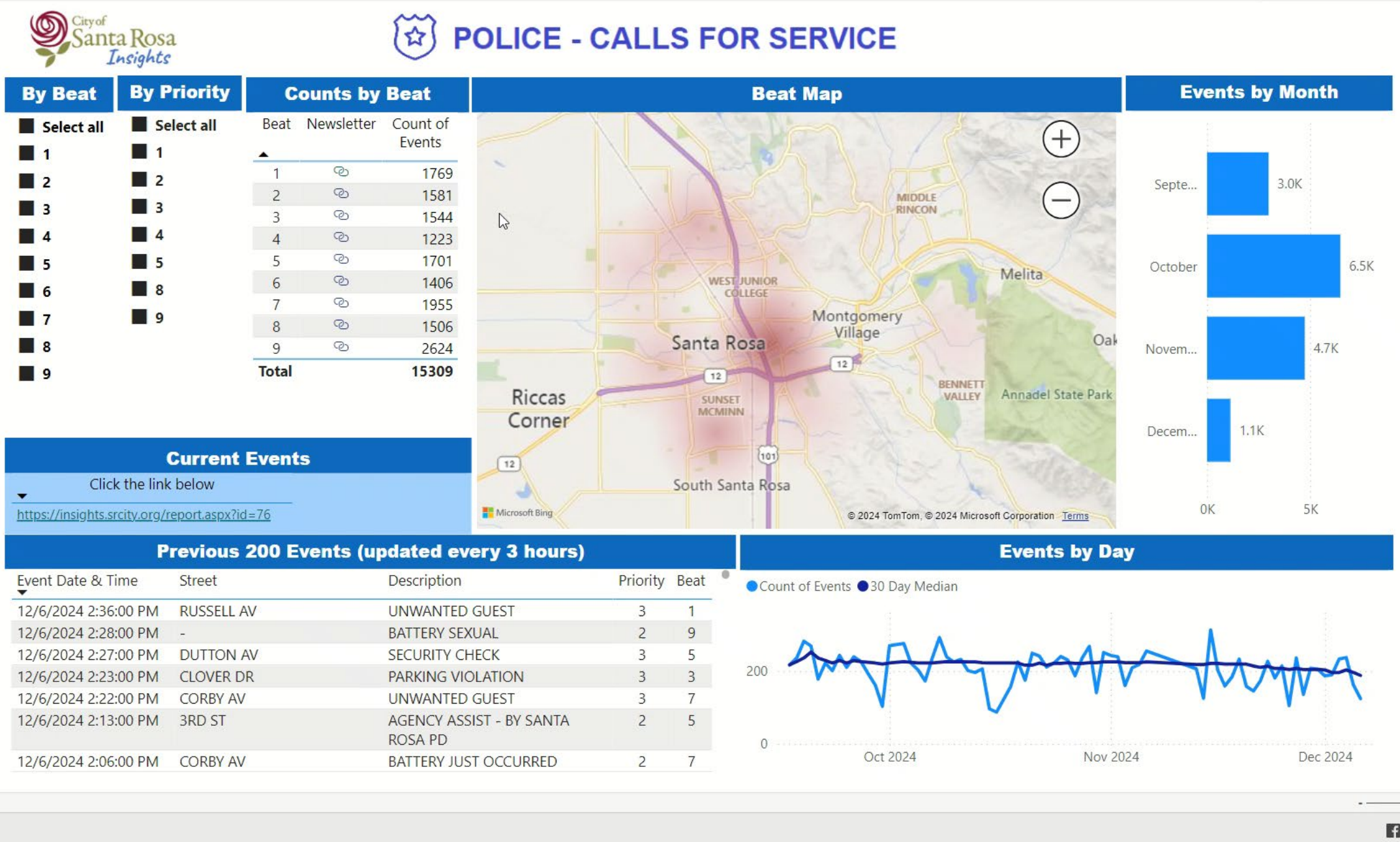

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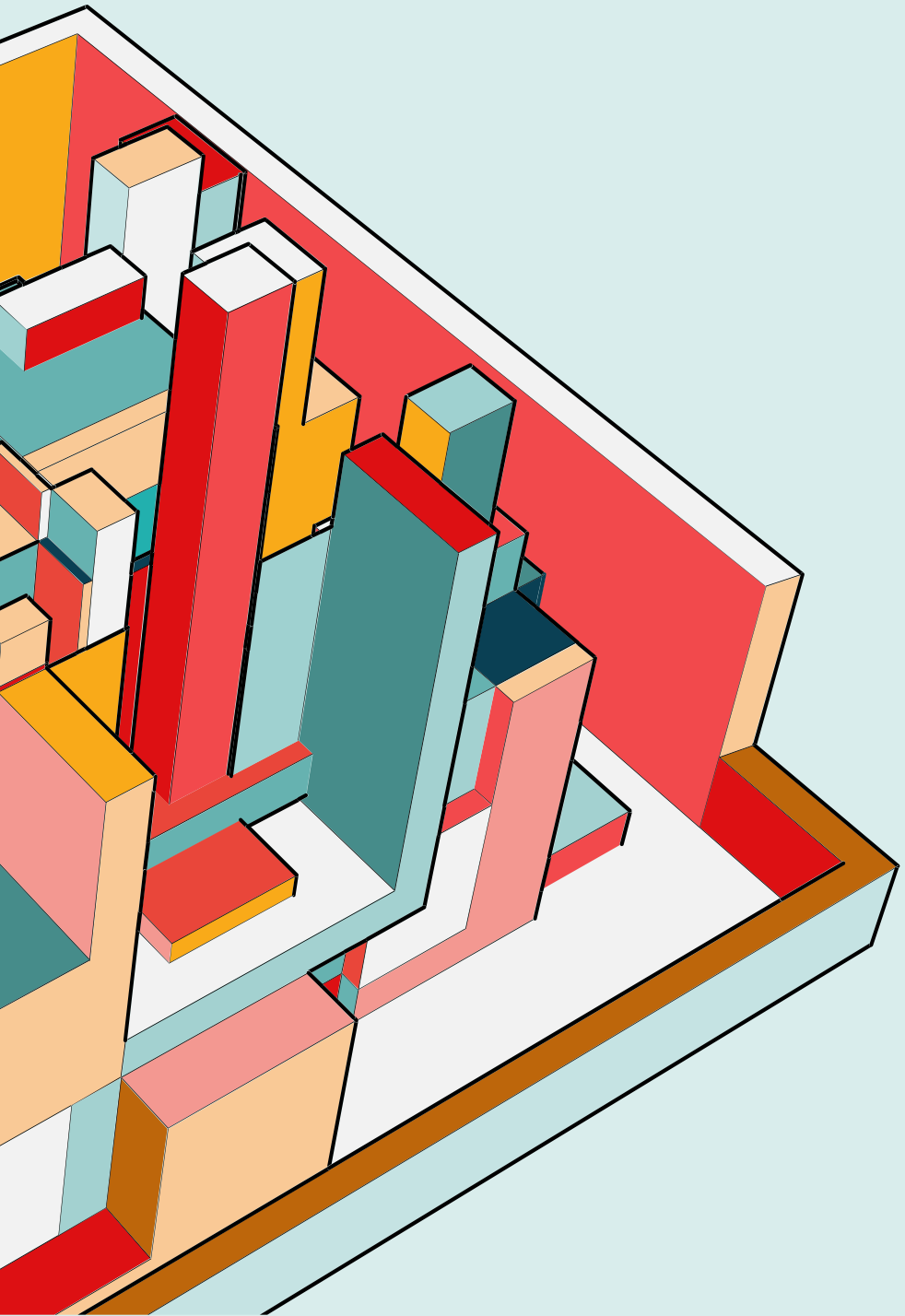
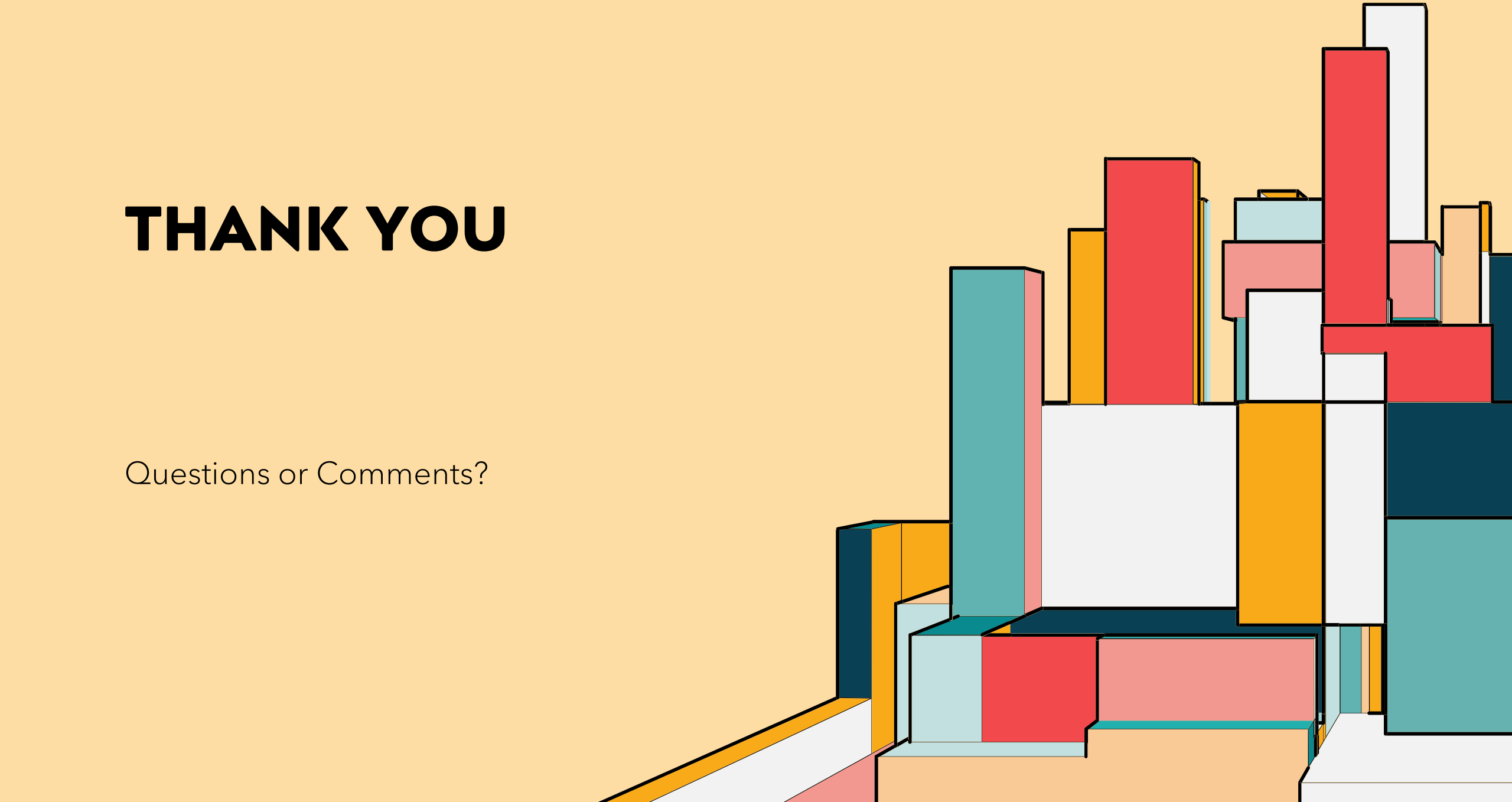


COMMUNITY FEEDBACK

We value the community's voice in shaping the future of these tools. We encourage everyone to help us ensure they reflect the priorities and interests of our community, while showcasing the dedication of public service staff.

Share your feedback and ideas to help us grow together.

THANK YOU

Questions or Comments?