

# NINTH AMENDMENT TO GENERAL SERVICES AGREEMENT F000308 WITH GRANICUS, LLC

Brian Tickner, Chief Information Officer  
Information Technology Department  
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The City utilizes several products from Granicus key to legislative agenda creation, public meeting streaming, archiving, mass communications, and public access to legislative documents. This amendment extends the existing software subscription services an additional five (5) years, provides an additional text messaging allotment and an advanced communications package to streamline and target communications for the public, and adds encoding hardware and software to support live video and audio streaming in Spanish and automated archiving of these meetings for public access. This amendment also retroactively adds overage costs for closed captioning services provided by Granicus in FY20-21 and FY21-22 and the e-Comment module activated in March of 2020 to assist with communications during the COVID-19 pandemic.

The Granicus suite of products have become a vital part of the City's public meetings and communications infrastructure over the past decade. City staff have invested thousands of hours of time learning, using, expanding, and supporting the system to meet our needs; while the vendor continues to advance and maintain the products and works well with City staff.

This amendment directly supports the City Council goal of Achieving Organizational Excellence while also supporting each of Council's other goals due to the key components it provides for public meetings and communications with the community.

# Recommendation

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It is recommended by the City Clerk's Office, Communications and Intergovernmental Relations Office, and Information Technology Department that the Council, by resolution, approve a ninth amendment to General Services Agreement No. F000308 with Granicus, LLC, St. Paul, MN, in the amount of \$534,217.24, for a total not to exceed amount of \$1,283,259.30.

Questions?