



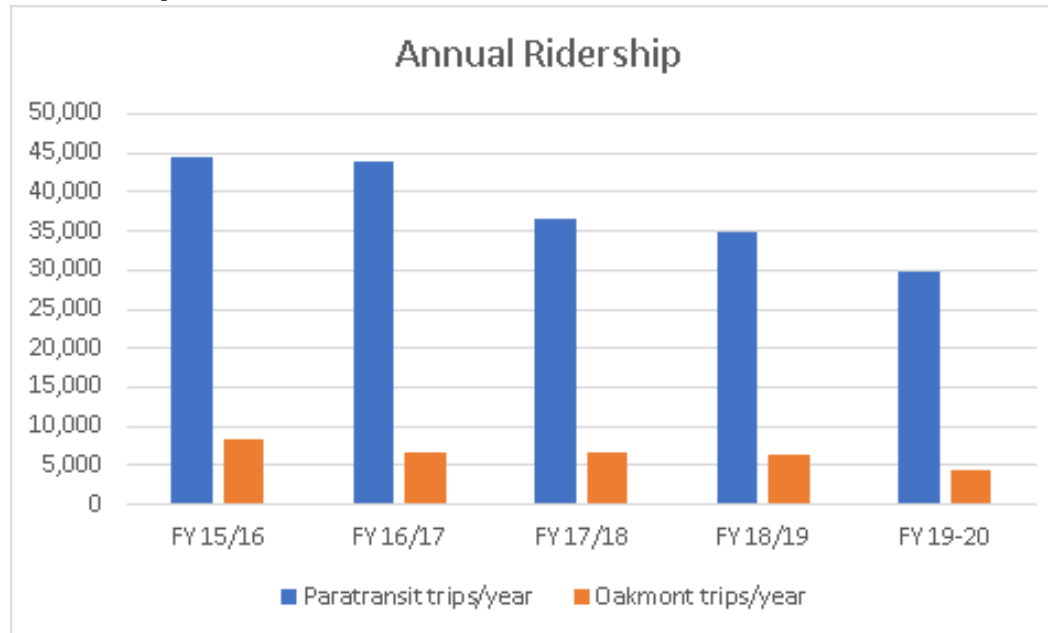
PROFESSIONAL SERVICES AGREEMENT WITH MV TRANSPORTATION FOR ADA PARATRANSIT SERVICES AND DEVIATED FIXED-ROUTE SERVICE

City Council Meeting
December 15, 2020

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Transportation and Public Works - Transit

CURRENT

- City's ADA Paratransit service operating since the Americans with Disabilities Act (ADA) became law
- Paratransit provides next-day 7-day a week service within $\frac{3}{4}$ mile of existing CityBus routes.
- Deviated/flexible fixed route serving the Oakmont Community since 1998



CURRENT

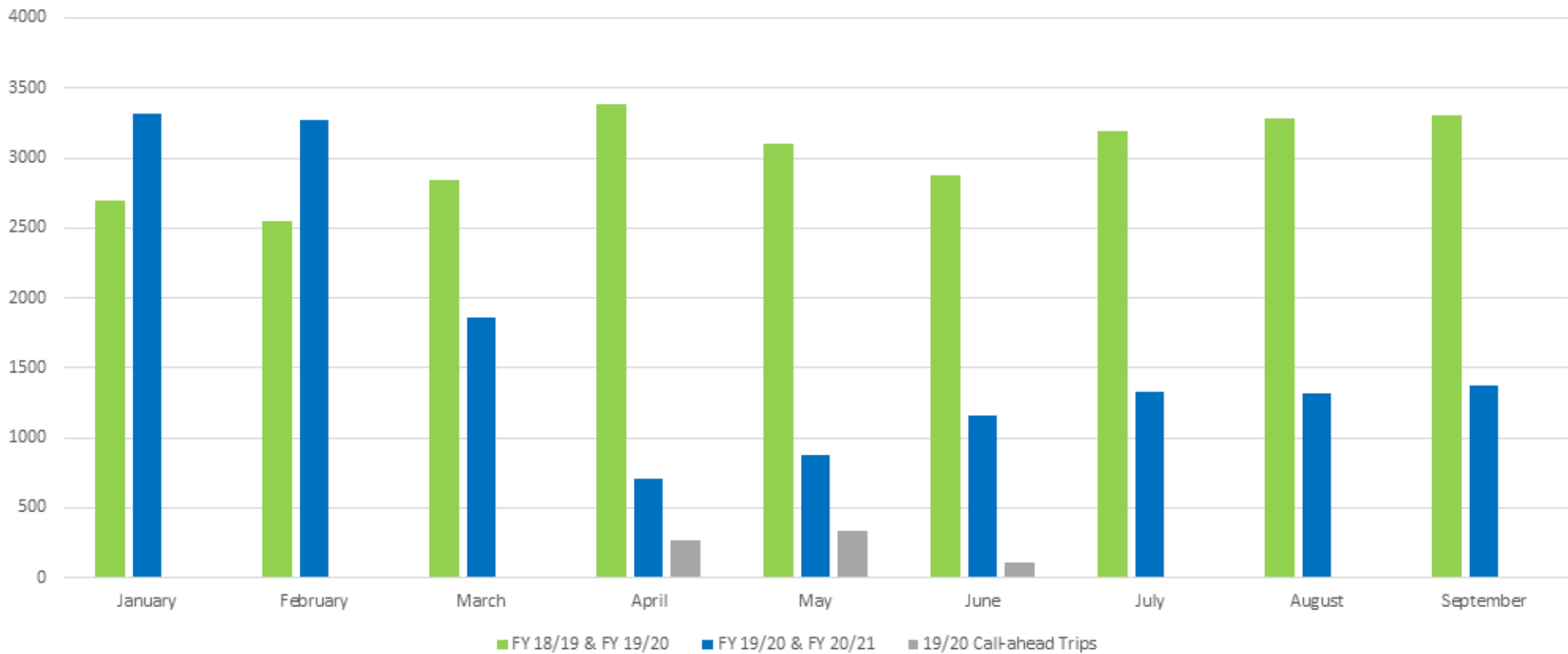
- MV Transportation has operated both services since 2002 with safe, reliable, efficient and courteous service
- MV's current contract expires December 2020
- RFP process was conducted in accordance with City and federal purchasing guidelines
- 8 firms attended a pre-proposal video conference
- 80 pre-proposal questions were submitted
- The City received two bid proposals
- Selection committee scores identified MV as the most responsive, technically advanced, and competitively priced proposal

PROPOSED

- Proposed agreement includes:
 - 30-month term with four one-year renewal options to enable future regional integration
 - Aligns contract term with those of other operators
 - Monthly fixed fee & variable cost totaling \$3,881,000, assuming 17,500 revenue hours
 - 7.7% increase in Year One
 - 1.5% increase in Year Two

PROPOSED

Paratransit Month to Month Trip Comparison



PROPOSED

- MV's proposal includes:
 - Upgraded computer and network at facility
 - Appropriate proportion of costs allocated to deviated fixed route service
 - Driver salary increases
 - Technology advancement options
 - Supplementary “call-ahead” service
 - Including meal and grocery delivery potential
 - Option for future additional deviated fixed route services
 - Option to provide ADA-accessible service complementing future TNC-based services

PROPOSED

- To respond to the challenges of the coronavirus emergency, this contract contains language:
 - Enabling the contract to be funded by federal emergency funding
 - Supporting the contractor's ability to maintain workforce for full-service restoration beyond the current pandemic
 - Ensuring the use of PPE and cleaning supplies required to deliver services consistent with federal, state, and local safety guidelines

BENEFIT

- Continuity of Santa Rosa's quality paratransit service currently provided to persons living with a disability
- Continuity of the deviated-fixed route service the Oakmont Community and potential expansion of this type of service within Santa Rosa
- Contract provisions that allow for flexibility and safety through the pandemic
- Flexibility to support dynamic nature of community needs throughout the life of this contract

RECOMMENDATION

- It is recommended by the Transportation and Public Works Department that the Council, by resolution, approve a Professional Services Agreement to MV Transportation, Inc. of Fairfield, California, for the delivery of ADA Paratransit Service, Deviated Fixed-Route service, and Supplementary “call-ahead” Service during the COVID pandemic and Travel Demand Management Support for a 30-month term in the amount of \$3,885,311.
- Questions?