

CITY OF SANTA ROSA  
CITY COUNCIL

TO: MAYOR AND CITY COUNCIL  
FROM: JOHN CREGAN, CHIEF OF POLICE  
SANTA ROSA POLICE DEPARTMENT  
SUBJECT: SECOND AMENDMENT TO PROFESSIONAL SERVICES  
AGREEMENT NUMBER F002419A WITH CATHOLIC CHARITIES  
OF THE DIOCESE OF SANTA ROSA FOR THE INRESPONSE  
PROGRAM

AGENDA ACTION: RESOLUTION

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RECOMMENDATION

It is recommended by the Police Department that the Council, by resolution: 1) approve the Second Amendment to Professional Services Agreement Number F002419A with Catholic Charities of the Diocese of Santa Rosa to provide services for the inRESPONSE Mental Health Support Team extending the term of the agreement to November 1, 2029 and increasing the total contract amount to \$4,090,561; and 2) delegate authority to the City Manager or designee to execute the agreement.

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EXECUTIVE SUMMARY

Catholic Charities of the Diocese of Santa Rosa has been a key partner in developing the very successful inRESPONSE Mental Health Support Team with the Police Department. To continue this partnership for the future of this program is essential. The Police Department is requesting to extend the current agreement for an additional five years and increase the total contract amount to \$4,090,561.

BACKGROUND

In 2021 the City entered into an agreement with Catholic Charities of the Diocese of Santa Rosa for a one-year pilot program to provide program implementation services to the City for the inRESPONSE Mental Health Support Team. This was a successful pilot and in 2022 the program was extended for an additional two years.

The inRESPONSE Mental Health Support Team provides a mental health clinician, a paramedic, and a homeless outreach specialist to the residents of the City of Santa Rosa for response to homeless related incidents and non-violent mental health crises to provide resources and support. It reduces the calls for service to the Police and Fire

Departments and provides residents with a more comprehensive level of care. This upstream approach is geared toward proactive identification of people at risk of crisis and will provide case management and services to prevent life changing/altering situations.

#### PRIOR CITY COUNCIL REVIEW

On October 12, 2021, by Resolution RES-2021-173, the City Council by resolution waived competitive bidding and entered into a Professional Services Agreement with Catholic Charities of the Diocese of Santa Rosa for the inRESPONSE Mental Health Support Team implementation.

#### ANALYSIS

The inRESPONSE Mental Health Support Team responds to calls in which individuals are experiencing a mental health crisis and are unarmed. The goal is for the inRESPONSE team to handle all calls for service where mental health is the primary concern. They will also partner with the City's Homeless Outreach Services Team to identify unsheltered community members who may be experiencing a mental health crisis.

In 2023 the inRESPONSE Mental Health Support Team handled 4,759 calls and provided 4,418 system navigation services. These services were provided by a team comprised of civilian, unarmed employees trained in de-escalation and social work interventions as well as physical and mental health evaluations. The team handles a variety of calls; individuals in mental health crisis, individuals or families in need of mental health resources and wrap-around services for mental health, homelessness and substance abuse.

#### FISCAL IMPACT

The inRESPONSE Mental Health Support Team is currently funded through various outside sources, including ARPA funding and County Measure O funding. There is currently no General Fund funds being used.

#### ENVIRONMENTAL IMPACT

This action is exempt from the provisions of the California Environmental Quality Act (CEQA) under CEQA Guidelines Section 15061(b)(3) and 15378 in that there is no possibility that the implementation of this action may have significant effects on the environment, and no further environmental review is required.

#### BOARD/COMMISSION/COMMITTEE REVIEW AND RECOMMENDATIONS

Not applicable.

NOTIFICATION

Not applicable.

ATTACHMENTS

- Resolution / Exhibit A – Second Amendment

PRESENTER

John Cregan, Chief of Police