From:	Maureen Linde
To:	Jones, Jessica
Cc:	<u>CityCouncilListPublic</u>
Subject:	[EXTERNAL] 1611 Manzanita Avenue
Date:	Tuesday, July 23, 2024 10:06:36 AM

Good morning Jessica. I am writing to you today regarding 1611 Manzanita Avenue. This non-hosted short-term rental has been given much leeway when it comes to issuing code enforcement violations. I hope that the upcoming meeting will once and for all solidify the fact that this str has become not only a nuisance but a safety hazard to the neighborhood. Please remove their status as a short-term rental and return this home to the open market where it can be sold or rented as a long-term rental for much needed housing in Santa Rosa.

Non-hosted short term rentals are a business and should never have been allowed to exist within the residential neighborhoods of Santa Rosa. Code enforcement is not enforced. The owner's of the str's are given great latitude when it comes to issuing a citation for a code violation.

I have lived next door to a non-hosted short term rental for four years. It has been a complete nightmare where my husband and I have become the "police". We have put up with more than our fair share of noise, foul language, disrespectful guests, amplified music, parties, etc. In the past, when we have called code enforcement, they either don't know the code and we have to explain what the violation is, or they don't send anyone out because, "its within decibel range" or "amplified music is allowed until 9:00" or "we didn't issue a citation because the owner was at the home" which are all not true and the enforcement team doesn't do their due diligence by investigating the incident rather than allowing the infraction to continue or ignoring our plea for help.

It is time that the City realizes these non-hosted short-term rentals are more of a problem than they anticipated and that they cannot keep up with the enforcement. Please do the right thing as many other cities within Sonoma and Napa counties have done and ban them or significantly reduce the amount of days they can be rented.

Regards,

Maureen Linde

July 24, 2024

Jessica Jones **Deputy Director of Planning** Planning & Economic Development Department City of Santa Rosa 100 Santa Rosa Ave. Room 3. Santa Rosa, CA 95404 Via email jjones@srcity.org

RE: 1611 Manzanita Ave.

Dear Ms. Jones,

I am contacting you regarding the long-term problematic short term rental property at 1611 Manzanita Ave. This commercial enterprise, belonging to out-of-town owners, is an inappropriate use of property in a quiet residential area, as attested to by the many documented complaints. Fortunately, your office is finally considering revocation of the permit to operate which will provide relief to the long-suffering neighbors.

I strongly insist that the short-term rental permit for 1611 Manzanita Ave be permanently revoked and an injunction against operating such business activity be sought from the court. The contemptible unresponsive attitude of the owners, as they attempt to shield themselves from, in their opinion, annoying neighbors and city officials, by using third party agents as well as the belligerent attitude of the temporary "hit and run" residents toward and neighbors who attempt to interact with them, confirm that only permanent prohibition of short-term rentals in this neighborhood will bring long deserved relief.

One factor in maintaining a positive quality of life for all Santa Rosa residents and visitors is an enforced appropriate zoning plan that separates certain types of commercial activity, such as gas stations, hardware stores, supermarkets, and hotels, while valuable and necessary, from residential areas. The continuing complaints against the mini hotel at 1611 Manzanita Ave. is an excellent example of the consequences of failing to enforce such a policy.

I look forward to a positive outcome from your department that will contribute to the return of tranquility to our neighborhood.

## Very truly yours, Ron Dodge

Ron Dodge 2110 Manzanita Ave. Santa Rosa, CA 95404 rondodge95@yahoo.com