

**From:** [Andrew Smith](#)  
**To:** [CityCouncilListPublic](#); [CMOffice](#); [Gallagher, Sue](#)  
**Subject:** [EXTERNAL] Rentable scooter pilot program up for decision by Santa Rosa council  
**Date:** Tuesday, December 14, 2021 9:22:53 AM

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<https://www.pressdemocrat.com/article/news/rentable-scooter-pilot-program-up-for-decision-by-santa-rosa-council/>

City Council, City Manager and City Attorney,

If you look at the injuries users have suffered using these scooters at other cities as they seem to be inherently dangerous and users don't put on helmets, the next thing will be lawsuits that also name the city of Santa Rosa. Our roads are inherently dangerous because they are not paved periodically.

Only a handful of people will use it so if you think it will decrease carbon pollution, think twice. Skip this program as it is a bad one!

Andrew Smith

Santa Rosa

**From:** [John Kincheloe](#)  
**To:** [\\_CityCouncilListPublic](#)  
**Subject:** [EXTERNAL] Scooters  
**Date:** Tuesday, December 14, 2021 7:43:11 PM

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Dear Council Members,

Please check the Emergency Room and trauma units of cities who have already given approval for these scooters. It is staggering at the number of injuries and deaths associated with them. I know first hand as we almost lost my son in San Diego this February from one. He is 31 and a veterinarian. He was hit by a car, was in ICU 3 days with two traumatic brain injuries and a shattered wrist. It was a nightmare. The trauma center from UC San Diego said that not a day goes by that they don't see an accident victim from these scooters. The scooter companies don't require helmets and they don't offer them. Helmets are a must as it will save their life. My son was a miracle and is OK today except for pins and plates in the wrist. Somehow he survived as the car that hit him was going 45mph. You will be preventing much heartbreak and sorrow by thinking this through but helmets have to be mandatory at a minimum.

Sincerely,  
John Kincheloe

**From:** [Dayna](#)  
**To:** [CityCouncilListPublic](#)  
**Subject:** [EXTERNAL] Re: Abandoned scooters are a tripping hazard on city streets. I am disabled due to this.  
**Date:** Wednesday, December 15, 2021 11:04:52 AM

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Attached please also find an article about ADA legal actions being taken against cities due to the issues I addressed in this letter. These concerns are real, valid, and likely to have legal standing.

<https://www.npr.org/2019/03/04/698768297/disability-rights-group-sues-san-diego-over-scooters-on-sidewalks>

Sent from my iPhone

On Dec 15, 2021, at 10:46 AM, Dayna <burgesonfarm@sbcglobal.net> wrote:

I understand you are considering allowing scooter rental companies in Santa Rosa. As a resident of Santa Rosa I want you to know of a very serious issue with some cities that have scooter rentals, and how it led to a lifetime disability for me. While some cities, like San Francisco, seem to assure that scooters are not left on sidewalks at all, only on racks in the street, others, like Portland, have adopted policies that allow scooters to be left laying down on sidewalks as long as there is a "path for pedestrians". On crowded sidewalks, wearing masks, or with other vision limitations, many pedestrians may not see these scooters and thus may trip on them.

While tripping hazards are acknowledged and have been addressed by various jurisdictions as a "minor inconvenience" it is not always true that a trip and possible fall is a minor issue. I was on a crowded street in Portland, wearing a mask and my progressive lenses, and did not see a scooter on the sidewalk as I went around a corner. I tripped on the scooter, fell onto my outstretched hand and sustained an elbow injury they call the "terrible triad". After surgery and months of physical therapy my arm will still never be the same. My elbow range of motion is severely limited.

I feel the city of Portland is partially responsible for my injury for not assuring that scooters are left in designated locations away from pedestrian corridors. To assume that everyone on your streets has equal levels of visual acuity in all conditions to see scooters that may be abandoned anywhere on your sidewalks is negligence and to me seems a violation of the American's with Disability Acts. I urge you to investigate best practices for ensuring pedestrian safe city streets before approving any scooter rental programs in Santa Rosa.

Thank you for your consideration,  
Dayna Green Burgeson

Sent from my iPhone