Application for Major Conditional Use Permit Cannabis Retail Sonoma CHO, LLC dba Flora Terra 1226 4th Street

Proposed Use: Cannabis Retail (1,140sqft) Owner: Dino and Maria D'Argenzio Family Trust Applicant: Sonoma CHO, LLC dba Flora Terra

Address: 1226 4th Street

APN: 009-112-028

Zoning: CG, General Commercial

General Plan: Retail and Business Services

Introduction

Sonoma CHO, LLC dba Flora Terra (the "Applicant"), proposes to occupy approximately 1,140 square feet of an existing general commercial building located at 1226 4th Street, Sonoma County APN 009-112-028, and obtain a Major Conditional Use Permit for cannabis retail. The site was formerly occupied by a Restaurant, Bruno's, which occupied the entire building.

This project does not involve any exterior modifications to the Building or the surrounding site, other than landscaping upgrades, security upgrades, and new exterior paint using neutral tones.

On December 19, 2017, the Santa Rosa City Council unanimously adopted the City's Comprehensive Cannabis Ordinance to regulate the issuance of permits for cannabis retail use in CG and other zones. Santa Rosa City Code section 2046.050(D) allows for cannabis permits to be issued, provided the use is authorized by both local and state law.

At the state level, Title 16, Section 5400 of the California Code of Regulations provides for the Adult-Use and Medical dispensary (or "Type 10") license, which allows a business to conduct Medical and Adult-use cannabis retail sales.

Flora Terra is a highly compliance-minded business with an experienced leadership team currently running a licensed cannabis business in the City of Santa Rosa and will ensure compliance with all State and local laws and regulations.

Additional Documents

The following documents are included with this project description:

- Pre-Application Meeting
- Conditional Use Permit Application (with attached site plan, floor plan, neighborhood map, and elevations)

- Copyright Release
- Indemnification Form
- Disclosure Form
- Electronic Signature Disclosure
- Storm Water Determination Worksheet

General Operating Requirements 20-46.050

A. Dual Licensing

a. The Applicants plans for the Building to meet all the requirements to operate as a licensed 'C-10' Medical and Adult-Use Cannabis Retail facility.

B. Minors

a. Medical Cannabis Businesses shall only allow on the premises a person who is 18 years of age or older and who possesses a valid government-issued photo identification card and a valid medical recommendation. Adult Use Cannabis Businesses shall only allow on the premises a person who is 21 years of age or older and who possesses a valid government-issued photo identification card. All government issued identification cards will be visually inspected by trained personnel. Flora Terra uses several tools to determine the validity of identification including scanning into Treez POS, utilization of UV lights, or looking up the ID in the 2020 ID Verification Guide. Treez POS can also be used as a tool to validate a medical recommendation.

C. Inventory and tracking

a. Inventory, customer profiles, and purchase limits are all tracked through a State approved cloud based track and trace software, Treez POS. Standard operating procedures from Flora Terra's existing retail location will be used to maintain compliance with Local and State Laws which include but are not limited to: proper identification verification, vendor license verification, METRC Training, intake procedures, product handling, and more.

D. Multiple permits per site

a. There will only be one permit on this site, C-10 cannabis retail.

E. Building and fire permits

a. The floor plan and site plan submitted with the Application were drafted by knowledgeable professionals that will comply with all applicable laws, including Santa Rosa building code and fire code, and the Americans with Disabilities Act. For the building phase of its project, Applicant will hire only licensed contractors who are familiar with such requirements and competent to ensure compliance. The facility itself—including the parking lot, entrances, exits, and bathrooms—is already compliant with the Americans with Disabilities Act. Furthermore, the Applicant acknowledges that once it obtains a Conditional Use Permit, Applicant must still obtain building permits and all other permits required under the City Code. Before commencing operations, for example, Applicant will obtain a building and other permits required under Chapter 18 of the City Code. obtain all

required fire permits and inspections, and will provide a Fire Department lock box for keys to doors.

F. Transfer of Ownership

a. The Applicant understands that transfer of ownership is not permitted unless they adhere to the requirements of both the Local and State regulations.

G. Security

- a. The Building will employ security measures as required by Section 20-46.050(G) and Title 16, Sections 5042 through 5047, of the California Code of Regulations, including:
 - i. on-site security personnel compliant with Chapters 11.4 and 11.5 of Division 3 of the California Business and Professions Code:
 - ii. twenty-four hour security cameras covering all areas where cannabis is handled and all limited-access areas;
 - iii. a professionally monitored robbery alarm system, including alarms on all doors and windows, and motion detectors throughout the facility;
 - iv. secure card-based system to control and log access through all doors, integrated with the cameras and security system;
 - v. secure storage for all cannabis products and waste;
 - vi. commercial-grade door and window locks;
 - vii. interior commercial-grade security shutters on all windows; and
 - viii. emergency access measures in compliance with California Fire Code and Santa Rosa Fire Department standards.
- b. Security cameras: Flora Terra will have high-definition (HD) security camera monitoring and recording 24-hours per day, seven days per week. Cameras will monitor all entrances and exits to and from the premises, and all limited-access spaces within the business, including all places where cannabis or cash is handled, processed, or stored. Video recording shall be maintained for a minimum of 90 days and shall be made available to the City of Santa Rosa, the City Police Department, or a designee upon request.
- c. Alarm system: Flora Terra will have a professionally installed, maintained and monitored alarm system. All doors will have a keycard entrance requirement of an ID badge with personal identification number. Sensors will be installed to detect entry and exit from all secure areas, and panic buttons installed in appropriate locations.
- d. Secure storage and waste: all inventory and waste stored on the licensed premises shall be secured in a limited-access area. Waste will be disposed of in accordance with Local and State Laws.
- e. Transportation: The Applicant will not be offering delivery services directly to the consumer; A licensed retailer shall receive a shipment of cannabis goods only from a licensed distributor or licensed microbusiness authorized to engage in distribution. All deliveries from licensed distributors will take place between 8am 3:30pm, delivery drivers will enter an exit through the rear door of the building not visible from the 4th Street customer entrance.

- f. Locks: commercial-grade door and window locks will be installed by a licensed contractor. All locks will only be accessible via an assigned keycard. Enhanced security measures will be implemented to ensure the facility is not accessible to the public.
- g. Emergency access: A Knox Box will be installed on site and a keycard will be provided to the local fire department for access to the premise in the event of an emergency.

H. Odor control

a. The Applicant will comply with all of the City of Santa Rosa's odor mitigation standards set forth in Zoning Code Chapters 20-46. Carbon filtration is the industry standard method for removing cannabis related odors from exhaust system airstreams. Flora Terra will have a professionally installed carbon filtration system. Carbon filtration works by using activated carbon to remove contaminants and impurities from the air through chemical absorption. These filters are designed to control odors from volatile organic compounds and are the gold standard in the cannabis industry for odor control. Flora Terra will have their carbon filtration system properly sized by Mechanical Engineer and maintained by the Owner per manufacturer specifications. See the attached letter from Mechanical Engineer

I. Lighting

a. Interior and exterior lighting shall utilize best management practices and technologies for reducing glare, light pollution, and light trespass onto adjacent properties. Exterior and interior lighting will comply with the standards set forth in Santa Rosa Ordinance section 20-46.050(l).

J. Noise

a. No special measures are required to comply with the City's noise ordinance (City Code, Chapter 17-16) because the project does not involve equipment that could produce noise in excess of 70 decibels, which is the baseline ambient noise level for"Industrial" zones under Section 17-16.030.

In addition to the above General Operating Requirements, Flora Terra will also be in compliance with City Code 20-46.080 Cannabis Retail (Dispensary) and Delivery.

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A. Conditional use

a. Flora Terra will obtain a Conditional Use Permit to operate a Cannabis Retail operation for adult use and medical patients.

B. Delivery services

a. Flora Terra will not engage in cannabis delivery sales.

C. Drive-through services

a. Flora Terra will not have a drive-through or walk up window.

D. Location requirements

a. Overconcentration: Flora Terra will not be within 600ft radius of any current Cannabis Retail facilities. The diagram below shows the current setbacks to schools and other cannabis licenses/applicants. 1414 4th street is shown as the yellow triangle, the proposed site 1426 will fit the same radius. The application for 1414 4th Street was withdrawn by Dino D'Argenzio June 9, 2021 to allow for our application to be submitted.



- b. Setback to schools: California Business & Professions Code section 26054 requires cannabis licensees to be at least 600 feet from grade schools, day care centers, or youth centers. Santa Rosa has not set a different required radius. The Parcel easily meets this requirement, the closest school is Santa Rosa Middle School which is over 1200ft to the parcel line. The diagram above shows setbacks to the nearest schools.
- c. Visibility of entrance: Flora Terra has a public entrance visible from the street in the front of the building.

E. Edible products

a. Upon approval of Flora Terra's Use Permit, Flora Terra is prepared to comply with all applicable Sonoma County requirements, including securing a permit from the Department of Health Services for the sale of edible products.

F. Operational requirements

a. Employees: Flora Terra is currently operating in Santa Rosa and will use the existing management and staff employed by the company to train new employees at the proposed second location 1226 4th Street. Hiring practices will focus on the Santa Rosa and Sonoma County employee pool. Employees and managers receive extensive training on safety and best management practices, the requirements of Santa Rosa ordinances, California regulations, and the requirements of Flora Terra's permits and licenses. Flora Terra supports the City of Santa Rosa's goals of creating a sustainable jobs base and head-of-household jobs. Flora Terra is committed to paying a living wage and will set the minimum compensation at \$16.00 per hour after a probationary period. Flora Terra also provides paid time off, sick time, and a comprehensive health plan to all full-time employees after the probationary period. The Applicant will ensure an employee roster will be maintained to include the first and last names, date of birth, and employee identification number of all active employees.

- b. Recordkeeping: Flora Terra will utilize Treez, a State approved POS Software to maintain customer/patient sales records in accordance with State law.
- c. Entering the site: No person shall be permitted to enter Flora Terra without government issued photo identification. Identification is scanned into the Treez POS system and visually inspected to ensure authenticity. In compliance with local and state laws, Flora Terra will not sell cannabis to any person who does not possess a valid government-issued photo identification card and a valid physician's recommendation under Section 11362.712 of the Health and Safety Code for medical patients.
- d. Hours of operation: Retail hours of operation will be 9am-9pm 7 days per week.
- e. Secured access: Cannabis and cannabis products that are not used for display purposes or immediate sale will remain locked in a secured room that is only accessible by authorized employees. A keycard entrance will be used to prevent unauthorized individuals from accessing the area.
- f. Sale of paraphernalia: Flora Terra will provide a small offering of smoking devices available for sale to customers.
- g. Site management: Flora Terra will employ qualified security personnel to discourage and correct any behavior that may constitute a nuisance surrounding the premise and adjacent properties. Should we determine that any of our customers are causing a nuisance, a warning notice will be issued, if the behavior continues the customer will be banned from Flora Terra. At Flora Terra's existing retail store located at 1825 Empire Industrial Court, the POS system tracks customer profiles allowing the security team to place warnings on customer accounts. We have found this highly effective in customer management and have banned customers from the premise for causing a nuisance.
- h. Display of permit: Upon issuance of any license, Flora Terra will prominently display the license on the licensed premises where it can be viewed by state and local agencies, and within plain sight of the public.
- i. Onsite consumption: No onsite consumption will be permitted.

Design Concept:

Flora Terra will be designed similarly to the existing location at 1825 Empire Industrial Court pictured below. The design has a boutique feel with wood and glass fixtures, elegant mural designs on the interior walls, and a limited selection of products available for sale.

The floor plans submitted with the permit application describe the internal modifications to the Building, including the layout and square footages for the various planned uses.

