

AMENDMENT TO AGREEMENT F001470 WITH PACKET FUSION, INC.

Kristie Bartlett, Network Operations Manager
Information Technology Department
August 9, 2022

The City supports over 1,300 phones and phone system equipment.

The current 5-year agreement expires August 12, 2022.

Staff recommends Council approve and authorize the City Manager to negotiate and execute agreement(s) for Packet Fusion to continue providing the City with service, with an increase in compensation of \$131,554.16, for a total contract amount not to exceed \$531,554.16.

Additional services to be provided includes extending the contract for an additional year, with an option for a second year, and the option to continue purchasing needed equipment, licensing, and support and maintenance.

Recommendation

It is recommended by the Information Technology Department that the Council, by resolution, 1) approve continuation of desk phone equipment, licensing and support services from Packet Fusion, Inc., Pleasanton, California; and 2) authorize the City Manager to negotiate and execute any necessary agreements for such continuation in an amount not to exceed \$531,554.16, including a Master Services Agreement, Support Services Addendum with Packet Fusion, Inc. subject to approval as to form by the City Attorney.

Questions?