EXHIBIT A

FIRST AMENDMENT TO GENERAL SERVICES AGREEMENT NUMBER F000308 WITH GRANICUS, INC.

This First Amendment to Agreement number F000308, dated January 26, 2012 ("Original Agreement") is made as of this <u>29th</u> day of <u>April</u>, 2013, by and between the City of Santa Rosa, a municipal corporation ("City"), and Granicus, Inc., a California corporation ("Contractor").

RECITALS

- A. City and Contractor entered into the Original Agreement for Contractor to provide Public Meeting Video Streaming and Archiving Services.
- B. City and Contractor now desire to amend the Original Agreement for the purpose of adding Monthly Managed Support Services for Meeting Efficiency Suite and Votecast Touch package.

AMENDMENT

NOW, THEREFORE, the parties agree to amend the Original Agreement as follows:

1. SCOPE OF SERVICES

Section 1 is supplemented to allow for the addition of Monthly Managed Support Services for Meeting Efficiency Suite and Votecast Touch package as set forth in Exhibit A-1 attached to this Amendment which is incorporated herein as though set forth in full.

2. COMPENSATION

Section 4b is amended to provide for additional compensation to Contractor in the amount of thirteen thousand two hundred dollars (\$13,200.00) for the provision of additional services commencing 5/1/13 and ending 1/31/16, to read as follows:

The total of all fees paid to Contractor for the satisfactory performance and completion of all services set forth in the Agreement shall not exceed the total sum of one hundred six thousand five hundred seventy five dollars (\$106,575.00). The Chief Financial Officer is authorized to pay all proper claims from various Charge Numbers.

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All other terms of the Original Agreement shall remain in full force and effect.

Executed as of the day and year first above stated.

CONTRACTOR:

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Name of Firm: Granicus, Inc.

 TYPE OF BUSINESS ENTITY:

 Individual/Sole Proprietor

 Partnership

 x
 Corporation

 Limited Liability Company

 Other (please specify:

CITY OF SANTA ROSA a Municipal Corporation

Bv:

Print Name: Kathleen A. Millison

Title: <u>City Manager</u>

Signatures of Authorized Persons:

Bv: 6. Print Name: Emeru Jones Title: Bv: Print Name: Title:

APPROVED AS TO FORM:

querda, Han

Office of the City Attorney

Taxpayer I.D. No. ___91-2010420

City of Santa Rosa Business Tax Cert. No.

81618

Attachment:

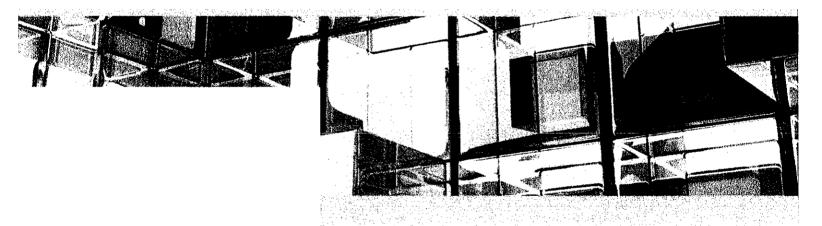
Exhibit A-1 - Scope of Services

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Exhibit_A-1

Voting System



Proposal presented to:

Eric McHenry Director and Chief Technology Officer Information Fochnology Department City of Santa Rosa 10, 1172012



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10/11/2012

Dear Eric,

Thank you for being a part of the Granicus Client Family. It has been a pleasure to work with Santa Rosa over these past few months. We look forward to continuing our rewarding, long-term relationship with you.

On the following few pages, you will find information on adding our voting system to your solution. The proposal and pricing includes all training, software, hardware, 24/7/365 support, professional services, installation and implementation.

Over 900 jurisdictions have selected Granicus as a partner to help them build trust with citizens, reduce staff time spent on processing meetings, and engage citizens in productive new ways. Granicus has over 35 years of government-focused experience which has allowed us to develop tools with government in mind and meet the market demand. We hope that you have found tremendous value in being a part of the Granicus client family.

Most Sincerely,

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Kelly Barlow Account Manager 206-859-0525 Granicus, Inc.

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Meeting Efficiency Suite Software as a Service	1	\$250.00
VoteCast Touch Package for Meeting Efficiency Suite Software as a Service	1	\$150.00
Grand Total		\$400.00
Total for 33 Months (8 months 2013 + 12 months 2014 + 12 month 2015 + 1 month 2016)		\$13,200.00

Sales tax may apply depending on your organization's tax status and the tax laws unique to your 8 state, county and/or municipality

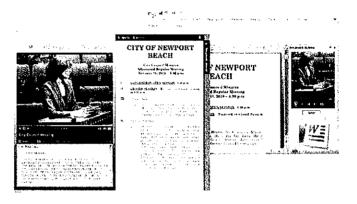


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Meeting Efficiency Suite

The Meeting Efficiency Suite is a live meeting workflow solution that combines minutes with a meeting's recording. Capture and publish minutes, saving staff time and cutting administrative costs. Record roll-call, agenda items, speakers, motions, votes, and notes through a simple interface. After the meeting, finalize minutes quickly and easily. With VoteLog, allow the public to track legislation, ordinances and even voting member records through your website.

- Meeting preparation tools
- Live minutes automation
- Quick notes and text expansion
- Minutes editing and publishing
- Generate linked minutes



Electronic Voting and Public Displays (suite add-ons)

This addition to the Meeting Efficiency Suite gives elected officials a new way to participate in public meetings using touch-screen displays to record motions and votes as well as request to speak. View full agendas, supporting materials, the current item, speakers and vote results all from the touch-screen display. Record actions directly from elected members and ensure greater accuracy. Help your audience follow fast-paced meetings with a public display that shows current item, vote results and more.

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- Touch-screen displays
- Digital speaker queue
- Vote and roll call automation
- Review paperless agenda packets





Granicus provides a comprehensive Managed Services package with every solution to ensure longlasting success with our technologies while maximizing your solution's performance. Our fully managed and hosted infrastructure offers unlimited bandwidth, storage and the highest security standards of your data through a cloud-based platform. Our remote, proactive systems monitoring guarantees faster response time, predicts problems before they arise, and helps reduce the cost of IT support and maintenance.

The Granicus team works around-the-clock to ensure your applications are protected and operating smoothly. You also receive continual access to advanced learning tools and the hands-on support, knowledge, and expertise of our skilled Support Engineers and Customer Advocacy professionals.

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