FY 2017-18 Budget Study Session May 16, 2017



Department Review Schedule

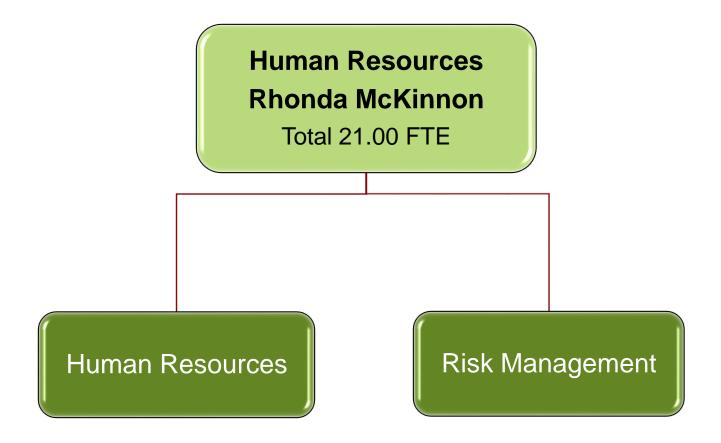
- Human Resources
- Recreation & Parks
- Fire Department
- Police Department
- Housing & Community Services
- Transportation & Public Works
- Santa Rosa Water
- Capital Improvement Program



Human Resources FY 2017-18 Proposed Budget



Human Resources Organizational Chart





Human Resources Program Description

- Human Resources Program:
 - Employee / Labor Relations
 - Employment Services
 - Recruitment & Selection; Classification & Compensation
 - Performance Management
 - Policy Development and Interpretation
 - Compliance with State, Federal, City Rules & Regulations, City Code and Charter
 - Organizational Development
 - Training, Coaching, Facilitation, Mediation
 - Strategic Planning, Team Building



Human Resources Program Description

- Risk Management Program:
 - Employee Benefits
 - Health and Wellness
 - Worker's Compensation
 - Employee Safety OSHA
 - Drug & Alcohol Testing Programs
 - Other City Insurance Programs
 - Liability, Property, Cyber, Pollution, Master Crime, and Earthquake Insurance
 - Insurance Requirement in Contracts
 - Compliance with ADA Requirements



Human Resources Expenditures by Program

Expenditures by Program	2017-18	
(All Funds)	Budget	% of Total
General Administration	2,251,309	6.6%
Risk Management	31,652,459	93.4%
Total	33,903,768	100.0%



Human Resources Expenditures by Category

Expenditures by Category	2016-17	2017-18	\$	%
(All Funds)	Budget	Budget	Change	Change
Salaries	1,845,023	1,883,687	38,664	2.1%
Benefits	801,429	843,092	41,663	5.2%
Professional Services	811,496	780,488	(31,008)	-3.8%
Utilities	1,450	1,700	250	17.2%
Operational Supplies	26,000	27,500	1,500	5.8%
Information Technology	160,437	199,808	39,371	24.5%
Liability/Property Insurance	4,756	0	(4,756)	-100.0%
Other Miscellaneous	90,690	92,340	1,650	1.8%
Insurance Premium/Claim	28,842,144	29,858,008	1,015,864	3.5%
Indirect Costs	277,002	217,145	(59,857)	-21.6%
Total	32,860,427	33,903,768	1,043,341	3.2%



Risk Management Insurance Premiums & Claims Detail

	2016-17	2017-18	\$	%
	Budget	Budget	Change	Change
City Health	12,606,488	13,370,549	764,061	6.1%
PERS Health	6,956,788	7,080,503	123,715	1.8%
Workers Compensation	3,775,000	3,738,750	(36,250)	-1.0%
Dental/Vision	2,109,050	2,109,650	600	0.0%
Other Employee Benefits	839,364	817,488	(21,876)	-2.6%
Liability Insurance	1,856,652	2,036,733	180,081	9.7%
Earthquake Insurance	355,202	360,735	5,533	1.6%
Property/Fire Insurance	343,600	343,600	0	0.0%
Insurance Premiums & Claims				
Total	28,842,144	29,858,008	1,015,864	3.5%



Human Resources Expenditures by Fund

	2016-17	2017-18	\$	%
Expenditures by Fund	Budget	Budget	Change	Change
General Fund	2,428,669	2,251,309	(177,360)	-7.3%
Risk Management Fund	30,431,758	31,652,459	1,220,701	4.0%
Total	32,860,427	33,903,768	1,043,341	3.2%



Budget Highlights

- Reduced Professional Services in General Fund by \$300K to fund Assistant City Attorney for labor issues
- Liability Insurance projected to increase by 9.7% (Includes CalTIP -Transit Liability Pool), which is projected to increase by 18% due to significant pool losses.)
- The City's Health Plan costs are projected to increase by 9% for Calendar Year
 2018
- Worker's Compensation costs decreased by 1%



Accomplishments

- Received \$60,000 for Performance Evaluation System
 - Status of this project is nearing finalization of Contract
 - Estimated completion date of the Project is July 2017
- Received \$15,000 for Fitness for Duty and Conducting Workplace Investigations
 - Status is on-going; Workplace Investigations have been conducted under Professional Services
 - Fitness for Duty to be reviewed under Risk



Accomplishments

- Designed and implemented a comprehensive New Employee Onboarding Program
- Planned and implemented data-driven contract negotiations with 13 units
- Third year of the Wellness Program for miscellaneous employees; complement to the established Wellness Program for safety employees
- Negotiated lower costs for several critical insurance programs to include property and earthquake
- Reorganized the City's Worker's Compensation program to include a customerservice approach; a rigorous options review process; and Citywide education
- Revised key policies to include Anti-Harassment and Discrimination, Anti-Bullying, and Reasonable Accommodation
- Implemented an eLearning program with modules in Business and Computers, which is accessible to all employees

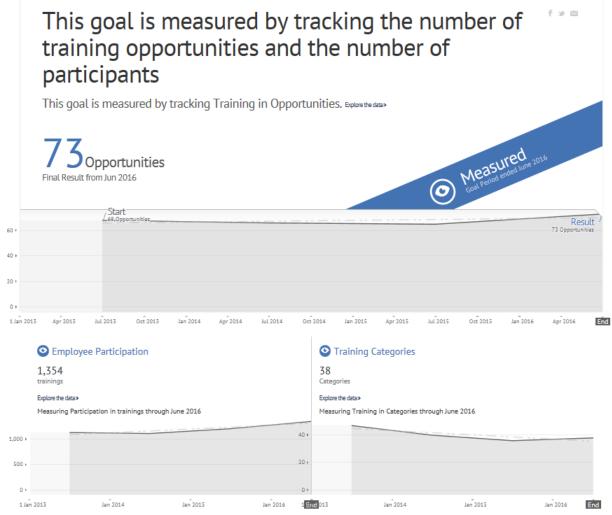




















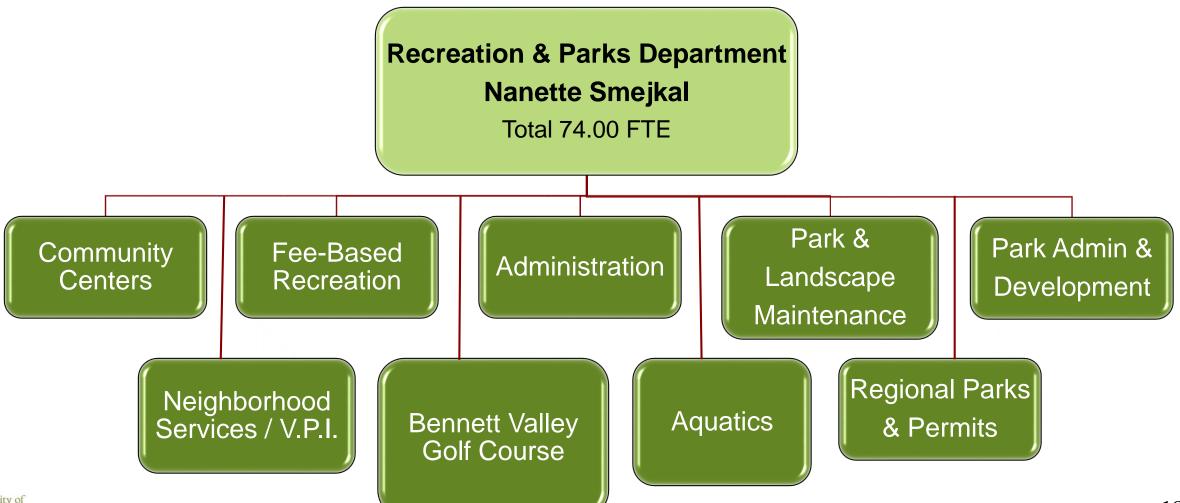
Questions / Comments



Recreation & Parks FY 2017-18 Proposed Budget



Recreation & Parks Organizational Chart



Recreation & Parks Program Description

- Administration: Central management; marketing & outreach; tech support; public art; special event permits.
- Aquatics: Year-round operation & specialized maintenance of Ridgway Swim Center & Finley Aquatic Center.
- Regional Parks: Operation of Howarth Park; seasonal amusements, concessions, picnic areas, Lake Ralphine & marina; administer park permits; staff match & track volunteers with park programs & projects.



Recreation & Parks Program Description

- Fee-Based Recreation: Sport programs, camps, and off-site leisure instruction; Wa-Tam, Yu-Chi and Doyle Adventure camps; youth and adult leagues; tennis; sport field and court permits.
- Bennett Valley Golf Course: 18-hole course, driving range, pro shop, clubhouse restaurant; contract administration.
- Neighborhood Services / VPI: Afterschool & summer camps, family social & sport activities for at-risk, low-income & homeless youth.



Recreation & Parks Program Description

- Community Centers: Operation & rental of Finley, Steele Lane, Person, Bennett Valley, Church of One Tree, DeTurk Round Barn, Franklin, Doyle, & Rosie the Trolley.
- Park & Landscape Maintenance: Maintain 755 acres of neighborhood, community, regional & specialized parks; 195 acres of open space, medians, frontages, & landscape districts; contract administration.
- Parks Admin & Development: Park, recreation and historic facility planning, acquisition, design and development; park enhancements and projects; project-related grants.



Recreation & Parks Expenditures by Program

Expenditures by Program	2017-18	
(All Funds)	Budget	% of Total
General Administration	3,005,043	16.8%
Bennett Valley Golf Course	488,998	2.7%
Neighborhood Services	1,251,218	7.0%
Fee-Based Recreation	417,184	2.3%
Parks and Landscape Maintenance	6,132,207	34.2%
Community Centers	2,499,487	14.0%
Aquatics	1,606,513	9.0%
Park Admin & Development	203,260	1.1%
Regional Parks & Permits	1,078,117	6.0%
Total General Ledger	16,682,027	93.1%
CIP and O&M Projects	1,239,783	6.9%
Total Job Ledger	1,239,783	6.9%
Total	17,921,810	100.0%



Recreation & Parks Expenditures by Category

Expenditures by Category	2016-17	2017-18	\$	%
(All Funds)	Budget	Budget	Change	Change
Salaries	6,625,093	6,910,211	285,118	4.3%
Benefits	2,462,237	2,722,981	260,744	10.6%
Professional Services	1,837,650	1,771,543	(66,107)	-3.6%
Vehicle Expense	336,829	462,412	125,583	37.3%
Utilities	1,150,641	1,155,295	4,654	0.4%
Operational Supplies	705,780	767,081	61,301	8.7%
Information Technology	491,162	597,681	106,519	21.7%
Debt Service	457,986	455,254	(2,732)	-0.6%
Liability/Property Insurance	9,281	8,564	(717)	-7.7%
Other Miscellaneous	261,827	263,675	1,848	0.7%
Indirect Costs	53,386	35,665	(17,721)	-33.2%
General Fund Administration	0	1,426,665	1,426,665	n/a
Capital Outlay	13,000	105,000	92,000	707.7%
CIP and O&M Projects	1,338,505	1,239,783	(98,722)	-7.4%
Total	15,743,377	17,921,810	2,178,433	13.8%



Recreation & Parks General Fund Revenue & Expenditures

General Fund	Proposed Budget FY 2017-18
Expenditures	\$15,377,188
Revenue Offset*	(\$4,005,920)
Net General Fund Support	\$11,371,268



^{*}Revenue Offset includes Camps, Sports, Aquatics, Programs, Rentals and Events.

Recreation & Parks Expenditures by Fund

	2016-17	2017-18	\$	%
Expenditures by Fund	Budget	Budget	Change	Change
General Fund	13,180,511	15,377,188	2,196,677	16.7%
Measure O Fund	684,759	738,734	53,975	7.9%
Golf Course Funds	555,553	518,998	(36,555)	-6.6%
Other Funds	175,599	212,885	37,286	21.2%
Capital Improvement Fund	1,146,955	1,074,005	(72,950)	-6.4%
Total	15,743,377	17,921,810	2,178,433	13.8%



Proposed GF Additional Needs

Additional Need	Net Cost	Cumm. Addl Need	On-Going or One-Time
City Council	\$141,000	\$141,000	
City Manager's Office	\$0	\$141,000	
City Attorney's Office	\$40,000	\$181,000	
Office of Community Engagement	\$55,000	\$236,000	
Finance	\$102,000	\$338,000	
Information Technology	\$113,420	\$451,420	
Planning and Economic Development	\$825,000	\$1,276,420	
2 Pick-up Trucks for Park Maintenance	\$92,000	\$1,368,420	One-Time



Budget Highlights

- Add after-school site at Olive Grove; youth development programs in Roseland & South Park
- Implement reorganization: 'Fee-Based Recreation' and 'Regional Parks & Permits' service units
- Consolidate Howarth Park maintenance with overall park maintenance



Accomplishments

- ZAG Public Art Restoration
 - Received \$70,000 in FY 2016/17
 - Art in Public Places Committee authorized accession & relocation
 - Scope of work to relocate & repair in final draft
 - Repair & reinstall: Fall/Winter 2017

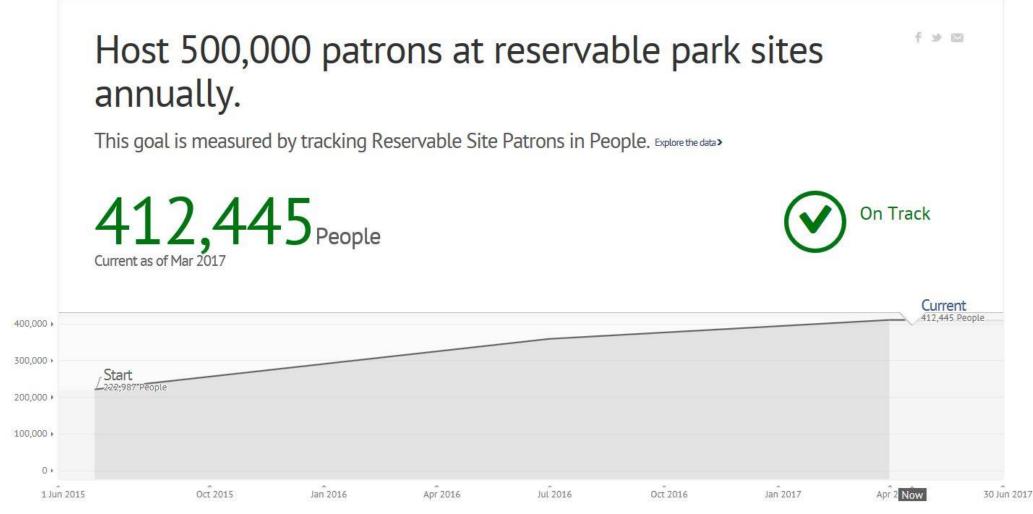


Accomplishments

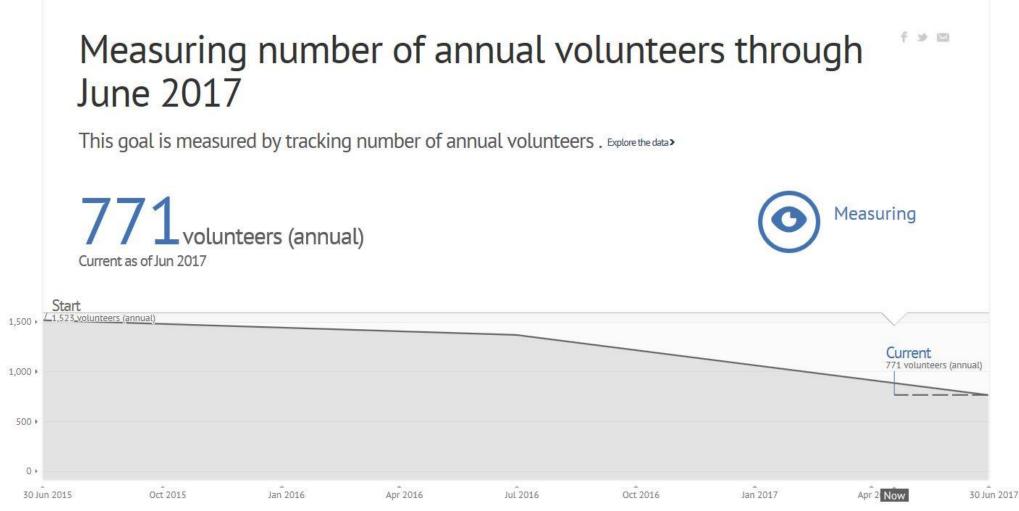
- Completed & opened Bayer Park & Gardens
- Replaced Howarth Park train locomotive & refurbished two coaches
- Completed & opened Prince Gateway spray ground & restroom
- Installed 8 automated irrigation controllers; improved water efficiency
- Resurfaced 11 tennis courts; installed electrical system at Galvin tennis courts
- Prepared code & policy amendments; special events, film production
- Implemented afterschool site: Amorosa Village













Questions / Comments



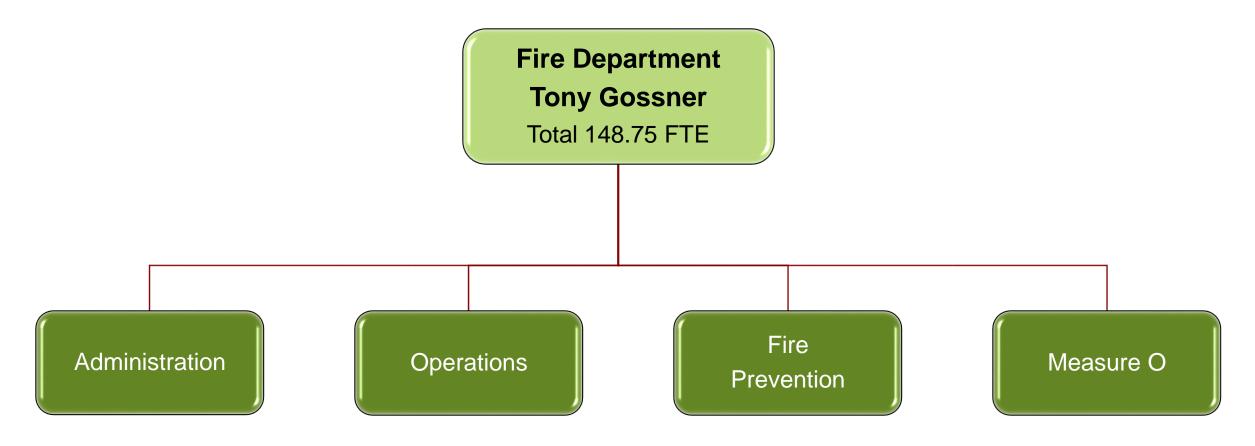
Fire Department FY 2017-18 Proposed Budget







Fire Department Organizational Chart





Fire Department Program Description

- Administration: Budget, personnel, City-wide Emergency Preparedness and all Fire Department administrative functions.
- Fire Prevention: Our mission is to prevent and limit the spread of fire and to provide life safety through community safety education and the application and enforcement of regulations, codes and ordinances.



Fire Department Program Description

- Operations: Ten engine companies, two truck companies and one Battalion Chief that respond to and mitigate emergency incidents within the City of Santa Rosa and Roseland Fire Protection District.
- Measure O: Is an extension of Operations that funds staffing for nine paramedic fire operations staff, paramedic truck companies, partial funding for the EMS Battalion Chief, one Training Captain and funds construction of existing and future fire stations.



Fire Department Expenditures by Program

Expenditures by Program	2017-18	
(All Funds)	Budget	% of Total
General Administration	3,621,275	8.5%
Fire Prevention	1,963,354	4.6%
Operations	32,274,427	75.7%
Measure O Fire	2,778,390	6.5%
Total General Ledger	40,637,446	95.3%
CIP and O&M Projects	2,023,562	4.7%
Total Job Ledger	2,023,562	4.7%
Total	42,661,008	100.0%



Fire Department Expenditures by Category

Expenditures by Category	2016-17	2017-18	\$	%
(All Funds)	Budget	Budget	Change	Change
Salaries	20,548,932	21,352,765	803,833	3.9%
Benefits	12,581,526	13,390,289	808,763	6.4%
Professional Services	1,329,600	1,343,748	14,148	1.1%
Vehicle Expenses	675,987	774,096	98,109	14.5%
Utilities	52,735	35,200	(17,535)	-33.3%
Operational Supplies	465,356	368,477	(96,879)	-20.8%
Information Technology	560,918	565,947	5,029	0.9%
Liability/Property Insurance	14,769	15,437	668	4.5%
Other Miscellaneous	604,235	552,624	(51,611)	-8.5%
Indirect Costs	115,410	104,550	(10,860)	-9.4%
General Fund Administration	0	2,134,313	2,134,313	n/a
CIP and O&M Projects	890,387	2,023,562	1,133,175	127.3%
Total	37,839,855	42,661,008	4,821,153	12.7%



Fire Department General Fund Revenue & Expenditures

General Fund	Proposed Budget FY 2017-18
Expenditures	\$38,456,107
Revenue Offset*	(\$3,199,339)
Net General Fund Support	\$35,256,768

^{*}Revenue Offset includes mutual aid fire reimbursements, CUPA Program and various fines/fees.



Fire Department Expenditures by Fund

Expenditures by Fund	2016-17 Budget	2017-18 Budget	\$ Change	% Change
General Fund	34,827,082	38,456,107	3,629,025	10.4%
Measure O Fund	2,722,192	2,778,390	56,198	2.1%
Administrative Hearing Fund	10,000	25,000	15,000	150.0%
Environmental Crimes Investigation Fund	1,831	0	(1,831)	-100.0%
Capital Improvement Fund	278,750	1,401,511	1,122,761	402.8%
Total	37,839,855	42,661,008	4,821,153	12.7%



Budget Highlights

- Additional 1.00 FTE Fire Inspector for Roseland Annexation
- \$1.0M Fire Station 8 relocation and/or construction of new Fire Station 9
- Continue to seek grant opportunities to enhance services
- Implementation of Strategic Plan and Standards of Cover
- Continue to support Citywide emergency preparedness through training and program analysis; \$75K for Emergency Operations Software in IT budget



 Multi Day EOC Incident Management Team Training, proposal being presented to City Manager (\$45,000) – in process; to be completed by October 2017

 3 EOC Plan documents, Continuity of Operations, Continuity of Government, Emergency Operations (\$50,000) – in process; to be completed by June 2017



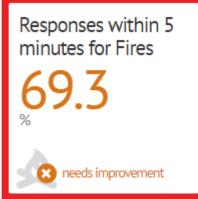
- Completed 5-Year Strategic Plan and Standards of Coverage
- Completed triennial CUPA evaluation
- Purchased new ladder truck, two fire engines and five command vehicles
- Hired four firefighter/paramedics and various promotions of Fire Engineers and Fire Captains
- Completed ADA modifications at Station 5



- Adopted 2016 California Fire Code with local amendments
- Completed multi-day Company Officer Academy
- Initiated Fire Training Center improvements
- Collaborated with Police on training and shared projects at the Fire Training Center









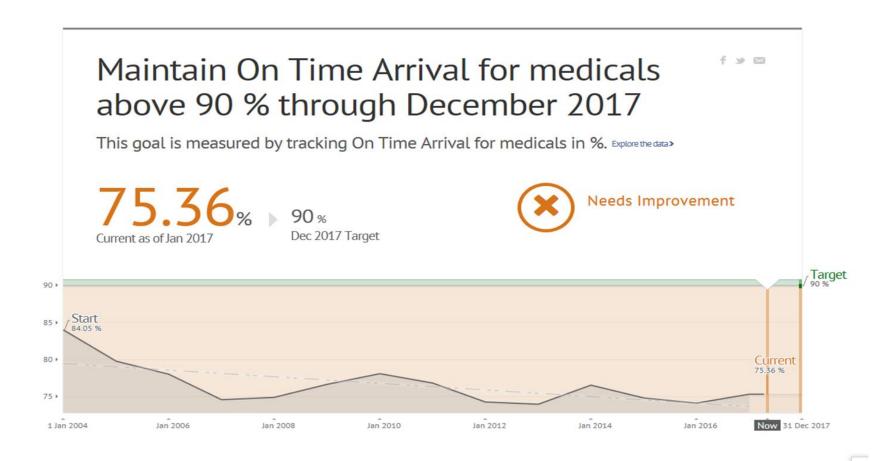


















Questions / Comments

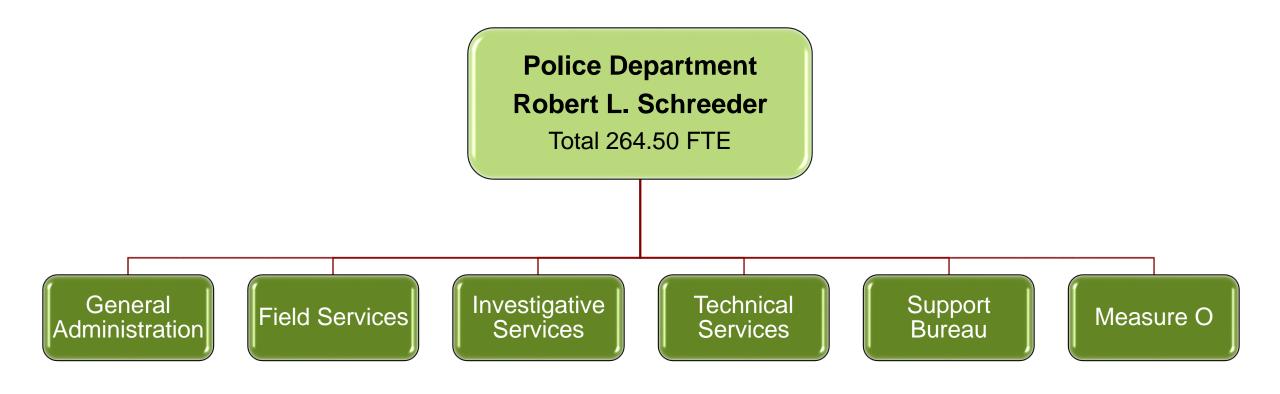


Police Department FY 2017-18 Proposed Budget





Police Department Organizational Chart





Police Department Program Description

- General Administration: Chief of Police and the Administrative Services functions responsible for the budget, contracts, department supplies, and facilities.
- Field Services: Patrol function comprised of 8 teams; Traffic Bureau with Motorcycle Officers and Accident Investigators, School Resource Officers, Field and Evidence Technicians, Community Service Officers, SWAT team, Hostage Negotiation Team, Mobile Field Force, Canine Unit, and Downtown Enforcement Team.



Police Department Program Description

- Investigative Services: Detective units of the department. The investigative units are Domestic Violence and Sexual Assault, Narcotics, Property Crimes including Graffiti Abatement, Violent Crimes, and Gangs.
- Technical Services: Communications, Records, Property and Evidence Technicians, Crime Analysis and Information Technology to support all aspects of department.



Police Department Program Description

 Support Bureau: Recruitment, testing and employment, training and wellness, Professional Standards, and the VIPS program.

 Measure O Police: Funding and staff for a total of 19 positions: 17 in Field Services and 2 in Technical Services.



Police Department Expenditures by Program

Expenditures by Program	2017-18	
(All Funds)	Budget	% of Total
General Administration	7,642,498	13.1%
Field Services	27,400,825	46.8%
Investigative Services	9,161,451	15.7%
Technical Services	7,702,434	13.2%
Support Bureau	2,042,862	3.5%
Measure O Police	3,756,096	6.4%
Total General Ledger	57,706,166	98.7%
CIP and O&M Projects	784,438	1.3%
Total Job Ledger	784,438	1.3%
Total	58,490,604	100.0%



Police Department Expenditures by Category

Expenditures by Category	2016-17	2017-18	\$	%
(All Funds)	Budget	Budget	Change	Change
Salaries	29,052,581	30,688,710	1,636,129	5.6%
Benefits	16,796,738	17,884,433	1,087,695	6.5%
Professional Services	1,673,038	1,847,031	173,993	10.4%
Vehicle Expenses	1,731,822	1,852,116	120,294	6.9%
Utilities	90,097	99,784	9,687	10.8%
Operational Supplies	829,435	1,051,288	221,853	26.7%
Information Technology	683,677	725,417	41,740	6.1%
Liab/Property Insurance	19,665	22,430	2,765	14.1%
Other Miscellaneous	466,169	477,814	11,645	2.5%
Indirect Costs	115,410	104,550	(10,860)	-9.4%
General Fund Administration	0	2,952,593	2,952,593	n/a
Capital Outlay	8,156	0	(8,156)	-100.0%
CIP and O&M Projects	642,138	784,438	142,300	22.2%
Total	52,108,926	58,490,604	6,381,678	12.2%



Police Department General Fund Revenue & Expenditures

General Fund	Proposed Budget FY 2017-18
Expenditures	\$53,934,508
Revenue Offset*	(\$2,547,051)
Net General Fund Support	\$51,387,457

*Revenue Offset includes Sales Tax-Prop 172 and various fines/fees.



Police Department Expenditures by Fund

Expenditures by Fund	2016-17 Budget	2017-18 Budget	\$ Change	% Change
General Fund	47,784,655	53,934,508	6,149,853	12.9%
Measure O Fund	3,709,771	3,756,096	46,325	1.2%
Fed Narcotics Asset Forfeiture	150,000	150,000	0	0.0%
State Grants Fund	14,500	0	(14,500)	-100.0%
Supplemental Law Enforcement	300,000	500,000	200,000	66.7%
State Narcotics Asset Forfeiture	150,000	150,000	0	0.0%
Total	52,108,926	58,490,604	6,381,678	12.2%



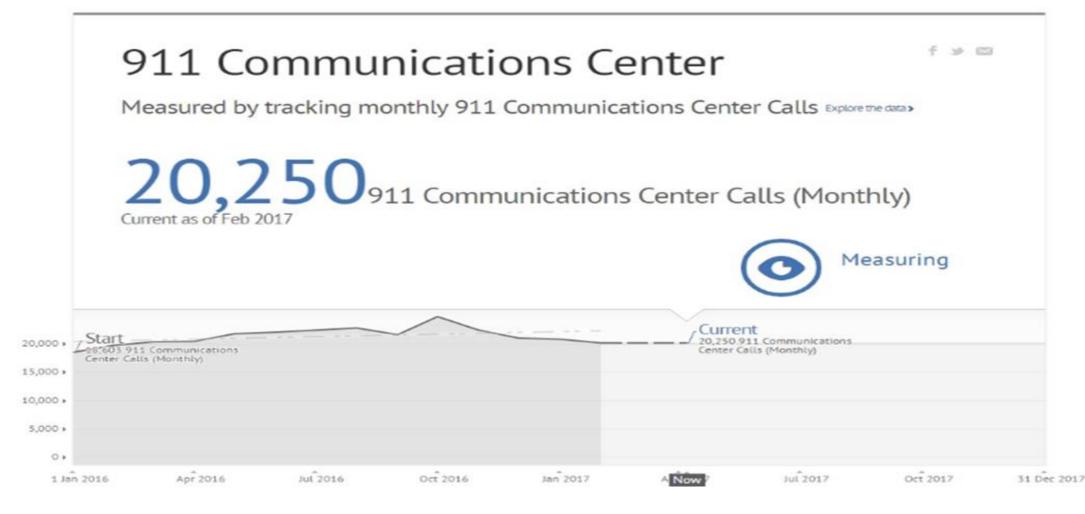
Budget Highlights

- Additional 5.0 FTE Police Officers, 2.0 FTE Dispatchers and 1.00 FTE Police Sergeant for Roseland Annexation
- Professional Services increased by \$100K for background investigators that previously were charged to Salaries – Non Permanent and multiple other increases in Other Outside Services for \$75K.
- Vehicle Expenses increased by \$120K due to multiple vehicle replacements and increased garage rates.
- Operational Supplies increased by \$222K primarily due to anticipated increases in Supplemental Law Enforcement expenditures.

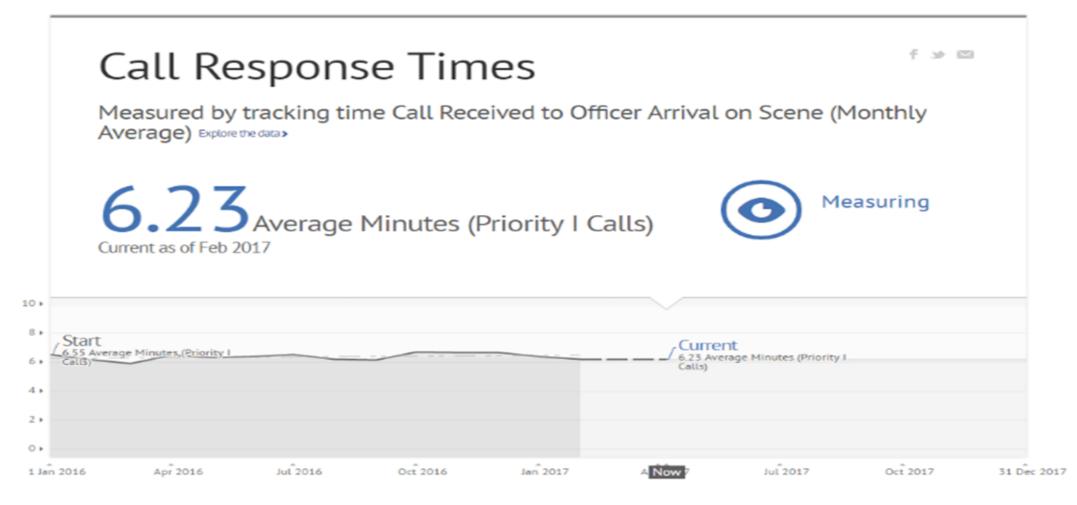


- Responded to approximately 18,000 calls for service per month, an 11% overall increase from 2016.
- Maintained full staffing in the majority of positions throughout the department.
- Continued to work with HOST and other community resources to address homelessness; furthered the efforts by expanding the number of officers assigned to the Downtown Enforcement Team.
- Increased department reporting and transparency to provide information on Use of Force, Critical Incidents, complaints and personnel investigations through measurables and White House Data Initiative.
- Completed trainings identified in the Strategic Plan: Advanced First Aid and Active Shooter.
- Completed Force Option Simulator.





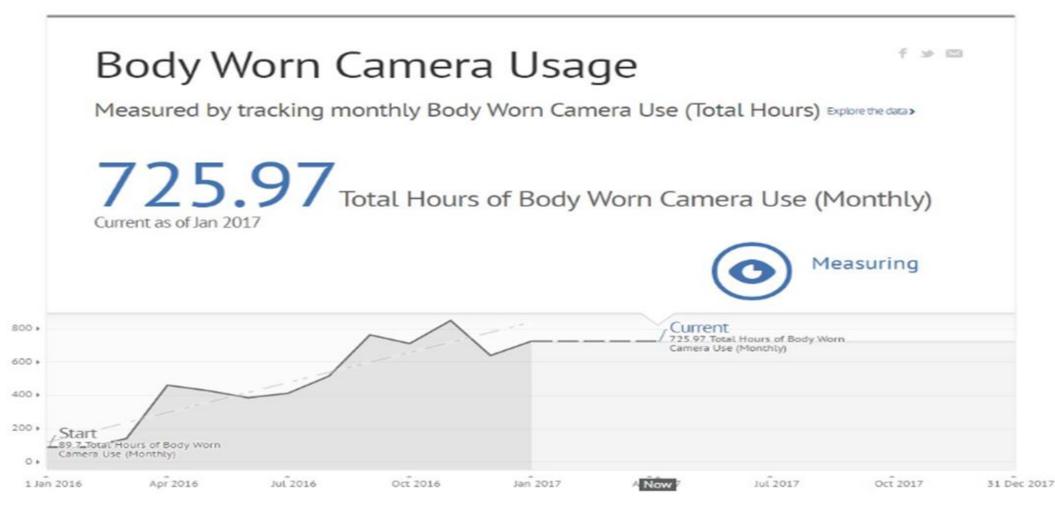














Questions / Comments



Housing & Community Services FY 2017-18 Proposed Budget











Housing & Community Services Organizational Chart





Housing & Community Services Program Descriptions

- Administration: Provide department-wide support, services and supplies
- Neighborhood Revitalization Program (Inter-departmental task force):
 Provide community outreach services and building and fire code inspections in focus neighborhoods
- Code Enforcement: Respond to complaints and conduct inspections related to City zoning and building codes, with an emphasis on health and safety issues
- Mobilehome Rent Control: Oversee ordinance; coordinate mediation of mobilehome park pass through expenses



Housing & Community Services Program Descriptions

- Homeless Services: Partner with County of Sonoma and local non-profit service providers to support services and programs for persons experiencing homelessness
- Housing Choice Vouchers: Manage Federal rental assistance for 2,000 Santa Rosa households
- Housing Trust: Affordable housing production, preservation, conversion; special needs facilities, homebuyer assistance programs, and manage loan portfolio



Housing & Community Services Expenditures by Program

Expenditures by Program	2017-18		
(All Funds)	Budget	% of Total	
AdminHousing&CommunityServices	1,308,170	3.7%	
Neighborhood Revitalization	424,717	1.2%	
Housing Choice Vouchers	24,872,603	69.6%	
Code Enforcement	1,219,371	3.4%	
SRHT Portfolio Svcs & Grant	779,418	2.2%	
SRHT Afford Housing Pgrm&Finac	5,120,758	14.3%	
Homeless Services	1,596,347	4.5%	
Mobilehome Rent Control Ord.	126,059	0.3%	
Total General Ledger	35,447,443	99.2%	
CIP and O&M Projects	298,980	0.8%	
Total Job Ledger	298,980	0.8%	
Total	35,746,423	100.0%	



Housing & Community Services Expenditures by Category

Expenditures by Category	2016-17	2017-18	\$	%
(All Funds)	Budget	Budget	Change	Change
Salaries	2,598,347	2,903,307	304,960	11.7%
Benefits	1,264,789	1,392,627	127,838	10.1%
Professional Services	323,051	293,400	(29,651)	-9.2%
Vehicle Expenses	49,039	50,721	1,682	3.4%
Utilities	11,903	13,750	1,847	15.5%
Operational Supplies	131,550	144,000	12,450	9.5%
Information Technology	243,882	300,982	57,100	23.4%
Liability/Property Insurance	18,163	24,631	6,468	35.6%
Other Miscellaneous	167,027	190,932	23,905	14.3%
Subrecipient Funding	1,625,178	1,518,403	(106,775)	-6.6%
Insurance Prem/Claim	70,000	70,000	0	0.0%
Loan Activity	2,541,615	4,064,216	1,522,601	59.9%
Rental Assistance	21,795,999	22,440,000	644,001	3.0%
Indirect Costs	1,665,623	2,040,474	374,851	22.5%
CIP and O&M Projects	3,198,980	298,980	(2,900,000)	-90.7%
Total	35,705,146	35,746,423	41,277	0.1%



Housing & Community Services Expenditures by Fund

	2016-17	2017-18	\$	%
Expenditures by Fund	Budget	Budget	Change	Change
General Fund	1,307,767	1,229,857	(77,910)	-6.0%
Administrative Hearing Fund	230,468	514,231	283,763	123.1%
Homeless Services	1,667,991	1,596,347	(71,644)	-4.3%
Mobilehome Rent Stabilization	110,904	126,059	15,155	13.7%
Housing Authority Funds	32,388,016	32,279,929	(108,087)	-0.3%
Total	35,705,146	35,746,423	41,277	0.1%



Proposed GF Additional Needs

Additional Need	Net Cost	Cumm. Addl Need	On-Going or One-Time
City Council	\$141,000	\$141,000	
City Manager's Office	\$0	\$141,000	
City Attorney's Office	\$40,000	\$181,000	
Office of Community Engagement	\$55,000	\$236,000	
Finance	\$102,000	\$338,000	
Information Technology	\$113,420	\$451,420	
Planning and Economic Development	\$825,000	\$1,276,420	
Recreation and Parks	\$92,000	\$1,368,420	
1.0 Administrative Secretary	\$15,500	\$1,383,920	On-Going
Reclassify 1.0 Limited term HCS Technician to Permanent	\$0	\$1,383,920	On-Going



Budget Highlights

- Reclassify 1.0 Program Specialist position to HCS Manager- Homeless Services
- Programmatic funding- Homeless Services
- Add 1.0 FTE Administrative Secretary- Housing Authority
- Reclassify limited term HCS Technician to permanent Code Enforcement
- Increase in Loan Activity- Housing Trust
- Increase in rental assistance- Housing Choice Voucher Program



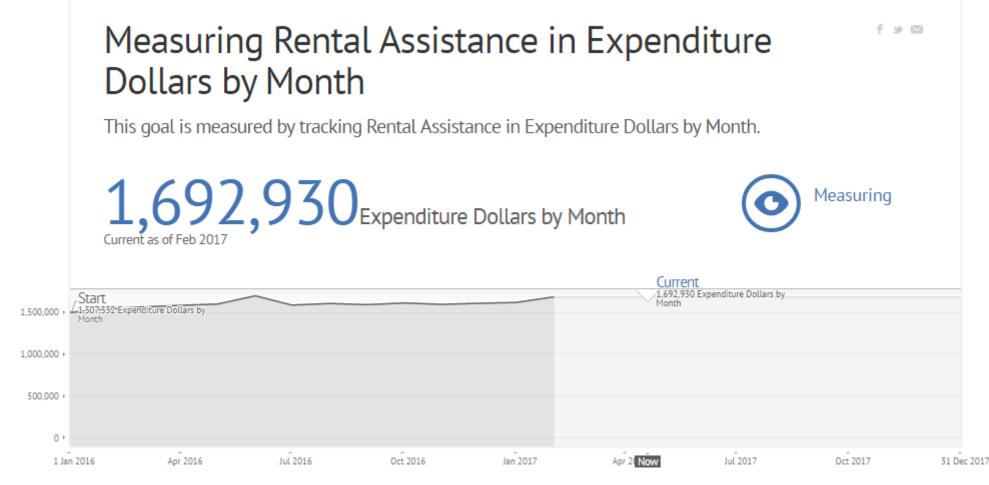
- Housing Action Plan Incentives (\$3.0M)
 - Staff review complete, interviews April 17, Council review in May
- HOST Program, including Mobile Bathroom/Shower Trailer (\$466,450)
 - 133 people sheltered; 35 people housed; 2,071 showers 7/1/16 12/31/16
- Replacement of State ESG funding for Family Support and Homeless Service Centers (\$100,000)
 - Sam Jones Hall (\$12K), shelter services stabilized
- Restore two 0.5 HCS Technicians to 1.0 each in HCV Program (\$83,107)
 - Support additional HUD-VASH vouchers (389) and new inspection standards
- Add 1.0 FTE Deputy Director (\$139,021)
 - Code Enforcement process improvements, Code Enforcement/NRP integration, draft rental inspection program created

- Neighborhood Revitalization Program
 - 1,250 inspections performed
 - Spanish language computer literacy classes, neighborhood clean-ups, holiday food baskets
- Code Enforcement
 - 836 cases closed
 - Received favorable judgement in long term drug abatement case- property secured
 - BoDean to Administrative Hearing
- Mobilehome Rent Control
 - Facilitated process to consider resident group request for ordinance amendments



- Homeless Services
 - Homeless Policy Subcommittee formed
 - Homeless Emergency declared
 - Housing First Strategy adopted
- Housing Trust
 - Catalina completed 60 low-income units
 - CalHome Rehab loans- 12 low-income homeowners
 - Low income housing units monitored 3,118
- Housing Choice Voucher Program
 - 12th consecutive High Performing Agency Award
 - \$1.6M monthly rental assistance for over 2,000 clients

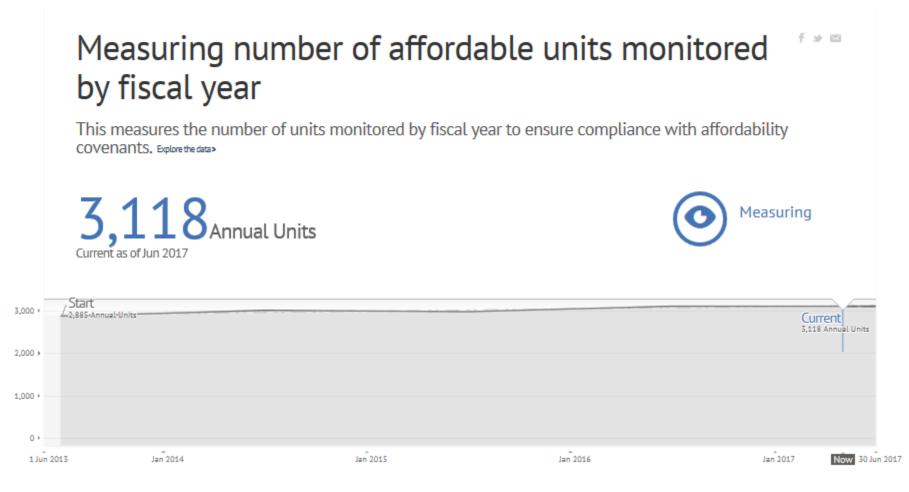




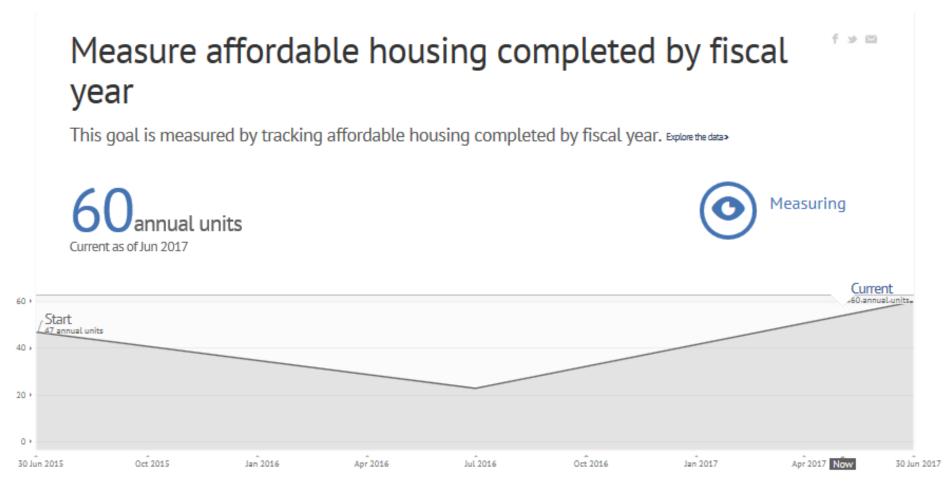














Questions / Comments

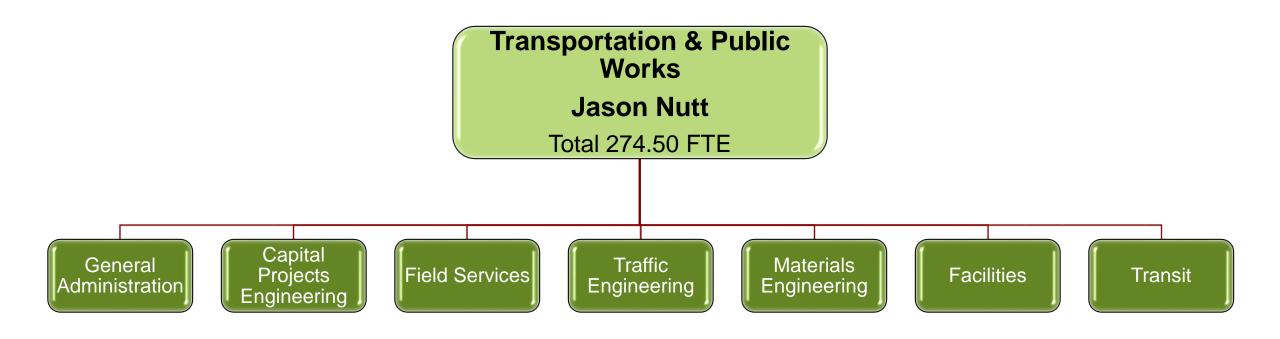


Transportation & Public Works FY 2017-18 Proposed Budget





Transportation & Public Works Organizational Chart





Transportation & Public Works Program Description

- Capital Projects Engineering: Design and construction of City's infrastructure
- Field Services: Fleet services, Street maintenance, Electrical
- Traffic Engineering: Street signs, striping, signal timing
- Materials Engineering: Roadway materials, pavement engineering, asset management
- Facilities: Maintenance and Operation of General Fund Facilities



Transit: Santa Rosa CityBus and Santa Rosa Paratransit

Transportation & Public Works Expenditures by Program

Expenditures by Program	2017-18	
(All Funds)	Budget	% of Total
General Administration	1,197,283	2.0%
Traffic	1,407,688	2.4%
Capital Projects Engineering	2,799,487	4.7%
Field Services	22,393,106	37.4%
Materials Engineering	563,798	0.9%
Transit	13,764,890	23.0%
Facilities	3,992,231	6.6%
Total General Ledger	46,118,483	77.0%
CIP and O&M Projects	13,790,589	23.0%
Total Job Ledger	13,790,589	23.0%
Total	59,909,072	100.0%



Transportation & Public Works Expenditures by Category

Expenditures by Category	2016-17	2017-18	\$	%
(All Funds)	Budget	Budget	Change	Change
Salaries	14,570,402	14,866,063	295,661	2.0%
Benefits	7,930,831	8,410,466	479,635	6.0%
Professional Services	880,450	1,240,078	359,628	40.8%
Vehicle Expenses	4,080,111	4,652,945	572,834	14.0%
Utilities	2,157,521	2,672,647	515,126	23.9%
Operational Supplies	2,577,229	3,168,644	591,415	22.9%
Information Technology	987,653	1,040,304	52,651	5.3%
Liab/Property Insurance	341,802	370,192	28,390	8.3%
Other Miscellaneous	677,850	544,740	(133,110)	-19.6%
Transportation Purchase	1,337,204	1,402,374	65,170	4.9%
Indirect Costs	1,724,824	1,770,496	45,672	2.6%
General Fund Administration	0	1,405,134	1,405,134	n/a
Capital Outlay	3,094,942	4,574,400	1,479,458	47.8%
CIP and O&M Projects	14,484,401	13,790,589	(693,812)	-4.8%
Total	54,845,220	59,909,072	5,063,852	9.2%



Transportation & Public Works Expenditures by Fund

	2016-17	2017-18	\$	%
Expenditures by Fund	Budget	Budget	Change	Change
General Fund	16,540,668	19,715,881	3,175,213	19.2%
AB 434 Funds (Transit)	234,670	248,109	13,439	5.7%
Capital Improvement Fund	13,542,931	12,255,330	(1,287,601)	-9.5%
Utilities Administration Fund	829,666	908,902	79,236	9.6%
Municipal Transit Fund	11,683,581	12,199,666	516,085	4.4%
Transit Capital Fund	0	438,090	438,090	n/a
Paratransit Operations Fund	1,449,575	1,565,224	115,649	8.0%
Storm Water Enterprise Fund	475,758	507,148	31,390	6.6%
Equipment Repair Fund	5,475,782	6,205,903	730,121	13.3%
Equipment Replacement Fund	4,612,589	5,864,819	1,252,230	27.1%
Total	54,845,220	59,909,072	5,063,852	9.2%



Proposed GF Additional Needs

Additional Need	Net Cost	Cumm. Addl Need	On-Going or One-Time
City Council	\$141,000	\$141,000	
City Manager's Office	\$0	\$141,000	
City Attorney's Office	\$40,000	\$181,000	
Office of Community Engagement	\$55,000	\$236,000	
Finance	\$102,000	\$338,000	
Information Technology	\$113,420	\$451,420	
Planning and Economic Development	\$825,000	\$1,276,420	
Recreation and Parks	\$92,000	\$1,368,420	
Housing and Community Services	\$15,500	\$1,383,920	
Transit Integration and Efficiency Study for Sonoma County	\$0	\$1,383,920	One-Time
Repairs for Fuel Station	\$34,780	\$1,418,700	One-Time
Privacy Dorm Project for Fire Stations	\$50,000	\$1,468,700	One-Time



Budget Highlights

- In a Citywide reorganization, Facilities Maintenance and Operations was added to Transportation & Public Works in July 2016, resulting in addition of 20.0 FTEs and \$4.7M budget dollars.
- Fleet Services shop rate increase reflected in E&R Maintenance base requests for all City vehicles.
- PG&E rate increase of 20% reflected in Electricity base request.
- Cost of asphalt increase reflected in Streets O&M budget.
- Replacement of 11 existing electric vehicle charging stations in City and 4 new stations to be installed in Courthouse Square.
- Eliminated 3.0 FTEs from Transit Administration and Maintenance sections.
- Paratransit Operations increase of 8% based on negotiated contract increases.



 Streetlight LED Replacement Program has procured and is installing 2,620 LED streetlights by June 30, 2017, with Electricians completing approximately 110 installations each week.

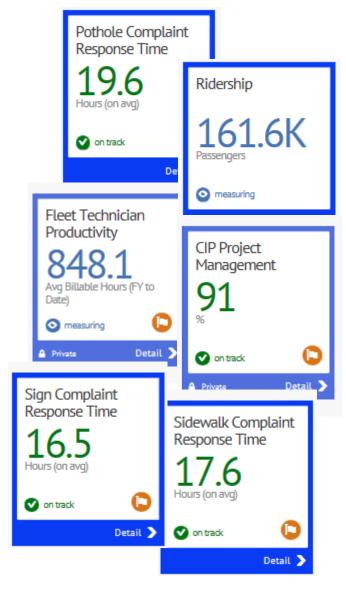




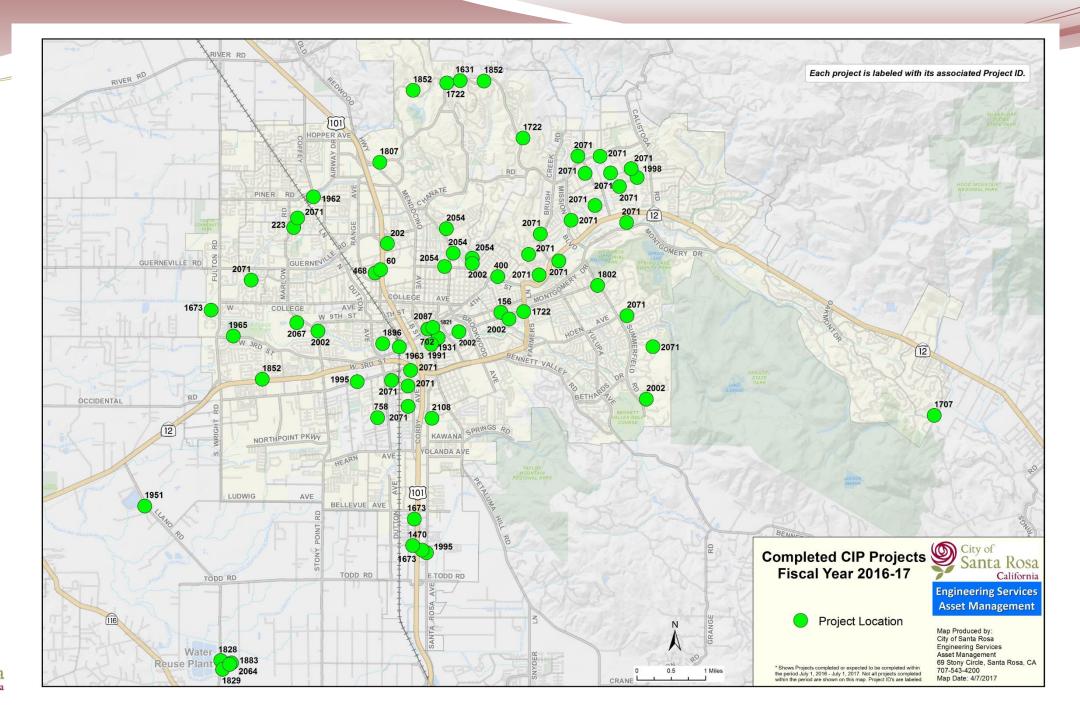


- Completed core service analyses for Electrical, Streets, and Fleet Maintenance Sections and established benchmark metrics for each.
- Fully integrated Facilities Maintenance into the department which included new work order/recordkeeping systems, reorganizing staff, developing new budget centers and tracking, increased customer outreach, and creating a sustainable work plan of in-house minor construction projects to support and fund the construction crews.
- Constructed \$25M of infrastructure improvements.
- Surveyed people impacted by CIP construction projects and received an overall satisfaction of 88%.

"Thank you - very happy it was completed!"









Materials Engineering accomplished the following:



- Number of field tests performed 2,341
- Number of laboratory tests performed 1,571
- Caltrans Reference Sample Program score 5 out of 5

Capital Projects Engineering completed:

- Old Courthouse Square Reunification construction
- Prince Gateway Park Spray Ground construction
- Caltrans milestone for Highway 101 Bicycle and Pedestrian Overcrossing
- Environmental review for Hearn Interchange at Highway 101
- Several pavement maintenance projects to preserve the City's roadways
- Many sewer and water upgrades to protect public health and safety





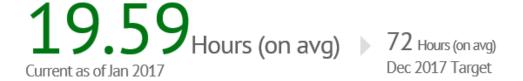
- Traffic Engineering staff logged 284 public requests for service or improvements.
 278 work orders to Street Maintenance for signing or striping were issued and completed.
- Planning phase of "Reimagining CityBus" adopted by Council which redesigned the entire fixed-route system – implementation scheduled May 21.
- CityBus Stops upgraded to meet ADA requirements.
- New CityBus bus stop signs designed and installed.
- Negotiated agreement with Greyhound to provide ticket sales, customer service and transit stop in Downtown Transit Mall.
- Work plan began on consolidation of Transit Administration and Transit Operations into Transit Operation Building – scheduled move in date July 2017.
- Transition of CityBus Customer Service Counter to Transit Mall completed in May 2017.



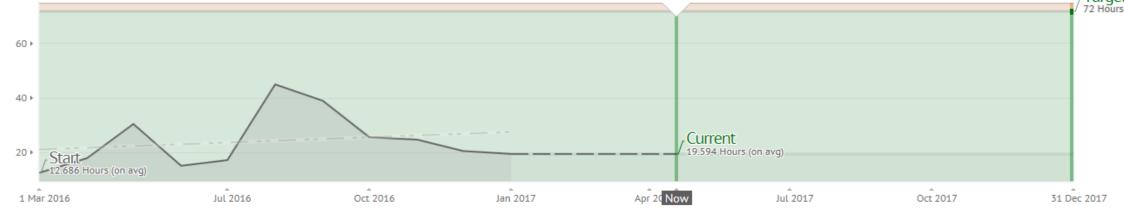
Key Performance Measures

Maintain Pothole complaint response time below 72 hours on avg through December 2017

This goal is measured by tracking Pothole complaint response time in Hours (on avg). Explore the data.









f 🔰 🖾

Key Performance Measures





Questions / Comments

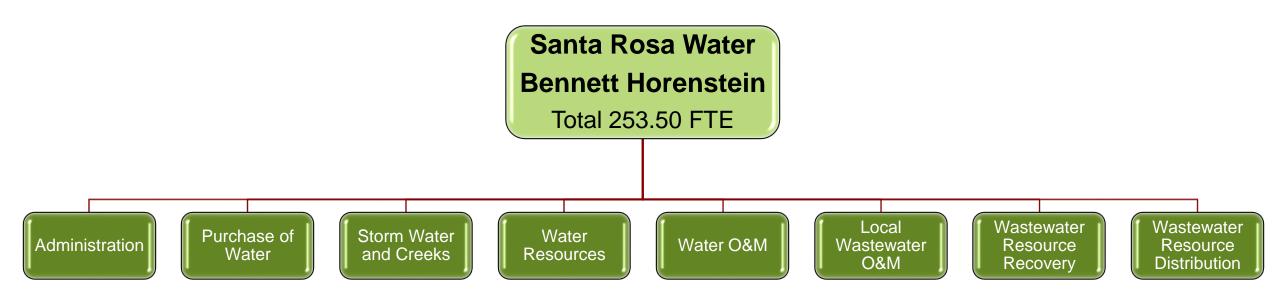


Santa Rosa Water FY 2017-18 Proposed Budget





Santa Rosa Water Organizational Chart





Santa Rosa Water Program Descriptions

- Administration: Supports the whole department by providing leadership, finance, human resources, safety and training, asset management, technology, energy management, water engineering services, and administrative support across all programs.
- Purchase of Water: Tracks the funds allocated to purchase water from the Sonoma County Water Agency.
- Storm Water & Creeks: Makes Santa Rosa a better place by enhancing creek
 health through restoration and community involvement, providing biological and
 engineering services, and managing storm water runoff to preserve and restore
 water quality and minimize flooding.



Santa Rosa Water Program Descriptions

- Water Resources: Develops and implements cost-effective water use efficiency programs for Santa Rosa Water's customers and plans for long-term water supply and wastewater capacity to meet the needs of the City's currently adopted General Plan
- Water O&M and Local WW O&M: Operates and maintains safe, economical, and dependable water distribution, wastewater collection, and urban reuse systems in an ethical and informative way for the customers of the City of Santa Rosa.



Santa Rosa Water Program Descriptions

- Wastewater Resource Recovery and Wastewater Resource Distribution: Provides treatment and beneficial reuse of recycled water and biosolids in a reliable, practical manner that provides the best use of our resources and minimizes waste disposal, while protecting public health and the environment.
- Debt Service: Pays down financing for large long lasting debt financed projects.
- O&M & CIP Projects: Supports the various programs within Santa Rosa Water by providing either one-time funding for specific projects or ongoing funding for continuing projects that span multiple years.



Santa Rosa Water Expenditures by Program

Expenditures by Program	2017-18	
(All Funds)	Budget	% of Total
Administration	6,365,545	4.4%
Purchase of Water	16,271,850	11.1%
Storm Water and Creeks	2,206,078	1.5%
Water Resources	1,237,773	0.9%
Water O&M	16,560,478	11.3%
Local Wastewater O&M	11,160,005	7.6%
Wastewater Resource Recovery	23,418,412	16.0%
Wastewater Resource Distribution	8,260,652	5.7%
Debt Service	26,299,446	18.0%
Total General Ledger	111,780,239	76.5%
CIP and O&M Projects	34,311,525	23.5%
Total Job Ledger	34,311,525	23.5%
Total	146,091,764	100.0%



Santa Rosa Water Expenditures by Category

Expenditures by Category	2016-17	2017-18	\$	%
(All Funds)	Budget	Budget	Change	Change
Salaries	19,137,442	20,446,096	1,308,654	6.8%
Benefits	9,891,487	10,762,070	870,583	8.8%
Professional Services	3,193,096	3,629,577	436,481	13.7%
Utility Billing Svcs	4,019,827	4,191,731	171,904	4.3%
Vehicle Expenses	3,082,951	3,280,978	198,027	6.4%
Utilities	4,438,881	5,368,598	929,717	20.9%
Purchase Water	16,160,300	16,271,850	111,550	0.7%
Operational Supplies	5,299,191	5,519,351	220,160	4.2%
Information Technology	1,812,359	2,075,870	263,511	14.5%
Debt Service	29,231,457	26,717,124	(2,514,333)	-8.6%
Liab/Property Insurance	754,440	776,798	22,358	3.0%
Other Miscellaneous	2,041,899	2,143,937	102,038	5.0%
Indirect Costs	9,509,846	10,262,259	752,413	7.9%
Capital Outlay	196,000	334,000	138,000	70.4%
CIP and O&M Projects	33,464,287	34,311,525	847,238	2.5%
Total	142,233,463	146,091,764	3,858,301	2.7%



Santa Rosa Water Expenditures by Fund

Expenditures by Fund	2016-17 Budget	2017-18 Budget	\$ Change	% Change
General Fund	303,667	329,069	25,402	8.4%
Water Funds	46,556,374	47,366,132	809,758	1.7%
Local Wastewater Funds	22,939,251	23,581,300	642,049	2.8%
Subregional Wastewater Funds	62,912,710	64,373,958	1,461,248	2.3%
Utilities Administration Fund	7,047,269	7,869,070	821,801	11.7%
Stormwater Funds	1,757,684	1,938,409	180,725	10.3%
Other Funds	26,600	8,600	(18,000)	-67.7%
Capital Improvement Fund	689,908	625,226	(64,682)	-9.4%
Total	142,233,463	146,091,764	3,858,301	2.7%



Budget Highlights

- Four new positions may be added to Water: three Administrative positions
 (Associate Right-of-Way Agent, Community Outreach Specialist and Senior Administrative Assistant) and one Electrical Technician at the Regional Water Reuse Plant, \$375K.
- One Limited Term Customer Service Representative is proposed for Utility Billing (Finance Department), funded by Water for Meter Upgrade Project.
- Two reclassifications: Environmental Services Officer (for a position approved last year) in the Regional Water Reuse System and a Sustainability Technician to a Sustainability Representative on the Water-Use Efficiency team.
- Electricity costs increased nearly 20% in the current fiscal year and that increase is reflected in the 2017/18 budget for approx. \$851K.
- Large reduction of \$2.5M in Debt Service payments based on loan amortization schedules.
- Multiple changes in O&M and CIP projects for approx. \$847K.

Budget Highlights

REVENUE

Assumption is that water usage will be flat compared to 2016-17

Assumption is that sewer usage will increase 2% based on 2016 winter water usage compared to FY 2016/17

Assumption is that all other revenue sources will remain consistent

WATER'S LONG TERM FINANCIAL PLAN

Projection is that the Water Fund will end FY 2017-18 at a \$1.2M deficit

Projection is that the Wastewater Fund will end FY 2017-18 at a \$126K deficit

Sufficient fund balance exists to cover these projected deficits

Additional long term planning will be undertaken to ensure reserve balances continue to cover projected operating and capital costs into the future



Budget Highlights

RATE RECOMMENDATIONS

In December 2015, the City Council approved a 5-year rate plan that authorized;

- The pass-through increase of any Sonoma County Water Agency wholesale rate to the water usage charge (the actual 2017 pass-through will average 2.2%)
- A 5% increase in the water fixed charge
- A 3% increase in the sewer fixed and usage charge
- COMBINED these increases would result in most customers receiving a rate increase of just under 3%

The Board of Public Utilities (BPU) recommends no changes to the preauthorized rate plan



Budget Highlights

RATE RECOMMENDATIONS - SAMPLE RESIDENTIAL BILL

5% increase to water fixed charge; average 2.2% increase to water usage charge 3% increase to sewer fixed and usage charges

			July	New
	tg	Current	Increase	Amount
Water Usage Tier 1	4.6	\$24.79	\$0.55	\$25.34
Water Usage Tier 2	3	\$18.87	\$0.40	\$19.27
Water Fixed Charge		\$11.32	\$0.57	\$11.89
Total Water		\$54.98	\$1.51	\$56.49
Sewer Usage	4.6	\$61.36	\$1.84	\$63.20
Sewer Fixed Charge		\$23.19	\$0.70	\$23.89
Total Sewer		\$84.55	\$2.54	\$87.09
TOTAL BILL		\$139.54	\$4.04	\$143.58



Accomplishments

- Staff worked with stakeholders and policymakers from nine different agencies in the Santa Rosa Plain to continue development of the Groundwater Sustainability Agency to comply with the 2014 Sustainable Groundwater Management Act.
- The High Strength Waste Receiving Facility was commissioned at the Regional Water Reuse Plant, increasing electrical generation output by 45% in the last three months of 2016 and reducing hauling distances of more than 670 truck trips.
- Began implementation of a \$2.5 million grant from the State Department of Water Resources to install 5,500 ultra-high efficiency toilets, aerators and showerheads in single-family and multi-family sites and 250 pre-rinse spray valves in commercial food handling sites at no cost to customers.

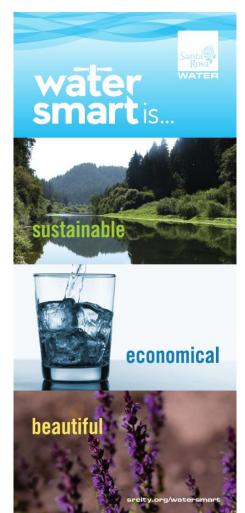


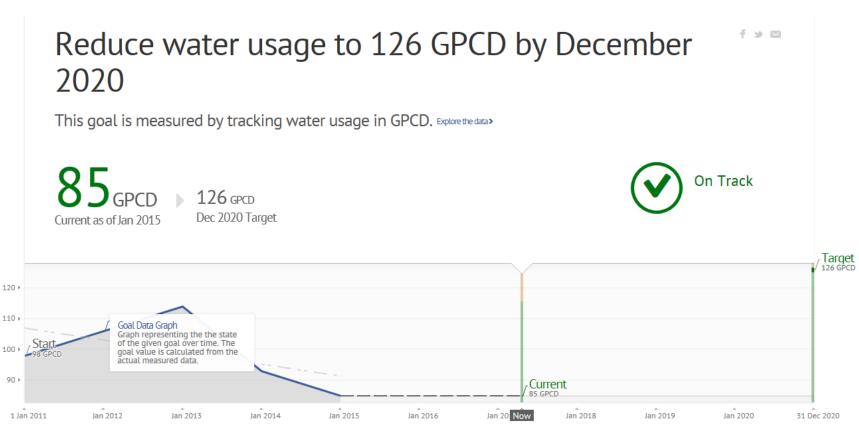
Accomplishments

- Well production at the Farmers Lane Well Treatment Plant was 399.804 million gallons (MG), representing nearly 8.0% of the total water delivered. The facility operated for 200 days with a daily average production of 2.0 million gallons per day (MGD).
- The Take it from the Tap! program reached nearly 3,000 students in over 20 schools in Santa Rosa and each student received a reusable water bottle.
 Additionally, the Tap! Hydration Station's presence at many local events provided community members with more than 4,000 bottles.
- In June 2016, after three years of unprecedented drought conditions and statewide emergency regulations, Santa Rosa Water was able to self-certify that, assuming continued extreme drought conditions for the next three years, water supply availability would meet projected demands. Based on this analysis, the City was no longer required to achieve a mandatory reduction target and was able to rescind the mandatory drought restrictions.



Key Performance Measures

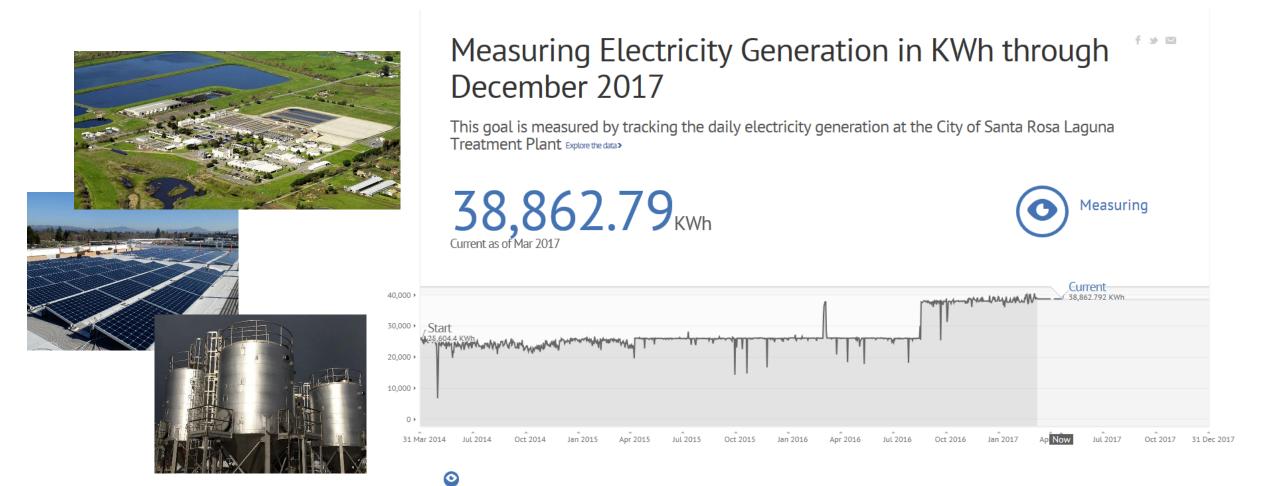








Key Performance Measures





Key Performance Measures







Questions / Comments



Citywide Capital Improvement Program FY 2017-18 Proposed Budget











Photos courtesy of The Press Democrat and City of Santa Rosa



Sample of Citywide Assets Total Value \$5 Billion



619 Miles of Water Mains 28,296 Water Valves 21 Reservoirs



329 Miles of Storm Drain 16,692 City-maintained Structures 66 Miles of Creeks



6,316 Hydrants



590 Miles of Sewer Mains 12,184 Sewer Manholes 17 Sewer Lift Stations



80 Parks (755 acres) Playground Equipment, Picnic Tables, Grills



Laguna Treatment Plant



207 Traffic Signals 53 Pedestrian Flashers



Miles of Road 493 Centerline Miles 1,099 Lane Miles



116 City-Owned Facilities City Hall, Fire Stations, Public Safety Building, Finley Community Center



Where do projects come from?

Council-adopted Planning Documents

General Plan

Council Goals

Master Plans

Bicycle and Pedestrian Master Plan

Water Master Plan

Sanitary Sewer Master Plan

City-wide Creek Master Plan

Ground Water Master Plan

Recreation & Parks Business and Strategic Action Plan

Park Master Plans

Area Plans

Downtown Station Area Specific Plan

North Station Area Plan

Climate Action Plan

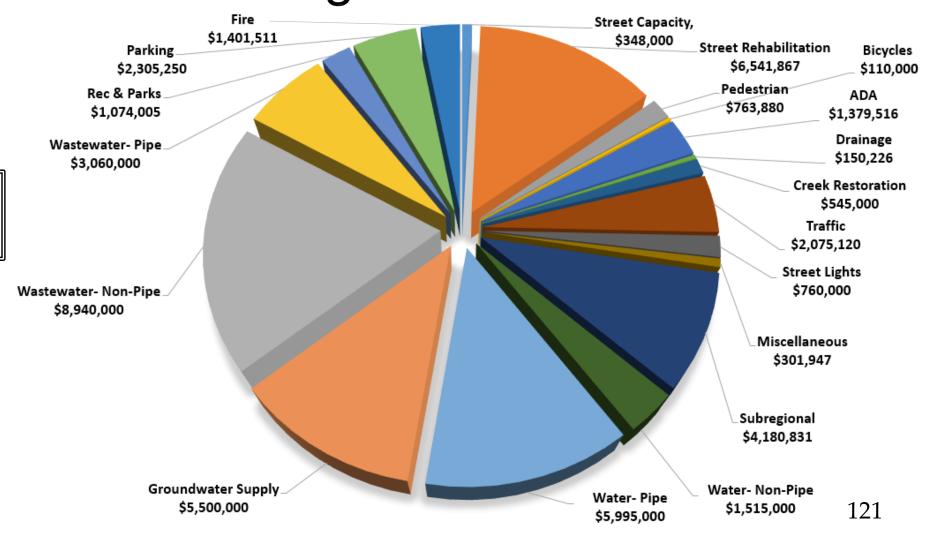
Community Advisory Board (CAB)

Community





Citywide CIP Budget 2017-18 Allocated Funding





TOTAL

\$46,947,153

General Fund CIP Budget 2017-18

GENERAL FUND				
ADA Facilities Projects	\$	1,200,000		
LED Street Light Replacement Program	\$	600,000		
Capital Projects Engineering to GF Departments	\$	50,000		
Fuel Station Repair at Municipal Services Center North	\$	34,780		
TOTAL	\$	1,884,780		



Fire Department Proposed 2017-18 CIP Budget



CAPITAL FACILITIES FEES				
Fire Training Center Improvements	\$	151,511		
SOUTHEAST AREA DEVELOPMENT IMPACT FEES				
South Santa Rosa Area Fire Station	\$	250,000		
SOUTHWEST AREA DEVELOPMENT IMPACT FEES				
Relocation of Fire Station 8	\$	1,000,000		
Total	\$	1,401,511		



Finance Department Proposed 2017-18 CIP Budget

PARKING FUND				
Garage Equipment Upgrade/Replacement	\$	2,000,000		
Meter Replacement	\$	305,250		
TOTAL	\$	2,305,250		





Recreation and Parks Department Proposed 2017-18 CIP Budget



PARK DEVELOPMENT FEES	ZONE	
Finley Aquatic Water Play	\$ 52,000	Z-1
A Place to Play Improvements	\$ 749,193	Z-1
Roseland Creek Park Improvements	\$ 9,186	Z-2
Doyle Park Improvements	\$ 52,240	Z-3
Howarth Park Improvements	\$ 82,631	Z-3
Kawana Springs Park Improvements	\$ 128,755	Z-4
TOTAL	\$ 1,074,005	



Santa Rosa Water CIP Proposed 2017-18 Budget







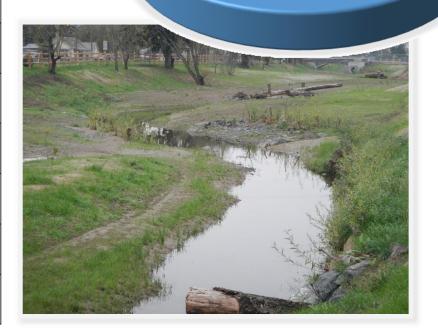






Storm Water & Creeks Proposed 2017-18 CIP Budget

PROJECT	AMOUNT		
Lower Colgan Creek Restoration Project Phase 2	\$	475,000	
Storm Water Drainage Improvements	\$	150,226	
Storm Water & Creek Restoration Projects	\$	50,000	
City Hall Plaza Demonstration Garden	\$	25,000*	
Piner Creek Improvements		20,000	
TOTAL	\$	720,226	



*Plus \$10,000 in Water

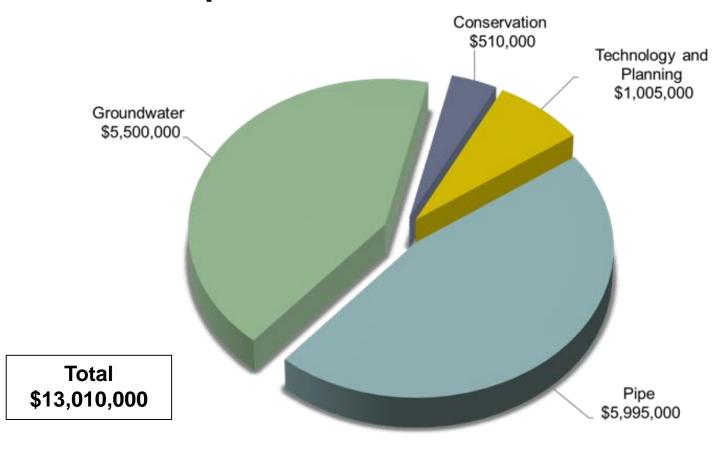


CFF Dev. Fees,

\$150,226

SW Enterprise Funds, \$570,000

Santa Rosa Water 2017-18 CIP Proposed Water





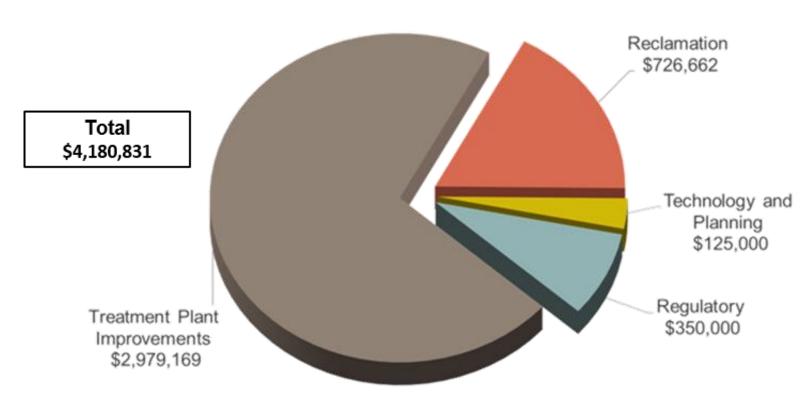


Santa Rosa Water 2017-18 CIP Proposed Wastewater





Santa Rosa Water 2017-18 CIP Proposed Water Reuse







Transportation & Public Works CIP Proposed 2017-18 Budget







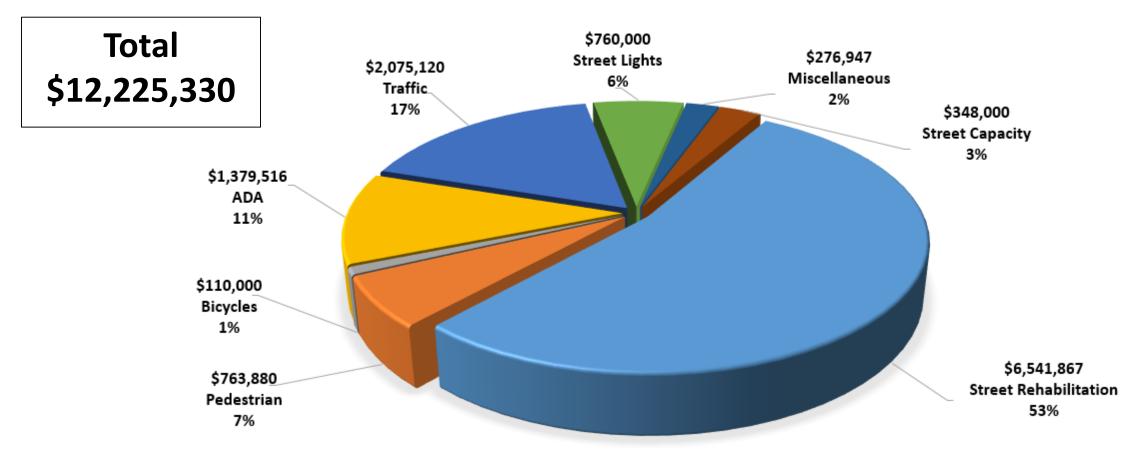








Transportation & Public Works 2017-18 CIP Proposed Allocated Funding by Project Type





Transportation & Public Works 2017-18 CIP Significant and New Projects



PROJECT HIGHLIGHTS	
Hearn Avenue at Highway 101 Interchange- Phase 3	\$ 2,600,000
Pacific Avenue Reconstruction	\$ 706,755
Slurry Seal Preparation and Traffic Control	\$ 450,000
Sidewalk Program	\$ 400,000
Slurry Seal Selected Streets	\$ 370,778
Hoen Avenue Washout Repair	\$ 265,000
Citywide Pedestrian Enhancements	\$ 150,000
Citywide Green Bike Lane Transition Enhancements	\$ 60,000
McDonald Area Traffic Calming	\$ 60,000
Flashing Yellow Left Turn Arrow Retrofit	\$ 40,000
Fulton Road Sidewalk Improvements- College to SR Creek	\$ 24,000



Questions / Comments



Closing Comments



FY 2017-18 General Fund Summary

Transfers IN	
Gas Tax	\$1.88M
Measure M	\$235K
Traffic Safety	\$400K
Consumer Protection Acct- Trust Fund	\$226K
Various	~\$41K
Total Transfers IN	\$2.8M
Transfers OUT	
CIP	\$1.88M
Parking Enforcement	\$1.06M
Homeless Services	\$1.1M
Real Property Transfer Tax- Homeless Svc & Aff Housing	\$1.1M
Transit Loan	\$900K
Transit Operations	\$85K
CHSQ Debt Service	\$728K
Various	~\$200K
Total Transfers OUT	\$7.1M

(in millions)

	Proposed Budget 2017-18
Revenue	\$153.1
Transfers In	2.8
Total	\$155.9
Expenditures	\$154.3
Transfers Out	7.1
Total	\$161.4
Use of GF Fund Balance	-\$5.5M

Proposed GF Additional Needs

Additional Need	On-Going	One-Time	Cumm. Addl Need
City Council	\$16,000	\$125,000	\$141,000
City Manager's Office	\$0	\$0	\$141,000
City Attorney's Office	\$40,000	\$0	\$181,000
Office of Community Engagement	\$55,000	\$0	\$236,000
Finance	\$102,000	\$0	\$338,000
Information Technology	\$93,420	\$20,000	\$451,420
Planning and Economic Development	\$0	\$825,000	\$1,276,420
Recreation and Parks	\$0	\$92,000	\$1,368,420
Housing and Community Services	\$15,500	\$0	\$1,383,920
Transportation and Public Works	\$0	\$84,780	\$1,468,700
TOTAL	\$321,920	\$1,146,780	\$1,468,700



Use of Unassigned General Fund Reserves

Unassigned Fund Balance	\$11.6M	Included in FY 2017-18 Budget
FY 2017-18 Operating Budget Deficit	-\$2.9M	Yes
Inter-fund loan to Transit	-\$904K	Yes
Roseland Annexation	-\$1.2M	Yes
Homeless Services	-\$466K	Yes
Use of Unassigned GF Fund Balance	-\$5.5M	
Roseland Annexation	-\$2.9M	Future
Rent Stabilization	-\$1.25M	Future
Rental Inspection	-\$700K	Future
Support of Cannabis Industry	-\$1.0M	Future

