

SOLID WASTE COLLECTION SERVICES AGREEMENT DISCOUNT PROGRAM OPTIONS

City Council Meeting November 14, 2017 Gloria Hurtado Deputy City Manager

BACKGROUND

August 29, 2017 – Solid Waste Collection
 Services Agreement with Recology approved

 City Council request for discount rate options for senior and/or low-income customers.

EXISTING SENIOR DISCOUNT PROGAM

- Current program under The Ratto Group:
 - Available to single family dwellings (SFD) aged 65+
 - o 6,156 current customers (~14%)
 - All cart sizes eligible

SENIOR DISCOUNT OPTION

Proposed program options

- Available to single family dwellings (SFD)
 aged 65+, primary residency and account
 holder
- 6,080 estimated customers (~14%)
- All cart sizes eligible, excluding largest cart option (96 gallon)
- Discount set at 10% or 20% based on Council direction
- Fiscal impact (funded annually through reduction in franchise fees)
 - **>** 10% \$238,000
 - > 20% \$412,000

LOW-INCOME DISCOUNT

- Currently no program under The Ratto Group
- City Council expressed interest in low-income discount options as a potential alternative to a senior discount
- Option to align program with the PG&E CARE program

LOW-INCOME DISCOUNT OPTION

Proposed program options

- Discount offered to all low-income households, including low-income seniors
- 22,700 estimated customers (~23%)
- All cart sizes eligible
- Discount set at 10% or 20% based on Council direction
- Fiscal impact (funded annually through reduction in franchise fees)
 - > 10% \$439,000
 - > 20% \$877,000

RECOMMENDATION

It is recommended by the City Manager's Office that the Council, by Resolution, approve a Low-Income Discount Program.

QUESTIONS?

