

R.♥.C

SONOMA COUNTY

REBUILDING OUR COMMUNITY

***Mission Statement:** ROC Sonoma County is a collaborative network that addresses the long-term recovery needs related to the disaster of the 2017 Sonoma County Fires.*

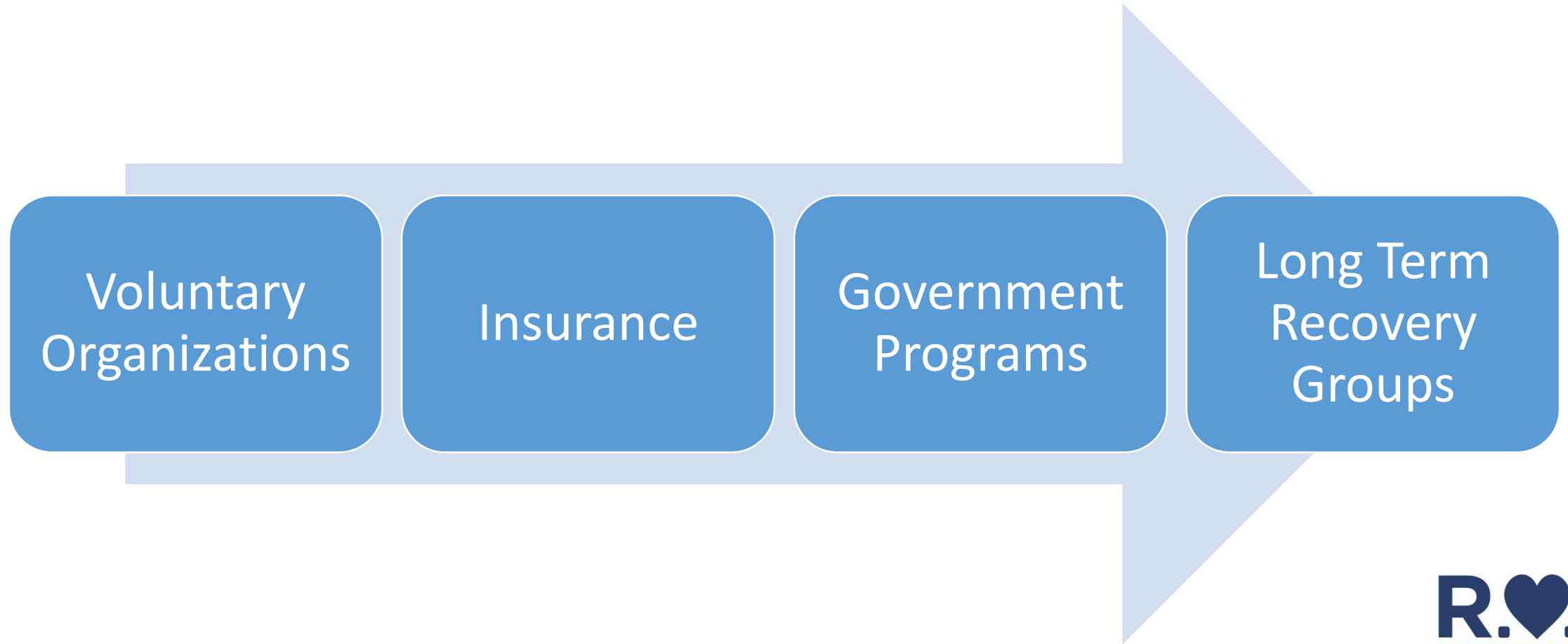
What is ROC Sonoma County?

- Long Term Recovery Groups (LTRG) are formed out of the National VOAD (Voluntary Organizations Active in Disaster) after a disaster occurs in their community.
- Long Term Recovery Groups are focused on filling the unmet needs of ***individuals and households*** affected by the disaster. We expect to be doing this work for at least the next 5 years.
- Multi-agency collaborative that works to reduce duplications of service and streamline care for those affected by the disaster

What is ROC Sonoma County?

- Coordinates with FEMA and local service providers to create a master list of individuals impacted by the disaster
- Target Population is anyone primarily or secondarily affected by the 2017 wildfires, but we prioritize those who are most vulnerable and underserved
- Focused on individual recovery, and linked into the larger community recovery efforts

Sequence of Delivery in a Disaster



Committees

- Disaster Case Management (Karen Shimizu, Catholic Charities)
- Resources Committee (Jennifer O'Donnell, United Way)
- Housing Committee (Tom Schwedhelm, City of Santa Rosa)
- Communications Committee (Heather Irwin, Sonoma Family Meals)
- Community Engagement Committee (Karin Demarest, Community Foundation)

Disaster Case Management

- Four agencies participating in disaster case management
 - Catholic Charities
 - Community Action Partnership
 - Jewish Family and Children's Services
 - Tzu Chi
- We currently have 9 disaster case managers and 3 disaster case management supervisors.
- Work with individuals to assign Triage Levels 1-4 with Level 4 being the most vulnerable. 65% of our cases are set at a Level 3 or 4 triage

Unmet Needs Table

- Protection against duplication of services and funds
- Group of funders to assist with unmet needs
- Primary resource for most significant needs facing individuals who were affected by the disaster



How are we resourced?

- FEMA: \$2.7M grant for Disaster Case Management administered through Catholic Charities of the Diocese of Santa Rosa
- Philanthropic Dollars: To fund the unmet needs of individual fire survivors, we have partnered with Community Foundation of Sonoma County in creating a fund for Unmet Needs, that has already surpassed \$1.7M
- In-Kind Donations: Through our donations and volunteer committee, we have received millions of dollars worth of in-kind donations
- ROC Resource Center: One-stop shop for individuals affected by the disaster and hosted by Community Action Partnership (CAPS) funded by Tipping Point

What have we accomplished?

- Established a framework for collaborative care for fire survivors with over 30 organizations involved
- Have done an initial 1,313 triage assessments of our communities' most vulnerable fire survivors including 4,241 participant contacts
- Have 1,212 open cases (384 FEMA registered and 652 Non-FEMA registered) with 204 cases closed (68 FEMA registered and 123 Non-FEMA registered)
- Our ROC Resource Center has had 429 walk-in encounters with 475 intakes completed, and 170 partner meetings.
- Have helped over 200 fire impacted families find new housing
- We estimate between 100-150 households who will qualify for a volunteer rebuild

Next Steps

- Increase staffing & resources at the R.O.C. Resource Center (141 Stony Circle, Suite 204) in partnership with County of Sonoma
- Fundraising for Unmet Needs Fund
- Implementation of City of Santa Rosa Housing Vouchers (24)
- Volunteer based rebuilding of homes with Hope City



Contact Information

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