

Mission Statement: ROC Sonoma County is a collaborative network that addresses the long-term recovery needs related to the disaster of the 2017 Sonoma County Fires.



## What is ROC Sonoma County?

- Long Term Recovery Groups (LTRG) are formed out of the National VOAD (Voluntary Organizations Active in Disaster) after a disaster occurs in their community.
- Long Term Recovery Groups are focused on filling the unmet needs of individuals and households affected by the disaster. We expect to be doing this work for at least the next 5 years.
- Multi-agency collaborative that works to reduce duplications of service and streamline care for those affected by the disaster



## What is ROC Sonoma County?

- Coordinates with FEMA and local service providers to create a master list of individuals impacted by the disaster
- Target Population is anyone primarily or secondarily affected by the 2017 wildfires, but we prioritize those who are most vulnerable and underserved
- Focused on individual recovery, and linked into the larger community recovery efforts



# Sequence of Delivery in a Disaster

Voluntary Organizations

Insurance

Government Programs

Long Term Recovery Groups



### Committees

- Disaster Case Management (Karen Shimizu, Catholic Charities)
- Resources Committee (Jennifer O'Donnell, United Way)
- Housing Committee (Tom Schwedhelm, City of Santa Rosa)
- Communications Committee (Heather Irwin, Sonoma Family Meals)
- Community Engagement Committee (Karin Demarest, Community Foundation)



### Disaster Case Management

- Four agencies participating in disaster case management
  - Catholic Charities
  - Community Action Partnership
  - Jewish Family and Children's Services
  - Tzu Chi
- We currently have 9 disaster case managers and 3 disaster case management supervisors.
- Work with individuals to assign Triage Levels 1-4 with Level 4 being the most vulnerable. 65% of our cases are set at a Level 3 or 4 triage



#### **Unmet Needs Table**

- Protection against duplication of services and funds
- Group of funders to assist with unmet needs
- Primary resource for most significant needs facing individuals who were affected by the disaster





### How are we resourced?

- FEMA: \$2.7M grant for Disaster Case Management administered through Catholic Charities of the Diocese of Santa Rosa
- Philanthropic Dollars: To fund the unmet needs of individual fire survivors, we have partnered with Community Foundation of Sonoma County in creating a fund for Unmet Needs, that has already surpassed \$1.7M
- In-Kind Donations: Through our donations and volunteer committee, we have received millions of dollars worth of in-kind donations
- ROC Resource Center: One-stop shop for individuals affected by the disaster and hosted by Community Action Partnership (CAPS) funded by Tipping Point

# What have we accomplished?

- Established a framework for collaborative care for fire survivors with over 30 organizations involved
- Have done an initial 1,313 triage assessments of our communities' most vulnerable fire survivors including 4,241 participant contacts
- Have 1,212 open cases (384 FEMA registered and 652 Non-FEMA registered) with 204 cases closed (68 FEMA registered and 123 Non-FEMA registered)
- Our ROC Resource Center has had 429 walk-in encounters with 475 intakes completed, and 170 partner meetings.
- Have helped over 200 fire impacted families find new housing
- We estimate between 100-150 households who will qualify for a volunteer rebuild

#### **Next Steps**

- Increase staffing & resources at the R.O.C. Resource Center (141 Stony Circle, Suite 204) in partnership with County of Sonoma
- Fundraising for Unmet Needs Fund
- Implementation of City of Santa Rosa Housing Vouchers (24)
- Volunteer based rebuilding of homes with Hope City





# Contact Information

www.rocsonomacounty.org https://www.facebook.com/rocsonomacounty/

Adam Peacocke: adam@feathervine.com; 707-235-6506

Jennielynn Holmes: <a href="mailto:jholmes@srcharities.org">jholmes@srcharities.org</a>; 707-800-2372

