

## **Good Neighbor Policy**



**Old School Cannabis** 

100 Sebastopol Rd, Santa Rosa, CA 95407

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Our organization has a good neighbor policy which means:

- 1. We have a bilingual community liaison on staff who is always prepared to address any questions, comments, or concerns that a neighbor or member of the community may have.
- 2. We will offer neighbors the direct contact for this staff member who will be responsible for prompt replies on the next business day.
- 3. We will work to address these concerns directly and without having to involve city and county staff.
- 4. We will perennially check in with our direct neighbors to make sure that any concerns about our operation or ideas for its improvement are heard, as well we will report back to them on what we have done to address these concerns and ideas.
- 5. We will work to maintain and keep clean the roads leading to our property to help ensure that it is safe for both ourselves and our neighbors.
- 6. We will not engage in activities that may disturb the neighbors, including, but not limited to, odors, noise, light pollution, exhaust, and parking.
- 7. We will drive safely in and around the property.
- 8. We will be polite to our neighbors and their quests.
- 9. We will work to keep our parking area litter free around our location in order to support great neighbor relations.
- 10. Considering that we are in an industrial center but near to residential homes, we will conduct standard business efforts, such as conducting deliveries and exterior maintenance, during normal extended business hours, between 6am and 9pm, but not between the hours of 9pm and 6am.
- 11. We will treat our property and the neighboring properties with reverence and respect.
- 12. We will always be mindful of our sensitive operations and demonstrate the utmost respect to our neighbors, their quests, and their customers.
- 13. Each of our staff and customers will be made aware of the Good Neighbor Policy and will be disciplined or removed if they demonstrate unwillingness to comply with this policy.