



HOUSING CHOICE VOUCHER PROGRAM WAITING LIST UPDATE

Housing Authority
September 27, 2021

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WAITING LIST PURPOSE

- The Housing Choice Voucher program is a federally funded rental assistance program administered through local Public Housing Authorities (PHA)
- Each PHA has a contract with the Department of Housing and Urban Development (HUD) for a specific number of vouchers
- There are generally not enough vouchers in the contract to meet local need
- Waiting Lists are established and managed by the PHAs for their local programs

WAITING LIST STRUCTURE

- The Waiting List is organized by date of application and by lottery within application year
- Limited Preferences apply for specific target populations
 - Homeless referred through Coordinated Entry
 - Disaster survivors referred through recovery center
- Current Waiting List: 2,988 households
 - Separate Waiting Lists are established for Project-Based Voucher sites by surveying all Waiting List households for eligibility and interest in the projects

WAITING LIST PROCEDURES

- Generally, Waiting List opens for new applicants every two years; updated in the alternate years
- Historical process: paper applications distributed through community partners and in office
- COVID-19 pandemic impacted timeline and procedures

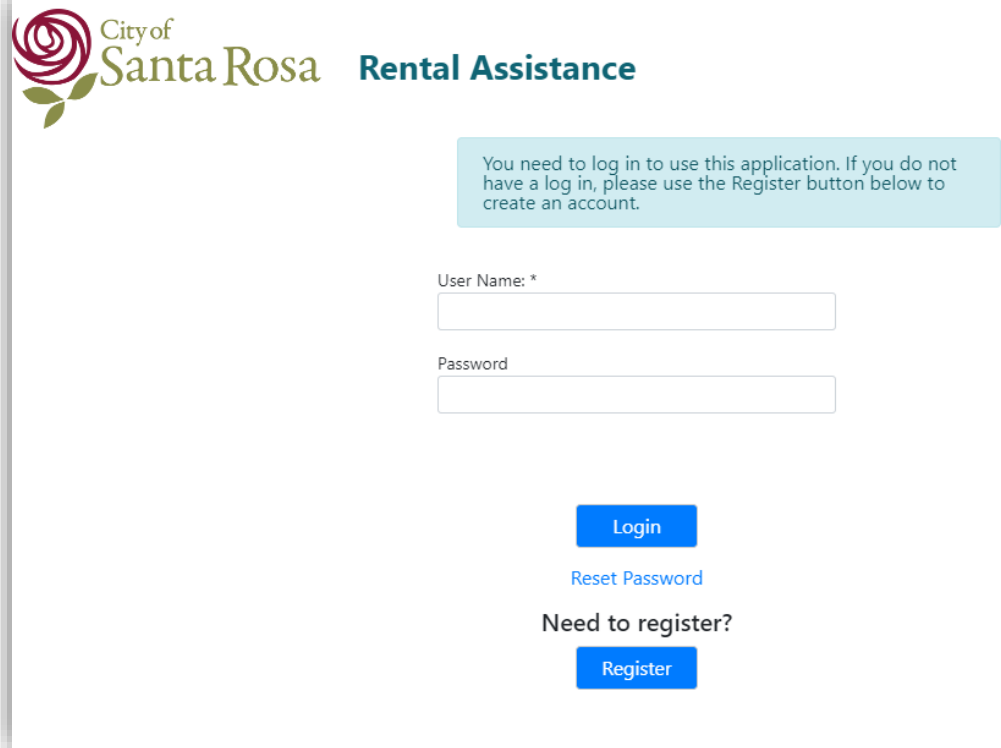
NEW ONLINE WAITING LIST

In-house program in development since 2019

Allows greater access to wider audience

Reduces administrative burden

Alternate access available for those who request it



The screenshot shows the login interface for the City of Santa Rosa Rental Assistance program. At the top left is the City of Santa Rosa logo, featuring a stylized rose. To the right of the logo, the text "City of Santa Rosa" is displayed in a serif font, followed by "Rental Assistance" in a bold, sans-serif font. Below the header, a light blue message box states: "You need to log in to use this application. If you do not have a log in, please use the Register button below to create an account." Underneath this message are two input fields: "User Name: *" and "Password". Below the password field is a blue "Login" button. Below the login button is a blue link that says "Reset Password". At the bottom, there is a text prompt "Need to register?" followed by a blue "Register" button.

City of Santa Rosa Rental Assistance

You need to log in to use this application. If you do not have a log in, please use the Register button below to create an account.

User Name: *

Password

Login

[Reset Password](#)

Need to register?

[Register](#)

WAITING LIST OPENING OUTREACH AND MARKETING



LISTA DE ESPERA APERTURA DE LOTTERÍA


SE ABRE - SEPTIEMBRE 1, 2021

SE CIERRA - OCTUBRE 31, 2021

WAITING LIST OPENING MARKETING AND OUTREACH

Search Search History Log In/Register

Select Language
Powered by Google Translate

 **Rental Assistance**

You need to log in to use this application. If you do not have a log in, please use the Register button below to create an account.

User Name: *

Password

Login

[Reset Password](#)

[Need to register?](#)

Register

Click "Register"

CREATE AN ACCOUNT

ONLINE OPENING STATISTICS

- 3,303 lottery applications successfully submitted in the first 15 days of opening
- Technical support available 5 days per week
- Alternate access available
- Multiple community partners engaged
- Marketing and outreach will continue through October
 - Radio, social media, press release, interviews
 - Outreach to bilingual and monolingual communities through Community Engagement

Questions?