

RESOLUTION NO. 1274

RESOLUTION OF THE BOARD OF PUBLIC UTILITIES RECOMMENDING THAT THE COUNCIL OF THE CITY OF SANTA ROSA INTRODUCE AN ORDINANCE AMENDING SECTIONS 14-04.010 AND 14-04.140 OF TITLE 14 OF THE SANTA ROSA CITY CODE TO MODIFY PROVISIONS RELATED TO MONTHLY WATER AND SEWER BILLS

WHEREAS, the Water Billing Division of the Finance Department bills Santa Rosa Water customers for water and/or sewer service every month; and

WHEREAS, all Santa Rosa Water customers connected to the public water system are billed based on actual usage measured through a water meter; and

WHEREAS, Santa Rosa Water customers are separated into eight billing cycles and each billing cycle currently has a billing period ranging from 28 to 35 days; and

WHEREAS, Santa Rosa Water has recently completed installation of Advanced Metering Infrastructure (AMI) which allows for more consistent billing periods for water and sewer customers; and

WHEREAS, City Code Section 14-04.010 defines “Billing period” and states that billing periods occur 12 times per calendar year, and City Code Section 14-04.140 Bills Generally states that “The City shall render bills 12 times per calendar year.”; and

WHEREAS, in order to modify the billing period from 28 to 35 days to a billing period ranging from 28 to 32 days, it is necessary to issue a 13th bill to some customers in 2021; and

WHEREAS, in order to issue a 13th bill in 2021 to certain customers, the definitions in City Code Section 14-04-010 and the provisions in Section 14-04-140 will need to be modified.

NOW, THEREFORE, BE IT RESOLVED that the Board of Public Utilities recommends that the City Council introduce an ordinance amending Sections 14-04-010(B) and 14-04-010(G) and Section 14-04.140 of Title 14 of the Santa Rosa City Code to modify definitions and provisions related to monthly water and sewer billing.

