



# City of Santa Rosa

## Legislation Details

**File #:** 16-0933      **Version:** 1      **Name:** R3 Review of North Bay Corp  
**Type:** CC- Report      **Status:** Agenda Ready  
**File created:** 6/22/2016      **In control:** City Council  
**On agenda:** 7/12/2016      **Final action:**  
**Title:** REPORT - R3 CONSULTING GROUP, INC. REVIEW OF NORTH BAY CORPORATION

**BACKGROUND:** The City of Santa Rosa recently engaged R3 Consulting Group, Inc. to complete a comprehensive review of performance, customer rates and diversion rates for the City's franchised solid waste hauler, North Bay Corporation.

The City and North Bay Corporation have had an exclusive franchise agreement in place since 2003. The contract was last amended in 2010, the amendment included the addition of street sweeping services. The contract is a comprehensive document which details the scope of work; establishes performance standards and expectations; provides a mechanism for performance audits; and establishes remedies for non-compliance.

The City entered into a contract with R3 in January 2016 to complete a comprehensive review of contract performance. R3 reported that North Bay Corporation is not meeting a number of the contract provisions, major findings have been detailed.

**RECOMMENDATION:** It is recommended by the City Manager's Office that the Council, by motion, accept the Final Report by R3 Consulting Group, Inc. submitted on May 17, 2016, and authorize staff to prepare a request for proposals (RFP) for a new contract for solid waste collection, recycling and street sweeping services and, by resolution, appropriate \$150,000 and authorize the City Manager to negotiate and award a contract for the completion of the RFP process.

**Sponsors:**

**Indexes:** Not a Project

**Code sections:**

**Attachments:** 1. Staff Report, 2. Attachment 1, 3. Attachment 2, 4. Attachment 3, 5. Resolution, 6. Presentation

Date	Ver.	Action By	Action	Result
7/12/2016	1	City Council		