

At approximately 8:45am on Wednesday, February 4, I emailed four City of SR departments as well as a lieutenant with the Santa Rosa Police Department regarding a matter involving city owned property. Specifically, Upper Brush Creek Neighborhood Park.

I then followed-up that text-only email with a few more emails, each with either photographs or video attachments to provide evidence supporting what I had written.

The four city departments were:

- The City Manager's Office
- The Office of the City Attorney
- The Risk Management Division
- The City of Santa Rosa Parks Department

That evening, after realizing that I forgot to include the city councilmember in whose district the park is located as a recipient of my email, I forwarded all the emails to that councilmember, including an apology for failing to include the councilmember on the original emails.

Within roughly 12 hours, the police lieutenant, Brenda Harrington, replied to my email to acknowledge its receipt, to thank me for the message, photographs and videos. She further explained what I could expect in terms of the police department's efforts to rectify the issue. In other words, her

response was timely, supportive and thorough. Or, said another way, courteous and professional.

Except for automated replies from the Park Superintendent and the Risk Manager notifying me that they were out of the office, as of a few minutes ago, no other recipient of my email has replied. My councilmember or a member of her staff, the city manager's office, the city attorney's office ... Five full business days later, nothing. In other words, neither courteous nor professional.

I am told that I should not expect any of you to reply during this meeting to what I had to say today. I don't know why that is the council's policy, but I do know it is disappointing. Hopefully, someone will make an effort to let me know that the concerns detailed in my email will not continue to fall on deaf ears.