

EXHIBIT B

RE: **Queue Management Plan for 7Brew Drive Thru**
2249 Santa Rosa Avenue, Santa Rosa, CA
Our Job No. FOR.25.42281.01

Objective: To efficiently manage the drive-thru queue and prevent traffic congestion in adjacent areas during peak times.

1. **Queue Capacity:**
 - The drive-thru lane is designed to hold a maximum of 12 vehicles as per the traffic study.
2. **Queue Monitoring and Staffing:**
 - An employee will actively monitor the drive-thru queue length during peak hours.
 - Once the queue reaches 12 vehicles, an employee will walk out to the entrance to prepare for traffic management. The queue is monitored with employees outside to ensure staff are aware when the queue reaches the 12th vehicle.
 - The deployed employees will be assigned a hand-held ordering tablet. Using these tablets speeds up the process of taking orders, helps prepare food more quickly, reduces wait times, and allows the drive-thru queue to clear faster.
 - 3 walk out doors are proposed along the southern building façade allowing more employees to deliver drinks simultaneously and fast operations.
3. **Traffic Management Procedure:**
 - If the queue reaches 12 vehicles, the employee will:
 - Direct cars to park in the designated pull forward spaces at the front of the building.
 - Direct cars to wrap around the parking island in the middle of the site to wrap round the west side of the site and stack internally to the site.
4. **Signage and Communication:**
 - Clear signage will be placed at the 6 emergency overflow spaces that designed the spots as pull forward spaces.
 - Temporary signage can be places at the Santa Rosa Avenue entrance to direct cars to the right to stack around the west side of the site.
5. **Expected Outcome:**
 - By managing the queue limit at 12 vehicles and utilizing the 6 pull forward spaces, this plan aims to prevent congestion on nearby roads, minimize customer wait times, and ensure an orderly flow of traffic around the building.
 - This cycle will be repeated as necessary during peak hours to maintain optimal traffic flow.