



APARTMENTS RESIDENTIAL COMMERCIAL

### Inspection of unit 806

Bethlehem Towers

801 Tupper St

Santa Rosa Ca, 95404

Upon inspection, unit 806 was found to be extremely unsanitary. The unit is an example of hoarding at its most advanced state. I use the word "extreme" to describe the level of sanitation because on a scale of 1-10, 1 being clean and 10 being the most unsanitary, unit 806 is a 10. In over 14 years of pest management, I can honestly report that I have not seen worse conditions in an occupied dwelling.

Garbage, rotting food, food wrappers/containers, shredded cardboard, plastic and debris cover all floor space and flat surfaces. Mold has grown on most of these surfaces whether covered by rotting food or just garbage that is piled up. The front door only opens halfway due to boxes and garbage bags stacked directly inside. Bathroom door cannot close for the same reason with random garbage items blocking all open space. It is not possible to fully enter the kitchen as garbage is stacked floor to ceiling. All counter surfaces are covered in molding food. There is no space to pull out appliances to sanitize or treat for pests. For treatment we need access to the space behind the refrigerator, oven and under all sinks. All these areas are currently blocked from access.

Entering further into the unit is very difficult as there is only a 1 foot wide "trail" that leads to the balcony area and a similar "trail" leading to the bedroom. Again, the entire way is lined by boxes, filth and debris that are covered in mold. The smell is unbearable, and the air is thick with flies. It is recommended that anyone entering or clearing out unit 806 wear a full hazmat suit, face mask and respirator. In my estimation the unit would be best described as a biohazard. Mysterious liquid, mold and/or filth touch every inch of the interior space. In addition to the kitchen appliances not being available for full treatment, so too are the AC/heater unit and ventilation duct areas as well as the bathroom.

In order to perform pest services inside unit #806 all garbage and waste must be completely removed, all doorways and pathways through the unit must be clear. All appliances, electrical outlets, switch plates and sinks must be fully accessible. The floors and surfaces must be clean. No rotting food, filth film, mysterious liquids or foulness of any kind should impede the work of staff or maintenance technicians. All staff, vendors and management should have a sanitary space to perform work and inspections.

Current infestations inside unit #806 include rats, cockroaches, flies and possibly bedbugs. Every effort made by staff and pest control to address these infestations has been prevented by both the conditions



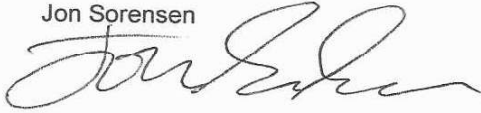
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# ATTACHMENT 5

## Exterminator report

inside the unit and by the uncooperative, unruly behavior of the tenant. I have witnessed verbal abuse of the management, the maintenance staff, the tenant's neighbors and myself on several separate occasions. Recommendations our company have made to prepare the unit for service have been ignored by the tenant. Requests by staff to improve sanitation within the unit have been met with verbal abuse and raised voices. As far as I can tell, the tenant refuses to accept any fault for the current condition of the living space and blames all problems within the unit on the building itself or the "incompetence" of the building staff or myself. I believe the unit to be a dangerous space as an "avalanche" of garbage could occur at any time. I also believe the unit to be a fire hazard as doorways and pathways of escape are blocked and electrical outlets and appliances are cluttered with waste surrounding potential flash points. For the health and wellbeing of all residents, neighboring units and current tenant of 806, I strongly recommend that the unit be sanitized and made fit for service as soon as possible.

Jon Sorensen



Rats to Roaches Pest Control  
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