# OPERATING AGREEMENT FOR THE SAFE PARKING PROGRAM CATHOLIC CHARITIES OF THE DIOCESE OF SANTA ROSA (F002431/V001972) ALN 21.027

This Operating Agreement for the Safe Parking Program ("Agreement") is made this <u>1st</u> day of <u>January</u>, 2024 by and between the **CITY OF SANTA ROSA** ("City") and **CATHOLIC CHARITIES OF THE DIOCESE OF SANTA ROSA**, a California non-profit corporation ("Contractor").

#### **RECITALS**

- A. City and Contractor entered into an initial Operating Agreement for the Safe Parking Program (Program) for the period January 1, 2022 to December 31, 2022 (Year 1).
- B. City and Contractor executed two amendments to update reporting requirements and federal provisions and extend the term of the agreement for an additional year from January 1, 2023 to December 31, 2023 (Year 2) and provide additional funding.
- C. City desires to retain the services of Contractor to operate the Program pursuant to this Agreement for the period of January 1, 2024, through June 30, 2025 (Year 3).
- D. City wishes to fund the Program, using Federal American Rescue Plan Act (ARPA), grant funds, and local funds.
- E. The parties have negotiated upon the terms pursuant to which Contractor will operate the Program and City will fund the Program and have herein reduced such terms to writing.

#### **AGREEMENT**

#### 1. SCOPE OF SERVICES

Contractor shall, in a manner satisfactory to City, administer and conduct the Program described in **Exhibit A** ("Scope of Services").

#### 2. TERM OF AGREEMENT

The term of this Agreement shall commence on January 1, 2024, and end on June 30, 2025.

#### 3. **PROGRAM FUNDING**

- A. Notwithstanding any other provision of this Agreement, Program funding from City to Contractor shall not exceed one million nine hundred forty-nine thousand, seven hundred thirty-nine and no/100 dollars (\$1,949,739) for the period of January 1, 2024, through June 30, 2025. The City's Chief Financial Officer is authorized to pay all proper claims from Key 00653/Fund 1276 (\$784,390.97), Key 42143/Fund 1209 (\$165,348.03), and Key 42146/Fund 1209 Encampment Resolution Fund (\$1,000,000). Of the \$1,949,739, \$949,739 is to be paid under this Agreement and the balance (\$1,000,000) is to be paid under a Grant Agreement for Encampment Resolution Fund (ERF) Program between the City and Contractor, dated August 7, 2023.
- B. Payments by City to Contractor shall be made monthly in arrears based on the Budget in **Exhibit B** and upon the proper documentation of expenditures. On or before the fifteenth day of each month, Contractor shall submit an invoice to City for the prior month. The Director of Housing and Community Services (Director) will review each invoice and may deny reimbursement where: 1) an expenditure is questionable or improperly documented; or 2) where Contractor has not provided Program services. Invoices submitted after 30 days shall include acceptable written justification for the delay.
- C. In the event that the Director determines that Contractor is not fully providing the Program services identified in **Exhibit A**, he shall have the right to reduce the grant award, unless the failure to provide services is beyond Contractor's control. The exercise by the Director of City's rights under this provision shall not be construed as a waiver by City of any other right or remedy.

#### 4. INSURANCE

Contractor shall maintain in full force and effect all of the insurance coverage described in, and in accordance with, **Attachment One**, "Insurance Requirements" which is attached hereto and hereby incorporated and made part of this Agreement by this reference. Maintenance of the insurance coverage as set forth in **Attachment One** is a material element of this Agreement and a material part of the consideration provided by Contractor in exchange for City's agreement to make the payments prescribed hereunder. Failure by Contractor to (i) maintain or renew coverage, (ii) provide City notice of any changes, modifications, or reductions in coverage, or (iii) provide evidence of renewal, may be treated by City as a material breach of this Agreement by Contractor, whereas City shall be entitled to all rights and remedies at law or in equity, including but not limited to immediate termination of this Agreement. Notwithstanding the foregoing, any failure by Contractor to maintain required insurance coverage shall not excuse or alleviate Contractor from any of its other duties or obligations under this Agreement. In the event Contractor, with approval of City pursuant to

Section 10 below, retains or utilizes any subcontractors in the provision of any services under this Agreement, Contractor shall assure that any such subcontractor has first obtained, and shall maintain, all of the insurance coverage requirements set forth in the Insurance Requirements in **Attachment One**.

#### 5. <u>INDEMNITY/LIABILITY</u>

Contractor shall, to the fullest extent permitted by law, indemnify, protect, defend and hold harmless City, and its employees, officials and agents ("Indemnified Parties") from all claims, demands, costs or liability (including liability for claims, suits, actions, arbitration proceedings, administrative proceedings, regulatory proceedings, losses, expenses or costs of any kind, interest, defense costs, and expert witness fees), that arise out of, pertain to, or relate to the negligence, recklessness, or willful misconduct of Contractor, its officers, employees, volunteers or agents, in said performance of services under this Agreement, excepting only liability arising from the sole negligence, active negligence or intentional misconduct of City. If there is a possible obligation to indemnify, Contractor's duty to defend exists regardless of whether it is ultimately determined that there is no obligation to indemnify.

#### 6. INDEPENDENT CONTRACTOR

- A. The parties intend that Contractor, in performing services herein specified, shall act as an independent contractor and shall have control of its work and the manner in which it is performed. It shall be free to contract for similar services to be performed for other employers while it is under contract with City. Contractor is not to be considered an agent or employee of City and is not entitled to participate in any pension plan, medical, or dental plans, or any other benefit provided by City for its employees.
- B. In the event that Contractor or any employee, agent or subcontractor of Contractor providing services in operation of the Program is determined by a court of competent jurisdiction or the California Public Employees Retirement System ("PERS") to be eligible for enrollment in PERS as an employee of the City, Contractor agrees to indemnify, defend and hold harmless City for the payment of any employee and/or employer contributions for PERS.

#### 7. <u>SUCCESSORS AND ASSIGNS</u>

City and Contractor each binds itself, its partners, successors, legal representatives, and assigns to the other party to this Agreement and to the partners, successors, legal representatives and assigns of such other party with respect to all promises and agreements contained herein.

#### 8. PUBLICITY

During the term of this Agreement and for one year thereafter, Contractor shall acknowledge City's contribution to the Program in all publicity regarding the Program, including but not limited to, website and social media, flyers, press releases, posters, brochures, public service announcements, interviews, and newspaper articles. The words "City of Santa Rosa" shall be explicitly stated in any and all pieces of publicity, with respect to the Program.

Upon request, City staff shall assist Contractor in generating publicity for the Program. Contractor agrees to cooperate with City staff in any City-generated publicity or promotional activities related to the Program.

#### 9. NONSOLICITATION CLAUSE

Contractor warrants that it has not employed or retained any company or persons, other than a bona fide employee working solely for Contractor, to solicit or secure this Agreement and that it has not paid or agreed to pay any company or person other than a bona fide employee working solely for Contractor, any fee, commission, percentage, brokerage fee, gifts, or any other consideration, contingent upon or resulting from the award or making of this Agreement. For breach or violation of this warranty, City shall have the right to rescind this Agreement without liability or, at its discretion, reduce the grant award under this Agreement, or otherwise recover the full amount of such fee, commission, percentage brokerage fee, gift or contingent fee.

#### 10. FIXED ASSETS

For purposes of this Agreement, a fixed asset is any physical item, excluding real property, having a cost in excess of \$300.00 and a usable life of three years or more.

Contractor's annual report to City shall include invoices and receipts of payment for all fixed assets purchased. If at any time Contractor discontinues the Program, at any time during or after the Agreement period, all fixed assets purchased or acquired by Contractor having a cost in excess of \$300.00 and a usable life of one year or more revert back to City.

#### 11. PUBLICATION RIGHTS COPYRIGHTS AND DATA OWNERSHIP

- A. The copyright to any reports, papers, forms, or other materials or documents that are created in connection with the services performed under this Agreement shall vest in City unless otherwise authorized in writing by City.
- B. All reports, documents, forms, photographs, maps, data and any other materials developed, collected or prepared by Contractor pursuant to this

Agreement shall be the exclusive property of City unless written waiver is executed by City.

- C. Publication rights to any documents or materials produced are to be reserved by City.
- D. Both written and oral releases are considered to be within the context of publication. However, there is no intention to limit discussion of the Program with small technical groups or lectures to employees or students. Lectures to other groups which describe the Program but disclose neither data nor results are permissible without advance approval.
- E. City reserves a royalty-free nonexclusive and irrevocable right to reproduce, publish or otherwise use, and to authorize others to use the work developed pursuant to this Agreement, for governmental purposes.

#### 12. PROGRAM MONITORING AND EVALUATION

#### A. Purpose:

Contractor shall be monitored and evaluated in terms of its effectiveness and timely compliance with the provisions of this Agreement and the effective and efficient achievement of Program objectives. Contractor shall appoint a representative to be available to City for consultation and assistance during the performance of this Agreement.

#### B. Responsibilities of City:

City shall monitor and evaluate the Program.

#### C. Responsibilities of Contractor:

Each year this Agreement is in effect, Contractor shall undertake continuous quantitative and qualitative evaluation of the Scope of Services and shall make written quarterly reports to City utilizing the Quarterly Status Report form in **Exhibit D** substantiating that the Program is operating in compliance with all the requirements of this Agreement. In the event financial or reporting issues are identified by City or through a compliance review by City, Contractor may be required to reimburse the City for funds that were expended on ineligible activities.

#### D. Homeless Management Information System

Contractor must be in good standing in collecting and entering current, accurate, and comprehensive data that reflects the homeless prevention and intervention services delivered by Contractor into the Homeless Management Information System (HMIS), as defined by HUD, as a condition of funding

under this Agreement. HMIS requirements are further described in Exhibit C.

#### 13. ASSIGNMENT

Contractor shall not assign any rights or duties under this Agreement to a third party without the express written consent of City.

#### 14. MODIFICATION

This Agreement shall not be modified except in writing executed by both parties. The City Manager, or designee, is authorized to approve and execute amendments to this Agreement on behalf of the City.

#### 15. TERMINATION OF AGREEMENT

- A. City may terminate this Agreement for convenience upon ten (10) days' written notice to Contractor. Upon such notice, Contractor shall immediately suspend all services under this Agreement.
- B. City may terminate this Agreement immediately for cause, which shall include as example but not as a limitation:
  - 1. Failure, for any reason, of Contractor to fulfill, in a timely and proper manner, its obligations under this Agreement including compliance with City, State, and Federal laws and regulations and applicable directives;
  - 2. Failure to meet the performance standards contained in other sections of this Agreement;
  - 3. Improper use or reporting of funds provided under this Agreement;
  - 4. Suspension, termination or modification of any of the sources of funds upon which City planned to fund this Agreement;
  - 5. Any event, (whether natural, social, political or financial) which is beyond the control of City and which results in a change in the funds available to City, or which triggers a need by City to reallocate funding to Contractor.
- C. In connection with the provisions of subsections A and B above, Contractor understands that City has based its overall allocation of funds to Contractor on the basis of current budgeting requirements. It is therefore agreed that during the term of this Agreement, should all or any part of the funding available to City be reduced in any amount whatsoever, or should be faced with unusual or unexpected natural, social, political or financial events which diminish City's ability to fund agreements with Contractor and other recipients, or which events generate additional needs in the community, then City shall have the right to review and reallocate the amount of funding to be advanced

to Contractor under this Agreement. On any of the occurrences described above, City may terminate all or any part of the remaining funding due to Contractor under this Agreement. City shall have the sole discretion to determine whether there is a need to reallocate or terminate funding to Contractor, as well as the sole discretion to determine the amount of the reduction and reallocation.

- D. Should such a reduction in funding occur, City shall notify Contractor as soon as reasonably practicable after City has made the determination of the need to reconsider its funding allocation. Should there be a modification of this Agreement, the modification shall take effect upon notice from City to Contractor in writing. All other terms and conditions of the Agreement shall remain in effect.
- E. In no event shall City be obligated to fund any part of this Agreement from City's own financial resources.

#### 16. NOTICES

Except as otherwise specifically provided in this Agreement, any notice, submittal or communication required or permitted to be served on a party hereto, may be served by personal delivery to the person or the office of the person identified below. Service may also be made by mail, by placing first-class postage affixed thereto, and addressed as indicated below, and depositing said envelope in the United States mail to:

#### CITY:

Department of Housing and Community Services 90 Santa Rosa Avenue Santa Rosa, California, 95404

#### CONTRACTOR:

Catholic Charities of the Diocese of Santa Rosa P.O. Box 4900 Santa Rosa, California, 95402

#### 17. ENTIRE AGREEMENT

This agreement is the entire Agreement between the parties.

#### 18. INCORPORATION OF ATTACHMENT AND EXHIBITS

The attachment and exhibits to this Agreement are incorporated and made part of this Agreement, subject to the terms and provisions herein.

#### 19. SIGNATURES REQUIRED FOR CORPORATIONS

If this Agreement is entered into by a corporation, it shall be signed by two corporate officers, one from each of the following two groups: a) the chairman of the board, president or any vice-president; b) the secretary, any assistant secretary, chief financial officer, or any assistant treasurer. The title of the

corporate officer shall be listed under the signature.

#### 20. COUNTERPARTS AND ELECTRONIC SIGNATURES

This Agreement and future documents relating thereto may be executed in two or more counterparts, each of which will be deemed an original and all of which together constitute one Agreement. Counterparts and/or signatures delivered by facsimile, pdf or City-approved electronic means have the same force and effect as the use of a manual signature. Both City and Contractor wish to permit this Agreement and future documents relating thereto to be electronically signed in accordance with applicable federal and California law. Either Party to this Agreement may revoke its permission to use electronic signatures at any time for future documents by providing notice pursuant to the Agreement. The Parties agree that electronic signatures, by their respective signatories are intended to authenticate such signatures and to give rise to a valid, enforceable, and fully effective Agreement. The City reserves the right to reject any signature that cannot be positively verified by the City as an authentic electronic signature.

#### 21. FEDERAL REQUIREMENTS

In its operation of the Program, Contractor is aware of and agrees to comply with all applicable Federal Requirements, as set forth in **Exhibit E** attached to the Agreement. In the event of a conflict between any provision in **Exhibit E** and any other provision of this Agreement, the more stringent provision shall control and prevail.

[SIGNATURES APPEAR ON NEXT PAGE]

/// /// IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of this date and year first above written.

CONTRACTOR Catholic Charities of the Diocese of Santa Rosa	CITY OF SANTA ROSA A Municipal Corporation
Ву	Ву
Name: Jennielynn Holmes	Name: Megan Basinger
Title: CEO	Title: Housing & Community Services Director
Taxpayer ID # 94-2479393	APPROVED AS TO FORM
	By Office of the City Attorney

#### **Attachments:**

Attachment One: Insurance Requirements

Exhibit A: Scope of Services

Exhibit B: Budget

Exhibit C: Homeless Management Information System (HMIS)

Exhibit D: Quarterly Status Report Form

Exhibit E: Federal Provisions

# ATTACHMENT ONE INSURANCE REQUIREMENTS FOR PROFESSIONAL SERVICES AGREEMENTS

A. Insurance Policies: Consultant shall, at all times during the terms of this Agreement, maintain and keep in full force and effect, the following policies of insurance with minimum coverage as indicated below and issued by insurers with AM Best ratings of no less than A-:VI or otherwise acceptable to the City.

	Insurance	Minimum Coverage Limits \$ 1 million per occurrence \$ 2 million aggregate  \$ 1 million \$ 1 million per claim \$ 1 million aggregate  \$ 1 million	Additional Coverage Requirements
1.	Commercial general liability	\$ 1 million per occurrence \$ 2 million	Coverage must be at least as broad as ISO CG 00 01 and must include completed operations coverage. If insurance applies separately to a project/location, aggregate may be equal to per occurrence amount. Coverage may be met by a combination of primary and umbrella or excess insurance but umbrella and excess shall provide coverage at least as broad as specified for underlying coverage. Coverage shall not exclude subsidence.
2.	Business auto coverage	\$ 1 million	ISO Form Number CA 00 01 covering any auto (Code 1), or if Consultant has no owned autos, hired, (Code 8) and non-owned autos (Code 9), with limit no less than \$ 1 million per accident for bodily injury and property damage.
3.	Professional liability (E&O)	claim \$ 1 million	Consultant shall provide on a policy form appropriate to profession. If on a claims made basis, Insurance must show coverage date prior to start of work and it must be maintained for three years after completion of work.
4.	Workers' compensation and employer's liability	\$ 1 million	As required by the State of California, with Statutory Limits and Employer's Liability Insurance with limit of no less than \$ 1 million per accident for bodily injury or disease. The Workers' Compensation policy shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Consultant, its employees, agents and subcontractors.

#### B. Endorsements:

1. All policies shall provide or be endorsed to provide that coverage shall not be canceled, except after prior written notice has been provided to the City in accordance with the policy provisions.

Liability, umbrella and excess policies shall provide or be endorsed to provide the following:

- a. For any claims related to this project, Consultant's insurance coverage shall be primary and any insurance or self-insurance maintained by City shall be excess of the Consultant's insurance and shall not contribute with it; and,
- b. The City of Santa Rosa, its officers, agents, employees and volunteers are to be covered as additional insured's on the CGL policy. General liability coverage can be provided in the form of an endorsement to Consultant's insurance at least as broad as ISO Form CG 20 10 11 85 or if not available, through the addition of both CG 20 10 and CG 20 37 if a later edition is used.
- C. Verification of Coverage and Certificates of Insurance: Consultant shall furnish City with original certificates and endorsements effecting coverage required above. Certificates and endorsements shall make reference to policy numbers. All certificates and endorsements are to be received and approved by the City before work commences and must be in effect for the duration of the Agreement. The City reserves the right to require complete copies of all required policies and endorsements.

#### D. Other Insurance Provisions:

- 1. No policy required by this Agreement shall prohibit Consultant from waiving any right of recovery prior to loss. Consultant hereby waives such right with regard to the indemnitees.
- 2. All insurance coverage amounts provided by Consultant and available or applicable to this Agreement are intended to apply to the full extent of the policies. Nothing contained in this Agreement limits the application of such insurance coverage. Defense costs must be paid in addition to coverage amounts.
- 3. Policies containing any self-insured retention (SIR) provision shall provide or be endorsed to provide that the SIR may be satisfied by either Consultant or City. Self-insured retentions above \$10,000 must be approved by City. At City's option, Consultant may be required to provide financial guarantees.
- 4. Sole Proprietors must provide a representation of their Workers' Compensation Insurance exempt status.
- 5. City reserves the right to modify these insurance requirements while this Agreement is in effect, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

#### **EXHIBIT A: SCOPE OF SERVICES**

**January 2024 – June 2025** 

#### SAFE PARKING PROGRAM

(Catholic Charities of the Diocese of Santa Rosa)

The Safe Parking Program (Program) is a housing-focused, low-barrier site providing up to 52 parking spaces in alignment with the Homelessness Solutions Strategic Plan. The overarching goal of the Program is to provide members of the community who are experiencing vehicular homelessness a place to safely park their vehicle or RV with direct access to basic services as well as wrap-around services targeted at ending their homelessness. Additionally, the Program is meant to lessen the impacts of homelessness on the broader community. In addition to emergency services, participants access programs, including health and public benefits that can assist participants in their efforts to secure and retain stable housing.

Contractor will provide a number of services, including but not limited to the following:

- Administration of the Program per City requirements, including, without limitation, hours of operation, security, site layout, ADA compliance, fire, life/safety, health and welfare and environmental requirements as well as COVID-19 safety protocols (or other infectious disease), and disaster preparedness.
- 24/7 site management via Contractor staff and/or third-party private security agency.
- Coordination with Homeless Outreach Services Team (HOST) and the City Encampment Team to screen and enroll individuals identified for the Program. Participants will be screened and enrolled at an offsite location.
- Sanitary facilities (portable toilets, handwashing stations, showers) and waste management services.
- Meals and other services essential to meeting basic needs, including laundry service and transportation.
- Assessment and enrollment in Coordinated Entry for linkage to County-wide housing services.
- Case management services to ensure housing-focused intervention as well as connection to public benefit programs, health, mental health and drug treatment services, and job training or employment opportunities, including coordinating these supports and case management services with the Sonoma County Department of Health Services Interdepartmental Multi-Disciplinary Team (IMDT).
- Assist participants with documentation required to obtain housing (identification/driver's license) and with vehicle/RV compliance (driver's license, registration, insurance).
- Regular meetings with City and/or participants to address any issues that may arise including facilities issues, conflict resolution, and service needs.

The Program staffing model will include the following positions to ensure a housingfocused intervention:

- **<u>Program Manager:</u>** Provides budget management support and supervisory oversight of the Site Supervisor. Responsible for weekly coordination with City staff as needed and completes required program reporting.
- <u>Site Supervisor:</u> Responsible for the initial project development, launch and management of the day-to-day operations of the Program and Program site. This includes scheduling and supervision of the Participant Advocates, coordination of the third-party vendors, purchasing and inventory and management of supplies, intake/exits of participants, oversight of site safety, inspections, etc. The Site Supervisor will also schedule and facilitate weekly participant community meetings.
- <u>Participant Advocates</u>: Participant Advocates will be on site 12 hours a day.
   They will handle all operational needs and will be responsible for having housing-focused conversations with participants within their first 14 days. Participant Advocates will be responsible for ensuring operational safety as well as updating all housing lists with new ads off Craigslist and other housing ads.
- <u>Housing Locator</u>: A real estate professional who is focused on obtaining housing connections and networking with the real estate community to rent to participants.
- Housing Navigation Case Manager: Case managers who will be singularly focused on obtaining housing for those on their caseloads. Once they help the individual obtain housing, they will then prepare them for a successful transition into housing (furniture, crisis planning, etc.) and transfer the case to a Housing Stabilization Case Manager.
- Housing Stabilization Case Managers: Provide case management once an individual is housed. The Housing Stabilization Case Manager will be focused on ensuring that participants retain housing and will connect them to resources to ensure that the reason they were originally brought into homelessness is addressed.

Rapid Re-Housing Fund: As part of the Program, Contractor will also administer a Rapid Re-Housing Fund. This is a flexible fund intended to assist participants to enter permanent housing, including but not limited to the following types of assistance: expenses related to transportation, interview preparation and clothing, housing preparation costs, security deposits, rental payments including Rapid Re-Housing, utility deposits and payments, moving costs, and reunification costs. Transportation expenses must be tied to housing to be eligible.

The Program will achieve the following planned outputs and indicators.

#### Planned Outputs

- 150 individuals will receive interim shelter via the Program.
- Provide a safe and secure environment for participants with the goal of moving them into housing as rapidly as possible.

• Contractor will engage clients and elicit feedback to incorporate in program planning and implementation.

#### **Planned Indicators**

- 100% of participants will engage into case management services including assistance to be document ready for housing, access public benefit programs, and development of an individualized housing plan.
- 25% of participants exiting will exit to permanent housing. Of these, Contractor will provide the number of participants that exited to permanent housing through use of the Rapid Re-Housing Fund.
- 15% of participants exiting will exit to a temporary destination (emergency shelter, transitional housing, staying with friends/family temporarily, safe haven, hotel/motel paid by voucher, other safe parking, etc.).
- Contractor will maintain an agency-wide return to homelessness rate of less than 5%

At a minimum, outcomes should meet or exceed the Sonoma County Continuum of Care (CoC) system performance measures.

### **EXHIBIT B: BUDGET**

## **January 2024 – June 2025**

#### **SAFE PARKING PROGRAM**

(Catholic Charities of the Diocese of Santa Rosa)

#### Local Funds/ARPA Funds

Expenses	Budget Amounts
Salaries and Benefits:	\$147,805
Food Management	\$73,750
Telecommunications	\$375
Utilities	\$10,750
Supplies	\$6,000
Storage	\$500
Miscellaneous	\$2,500
Sanitary Services	\$350,637
Laundry Services	\$12,000
Site Costs	\$13,000
Security	\$156,416
RRH Housing Fund/Flexible Housing Assistance	\$30,000
Contingency	\$51,033
Indirect Costs	\$94,973
Total Contract Expenses*	\$949,739

<sup>\*</sup> Total \$949,739 from ARPA (\$784,390.97) and Local (\$165,348.03).

# EXHIBIT C

# **Homeless Management Information System (HMIS)**

As stated more specifically in the Sonoma County Homeless Management Information System Participant Agreement, CONTRACTOR must be in "good standing" in collecting and entering current, accurate, and comprehensive data that reflects the homeless program services delivered by CONTRACTOR into the County's Efforts to Outcomes (EtO) Homeless Management Information System (HMIS) licensed by Social Solutions Group as a condition of funding under this Agreement.

A. <u>HMIS "Good Standing"</u>: Good Standing is defined as timely data entry, complete and accurate data reflective of the Participant status at Intake, Update and Exit and as defined by the prevailing HMIS Data Standards.

#### 1. <u>Timely data entry</u>:

a. Unless otherwise approved in writing and attached to this Agreement, entry of data into EtO HMIS within five (5) business days of the event that generated by the data collection (i.e., Participant Intake, Entry and Exit from Program, and required annual updates if Participant is participating for longer than one year in the program).

#### 2. Accurate and Complete Data:

- a. All homeless Participant data for Covered Homeless Organizations (CHO's) will be entered into the EtO HMIS unless approved in writing and attached to this Agreement.
- b. 95% of all HUD or Sonoma County defined mandated data points are supplied (fields do NOT reflect a "Null", "Don't Know or Refused" OR "Data Not Collected" value).
- c. The HUD Data Quality reports (required Quarterly Reporting for each homeless program) will reflect a 95% or higher data completeness and quality result at all times.

#### 3. <u>Data Collection Methodology:</u>

- a. CONTRACTOR shall adhere to the most current HMIS Data Standards and Sonoma County HMIS Lead designed program workflow(s) for each homeless program type.
- **B.** <u>User Training</u>: All Users of the HMIS will receive general HMIS User Training and Security and Ethics prior to receiving login credentials to the HMIS. Additionally, all HMIS Users shall receive updated Security and Ethics training annually. **CONTRACTOR**

shall report Users departing their HMIS role for any reason within 24 hours of their departure for removal of user from the EtO HMIS.

- C. <u>Required Quarterly Reporting</u>: CONTRACTOR shall utilize data from the following reports as the basis for quarterly report submissions and include with their report submission:
  - a. HUD Data Quality report for the program being reported with a data range from the start of the fiscal year to the end of the required report period (cumulative)
  - b. HUD Annual Performance Report (APR) for the project shall be submitted with each Quarterly Report submission.
- D. <u>HMIS Financial Match and Other Financial Requirement</u>: CONTRACTOR agrees to pay the calculated fair share portion of the McKinney-Vento required funding match within 60 days of billing by the COUNTY. CONTRACTOR also agrees to provide the County with leveraging information within 30 days of request.
- E. <u>Homeless Count Participation</u>: CONTRACTOR will take part in annual sheltered Homeless Count by maintaining accurate and up-to-date data in good standing and being responsive to the Continuum of Care and HMIS Coordinators' requests for current and accurate information prior to and after the Homeless Count. CONTRACTOR will take part in the annual unsheltered Homeless Count by assigning staff to assist in the Count process and by making facilities and other CONTRACTOR resources available to support the Count commensurate to the size of the CONTRACTOR's homelessness program relative to the overall Sonoma County program.
- F. <u>Sonoma COUNTY Coordinated Entry participation:</u> CONTRACTOR shall fully participate in the Sonoma County CES system. Full participation is defined as adherence to all local Coordinated Entry policies and procedures. (For housing programs) Subcontractor will accept referrals from the Sonoma County CES system and rejections of referrals from the Sonoma County CES system shall be only for reasons permissible as outlined in the Sonoma County Coordinated Entry System policies and procedures stated in this Funding Agreement.
- G. CONTRACTOR providing Emergency Shelter and Street Outreach services will assess and enroll participants into the Sonoma County Coordinated Entry System within 3 days of entering the program.
- H. CONTRACTOR shall agree to participate in the CE system by referring homeless participants directly to CE for screening and assessment, communicating with the CE subcontractor about program referral placement and/or reasons for declining participants. Determination of participant referrals will be completed within a timely manner of three business days or less

#### **EXHIBIT D: QUARTERLY STATUS REPORT** SAFE PARKING PROGRAM

(Catholic Charities of the Diocese of Santa Rosa)

Reporting is required as a condition of funding. The CITY will receive monthly updates based on the information provided in this report (and for HMIS participants as it compares to the HMIS reports). Reports may be

submitted electronically.							
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Agency Name			Catholic Charities of th	e Diocese of Santa Rosa			
Program Title			Safe Parking Program	le Diocese di Santa Rosa			
Term:	<b>:</b>		January 1, 2024 to June	e 30 2025			
Quarter:				7 1, 2024 - MARCH 31, 2024			
Reporting Du	e Date:		APRIL 15, 2024	1, 101 :			
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INDIVIDUALS		CUM	IULATIVE				
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Children			0				
Total Persons			0				
2 DACE/ETHNICITY DETERI	MINATION						
3. RACE/ETHNICITY DETERI	must be collected from all participants. Tota	al norcone must match	cumulative total undunlica	ated participants conved			
INDIVIDUALS	must be collected from all participants. Total		IULATIVE	l			
America Indian, Alaka Nativ	ve. or Indigenous	COIVI	IOLATIVE				
Asian or Asian American							
Black, African American, Af	rican						
Hispanic/Latina/e/o							
Middle Eastern or North Af	rican						
Native Hawaiin or Pacific Is	lander						
White							
Other multi-racial							
Client doesn't know							
Client prefers not to answe	er		0				
Total Persons			0				
4. INCOME DETERMINATIO	ON:						
	pe collected from all participants. Total perso	ns must match cumula	itive total undunlicated nai	rticinants served			
			,				
Number of Participants Dire	ectly Assisted						
Income Level	CUMULATIVE		1				
Below 30%							
31% to 50%							
51% to 80%							
Over 80%							
Total No. of Participants	0						
			Th:		v 16		.1
				ed using the project's HMIS data: \( \)	res (S	Select Yes or No	7
			If HMIS data has not bee	en used, indicate the data source:			
				-			
5. PLANNED OUTPUTS							
Please complete the table b	below indicating the actual number of projec	t participants who hav-	e achieved outcomes This	Quarter and Cumulative.			
	<u></u>						
	Project Quantitative N	Measure Text (Planned	l Outputs)		This Quar		Cumulative
		nduplicated	,		Actual Outco	omes	Actual Outcomes
					(New/Undupl	icated)	

Project Quantitative Measure Text (Planned Outputs) Unduplicated		Actual Outcomes	Actual Outcomes
150 individuals will receive interim shelter in the Program	# of participants who received interim shelter in the	0	0
130 individuals will receive interim shelter in the Program	program	0	U

Please include a brief narrative on the process for engaging clients and how feedback is inco	prorated into program planning and implementation			1
5. PLANNED INDICATORS:				
		This Quarter		
Project Quantitative Measure Text (Planned Indicators) Unduplicated		Actual Outcomes (New/Unduplicated)	Cumulative Actual Outcomes	Cumulative Percentage
		(New/Ollduplicated)		
	# of participants engaged into any case management services.			0
100% of participants will engage in case management services *	# of participants assisted to be document ready for housing			0
	# of participants assisted to access public benefit programs			0
	# of participants assisted with individualized housing plan			0
	# Total Exits			0
Fotal exits from Safe Parking program	# of those that exited to Positive Housing Destination			0
ocal exits from safe 1 anning program	•			
	# of participants exited to permanent housing destination			0
25% of participants exiting will exit to permanent housing	# of those that exited to permanent housing through use of RRH Fund			0
15% of participants exiting will exit to a temporary destination (emergency shelter, ransitional housing, staying with friends/family temporarily, safe haven, hotel/motel paid broucher, other safe parking, etc.).	# of participants exited to temporary destination meant for habitation or institutional setting other than detention facilities.			0
	1		_	
Please include a brief narrative explaining any exits to street/unknown:				1
	I	In tax tax a tax tax		
Contractor will maintain an agency-wide return to homelessness rate of less than 5%.	Agency-Wide Return to Homelessness Rate	3/31/23-3/31/24		
Name of Person Preparing Report:		Date:		
(type/print)		(type/print)		-
Title: Signature:				
(type/print)				-

# Exhibit E FEDERAL PROVISIONS

#### Section 1. Financial Requirements/Audits/Reporting

- A. Contractor shall adhere to all applicable requirements set forth and defined in 24 CFR § 85.20 and 24 CFR § 84.21-28 as amended by 24 C.F.R § 570.502.
- B. Contractor shall be accountable to City for all funds requested by and disbursed to Contractor under this Agreement.
- C. Contractor shall maintain a full set of books on a double entry basis in accordance with generally accepted accounting principles (GAAP), procedures, and regulations as deemed necessary by City. Such records shall be maintained by qualified personnel and completed in a timely manner.
- D. Contractor shall, at all times during normal business hours and as often as City, the State of California, the U.S. Department of Housing and Urban Development (HUD), U.S. Department of the Treasury (Treasury), and the Comptroller General of the United States may deem necessary, make available to their representatives for examination, all of Contractor's records with respect to all matters covered by this Agreement and shall permit these representatives to audit, examine, and make excerpts or transcripts from such records, and to make audits of all documents and conditions relating to this Agreement. All costs are subject to the eligibility requirements of HUD and Treasury.
- E. Contractor shall comply with the audit requirements contained in the Single Audit Act Amendments of 1996, revised OMB Circular A-133, "Audits of States, Local Governments, and Non-Profit Organizations," and 2 CFR 200.514 Audit Requirements.
- F. Contractor shall permit and facilitate observation and inspection of Program services and records at Contractor's principal office and work site by City, its employees, auditors, representatives, and public authorities during reasonable business hours.
- G. Contractor shall either establish a separate bank account for all funding received from City under this Agreement or practice full fund accounting. Contractor shall not commingle the funds provided under this Agreement with any other funds, revenue, or monies.
- H. Authorized representatives of City shall perform fiscal monitoring of Contractor's record keeping and reporting to assure compliance with this Agreement.
- I. Any funds received as return of costs or as income generated from activities funded by the Agreement are the property of City and are to be transmitted to City promptly, unless there is a written agreement with City approving the use of these funds. Reimbursed costs or Program income shall be used prior to the advancement of

additional funds pursuant to this Agreement and, further, shall be used for Community Development Block Grant (CDBG) and/or State and Local Fiscal Recovery Funds (SLFRF) program-eligible purposes.

J. Contractor shall maintain all records related to the performance of this Agreement during the term of this Agreement and for a period of five (5) years after completion of all services hereunder.

#### Section 2. Budget

Any requested modification to the line items of the Budget shall be reviewed and approved by the Director of Housing & Community Services, or designee, as per 2 CFR 200.308 - Revision of Budget and Program Plans - prior to the expenditures of funds detailed in the modification. Budget modifications shall not alter: 1) the Scope of Services; or 2) the total compensation under Section 3.

#### Section 3. Subcontracts

- A. Any subcontract funded under this Agreement shall be submitted to the Director of Housing & Community Services, or designee, for review and approval prior to its execution.
- B. In the event Contractor is a private nonprofit or neighborhood based nonprofit organization, or a local development or small business investment corporation, Contractor is required to comply with the procurement procedures of OMB Circular A-122 (incorporated herein by reference) and 2 CFR 200.317-200.326 Procurement Standards for the procurement of supplies and services in connection with activities funded under this Agreement.
- C. Any subcontract funded under this Agreement shall be subject to the terms and conditions of this Agreement, including Appendix II of 2 CFR, Part 200 Contract Provisions for Non-Federal Entity Contracts Under Federal Awards.

#### **Section 4. Conflict of Interest**

- A. In addition to the conflict of interest requirements in OMB Circular A-102 and 24 CFR 85.36 (b)(3), no person who is an employee, agent, Contractor, officer, or elected or appointed official of Contractor or a Program sponsor and who exercises or has exercised any functions or responsibilities with respect to assisted activities, or who is in a position to participate in a decision-making process or gain inside information with regard to such activities, may obtain a financial interest or benefit from the activity, or have an interest in any contract, subcontract, or agreement with respect thereto, or the proceeds thereunder, either for himself or herself or for those with whom he or she has family or business ties, during his or her tenure or for one year thereafter.
- B. No member of, or delegate to, the Congress of the United States shall be permitted to share, or take part in this Agreement or in any benefit arising therefrom.

- C. No employee or officer of City, no member of Council, and no other public official of City who exercises any functions or responsibilities with respect to City's Public Service Providers Program during his/her tenure, or for one year thereafter, shall have any interest, direct or indirect, in any contract or subcontract, or the proceeds thereof, for work to be performed in connection with this Agreement. Employees of City may participate in this Program subject to waivers by HUD and/or Treasury. Contractor shall be responsible for obtaining compliance with this provision.
- D. Individuals associated with the Contractor's agency are prohibited from using positions with City for a purpose that is or gives the appearance of being motivated by a desire for private gain for themselves or others, particularly with those with whom they have family, business, or other ties.
- E. Contractor shall inform Director of staffing changes at the executive/management level and changes in the membership of its Board of Directors within 30 days of such changes.
- F. Compliance with Lobbying Provisions: In addition to, and not in substitution for, other provisions of this Agreement regarding the provision of services with the funds, Contractor agrees to the following provisions pursuant to the Housing and Community Development Act of 1992.
  - 1. No federally appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, or the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
  - 2. None of the funds, materials, property, or services provided directly or indirectly under this Agreement shall be used for any partisan political activity, to further the election or defeat of any candidate for public office, or to support or defeat legislation pending before Congress.
  - Contractor shall require that the language of this section be included in all subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements and that all subrecipients shall certify and disclose accordingly. This is a material representation of fact upon which reliance was placed when this Agreement was made.
  - 4. Not more than one member of an immediate family shall be employed by Contractor or a component thereof directly or indirectly receiving HUD and/or Treasury funds. For purposes of this provision, immediate family shall include husband, wife, brothers, sisters, children, and parents (both legal parents and step-parents). If Contractor has any doubt as to its compliance with this requirement, it shall submit a written request to City for clarification and advice as to the proper course of action to be taken. Where noncompliance is found, City shall have the right, upon discovering

such noncompliance, to order Contractor to dismiss one or as many of its employees as are required to restore compliance with this requirement.

#### Section 5. Religious Activity Prohibited

Contractor agrees that the Grant Amount will not be utilized for religious activities, to promote religious interests, or for the benefit of a religious organization per the federal regulations set forth in 24 CFR § 570.200U.

#### Section 6. Program Monitoring and Evaluation

#### A. Purpose

Contractor shall be monitored and evaluated in terms of its effectiveness and timely compliance with the provisions of this Agreement and CDBG and/or SLFRF regulations incorporated herein and the effective and efficient achievement of Program objectives.

Contractor shall appoint a representative to be available to City for consultation and assistance during the performance of this Agreement.

Contractor shall undertake continuous quantitative and qualitative evaluation of the Scope of Services and shall make written quarterly reports to City utilizing the Quarterly Status Report form in Exhibit D. The quarterly reports shall be submitted to City by October 15, January 15, April 15, and July 15, as more fully set forth in Exhibit D. The quarterly reports shall be compiled into an annual cumulative report and submitted to City by Contractor at the end of each fiscal year, no later than July 31st. The cumulative report shall also include the following information:

- 1. The number of clients with new or continuing access to the service or benefit provided;
- 2. The number of clients with improved access to the service or benefit provided; and
- 3. The number of clients that receive the service or benefit that is no longer substandard.
- 4. The number of beds created in overnight shelter or other emergency housing.

#### B. Responsibilities of City

City shall monitor and evaluate the Program.

#### C. Responsibilities of Contractor

Contractor shall provide evidence of client income and ethnicity in order to substantiate that the Program is operating in compliance with all regulations and circulars identified in Section 8 of this Agreement. In the event financial or reporting issues are identified by City or through a compliance review by HUD and/or Treasury, Contractor may be required to reimburse the City for funds that were expended on ineligible activities as identified in CDBG regulations (24 CFR § 570) and/or SLFRF regulations (31 CFR § 35).

#### Section 7. Fair Housing and Equal Opportunities Certifications

#### A. Civil Rights Act of 1964 (Title VI)

Title VI of the Civil Rights Act of 1964 (42 U.S.C. §§ 2000d et seq.; P.L. 88-352) and regulations pursuant thereto (Title 24 CFR § 1) states that no person in the United States shall, on the basis of race, color, or national origin, be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination under any program or activity receiving Federal financial assistance extended to Contractor. This assurance shall obligate Contractor, or in the case of any transfer, the transferee, for the period during which the real property and structure(s) are used for a purpose for which the Federal financial assistance is extended or for another purpose involving the provision of similar services or benefits.

#### B. Fair Housing Act of 1968

The Fair Housing Act (42 U.S.C. §§ 3601-3620; P.L. 90-284) states that it is the policy of the United States to provide, within constitutional limitations, for fair housing throughout the United States and prohibits any person from discriminating in the sale or rental of housing, the financing of housing, or the provision of brokerage services, including in any way making unavailable or denying a dwelling to any person, because of race, color, religion, sex, national origin, handicap or familial status. Contractor shall administer all programs and activities assisted under this Agreement in a manner to affirmatively further the policies of the Fair Housing Act.

#### C. Executive Order 11063 -- Equal Opportunity in Housing

Executive Order 11063, as amended by Executive Order 12259, and regulations pursuant thereto (24 CFR § 107), prohibits discrimination because of race, color, creed, sex, or national origin in the sale, leasing, rental or other disposition of residential property and related facilities (including land to be developed for residential use), or in the use or occupancy thereof, if such property and related facilities are provided with Federal financial assistance.

#### D. Section 109 of the Housing and Community Development Act of 1974

Section 109 of the Housing and Community Development Act of 1974 states that no person in the United States shall on the basis of race, color, national origin, or sex be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or in part with funds made available under this title.

Section 109 further provides that any prohibition against discrimination on the basis of age under the Age Discrimination Act of 1975 (42 U.S.C. §§ 6101 et seq.) or with respect to an otherwise qualified handicapped person as provided in section 504 of the Rehabilitation Act of 1973 (29 U.S.C. §794) shall also apply to any program or activity funded in whole or in part with funds made available pursuant to Section 109.

#### E. Executive Order 11246 -- Employment and Contracting Opportunities

Executive Order 11246, as amended by Executive Orders 11375, 11478, 12086 and 12107, and all regulations pursuant thereto (41 CFR Chapter 60) states that no person shall be discriminated against on the basis of race, color, religion, sex, or national origin in all phases of employment during the performance of Federal or federally-assisted construction contracts and affirmative action shall be taken to ensure equal employment opportunity. Contractor will incorporate, or cause to be incorporated, into any contract for construction work or modification thereof, as defined in the regulations of the Secretary of Labor at 41 CFR Chapter 60, which is paid for in whole or in part with funds obtained from the federal government or borrowed on the credit of the federal government pursuant to a grant, contract, loan, insurance, or guarantee, the following equal opportunity clause.

#### F. Executive Order 13166 - Limited English Proficiency

The Limited English Proficiency (LEP) Guidelines, based upon Title VI of the Civil Rights Act of 1964 (24 CRF 1.4 Executive Order 13166) requires recipients of federal funding to provide language translation or interpreter services to its clients and potential clients who are limited in English proficiency.

A person with Limited English Proficiency (LEP) is a person who does not speak English as their primary language and who has a limited ability to read, write, speak or understand English. Affirmative steps must be taken to communicate with people who need services or information in a language other than English. A policy must be developed to serve applicants, participants, and/or persons eligible for housing assistance and support services.

Contractor must analyze the various kinds of contacts it has with the public, to assess language needs and decide what reasonable steps should be taken. In order to determine the level of access needed by LEP persons, the following four factors must be balanced:

- 1. the number or proportion of LEP persons eligible to be served or likely to be applying for program services;
- 2. the frequency with which LEP persons utilize these programs and services;
- 3. the nature and importance of the program, activity, or service provided; and
- 4. the benefits from providing LEP services, and the resources available and costs to the CDC for those services.

Balancing these four factors will ensure meaningful access by LEP persons to critical services while not imposing undue burdens on the Contractor. Contractor shall develop and implement a LEP policy consistent with the above guidelines and provide City with copies of its LEP Policy.

G. Section 504 of the Rehabilitation Act of 1973 and Americans with Disabilities Act of 1990

Section 504 of the Rehabilitation Act of 1973, as amended, prohibits discrimination based on handicap in federally assisted and conducted programs and activities. In performance of this Agreement, Contractor shall perform all services described herein in compliance with all applicable federal, state and local laws, rules, regulations, and ordinances, including but not limited to Rehabilitation Act of 1973 (29 U.S.C. § 794) and the Americans With Disabilities Act (ADA) of 1990, (42 U.S.C. §§ 12101, et seq.), and any regulations and guidelines issued

pursuant to the ADA, which generally prohibits discrimination against individuals with disabilities and may require reasonable accommodations.

H. Age Discrimination Act of 1975

The Age Discrimination Act of 1975, as amended, prohibits discrimination because of age in programs and activities receiving Federal financial assistance.

I. Executive Orders 11625, 12432, 12138 - Minority and Women Owned Business Opportunities

These Executive Orders state that program participants shall take affirmative action to encourage participation by businesses owned and operated by minority groups and women.

#### Section 8. Drug Free Workplace

Contractor acknowledges that pursuant to the Federal Drug-Free Workplace Act of 1989, the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited on Contractor's premises. Contractor agrees that any violation of this prohibition by the Contractor, its employees, agents or assigns will be deemed a material breach of this Agreement.

#### **Section 9. Remedies for Noncompliance**

- A. If Contractor materially fails to comply with any term of an award, whether stated in a Federal statute or regulation, an assurance, a notice of award, or elsewhere, City may take one or more of the following actions, as appropriate in the circumstances, and as per 2 CFR 200.338-200.342 Remedies for Noncompliance:
  - 1. Temporarily withhold cash payments pending correction of the deficiency by Contractor or more severe enforcement action;
  - 2. Disallow (that is, deny both use of funds and matching credit for all or part of the cost of the activity or action not in compliance);
  - 3. Wholly or partly suspend or terminate the current award for Contractor's Program;
  - 4. Withhold further awards for the Program; or
  - 5. Take other remedies that may be legally available.
- B. HEARINGS, APPEALS: In taking an enforcement action, City will provide Contractor an opportunity for such hearing, appeal or other administrative proceeding to which the Contractor is entitled under any statute or regulation applicable to the action involved.
- C. EFFECTS OF SUSPENSION AND TERMINATION: Costs incurred by Contractor during a suspension or after termination of an award are not allowable unless City expressly authorizes them in the notice of suspension or termination or subsequently. Other Contractor costs during suspension or after termination which are necessary and not reasonably avoidable are allowable if:

- 1. The costs result from obligations which were properly incurred by Contractor before the effective date of suspension or termination, are not in anticipation of it, and, in the case of a termination, are noncancellable; and
- 2. The costs would be allowable if the award were not suspended or expired normally at the end of the funding period in which the termination takes effect.
- D. RELATIONSHIP TO DEBARMENT AND SUSPENSION: The enforcement remedies identified in this section, including suspension and termination, do not preclude Contractor from being subject to 2 CFR part 2424 (see 24 CFR §85.35).

#### Section 10. Laws, Regulations, Fees, Taxes

- A. Contractor shall carry out its responsibilities pursuant to this Agreement in accordance with all applicable Federal, State and Local laws and all policies, procedures, regulations and requirements as HUD, State, Treasury, and City from time to time prescribe.
- B. Contractor shall comply with Title VI of the Civil Rights Act of 1964 (24 CFR §§ 1 et seq.) which states that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.
- C. Contractor shall pay all fees and taxes as required by law.